

nbn™ Digital Parenting Report

Research commissioned by nbn™, undertaken by Colmar Brunton.



About Colmar Brunton

Colmar Brunton is a full service customised research agency, one of the largest in Australia and a member of STW Group. Formed in 1989, Colmar Brunton has been researching Australians for more than 25 years. Colmar Brunton offer a broad range of market, social research and consulting services and specialise in customised research, tailoring the research approach and analysis to meet the exact requirements of each individual project.

Colmar Brunton has full quality assurance accreditation (QPMR, IQCA, AMSRS, AS ISO 20252, AMRSO and AQUIS).



Contents

1. About the research	04
2. Flipped learning in Aussie homes	05
3. Families use the internet to learn together	06
4. Internet at home bridging the digital divide	06
5. Parents' attitudes towards internet usage in the home	07
6. How faster internet is impacting the ability to learn at home	07
7. Expert tips for parents helping their kids using technology	08
Detailed findings	
Usage of internet application	10
2. Differences in the way we learn	10
3. Impact of technology in the home	10
4. Attitudes towards online learning	15
5. Impact of internet connection	17



1. About the research

Purpose

The core objective of this research is to provide insight around the use of internet technology in the home for the purposes of education.

More specifically the research aims to provide understanding as to:

- the extent to which computers/other technology is used for learning and schoolwork.
- Australian parents' attitudes towards their child's use of technology for education – both in and outside of the classroom.
- the main motivators and deterrents for parents using technology for education.
- the application and time spent using technology for education in the home.
- the issues experienced in terms of broadband speed and internet quality and the impact of this on learning and schoolwork.

Methodology

- · Online
- Australia wide
- Parents of Primary school student (PP)
- Parents of Secondary school student (SP)

Research Dates

12 November - 19 November 2015

Respondents

- Total: 1001
- Parents of Primary school student: 654 (65%)
- Parents of Secondary school student: 532 (53%)
- · Interview length: 11 minutes on average

Locations

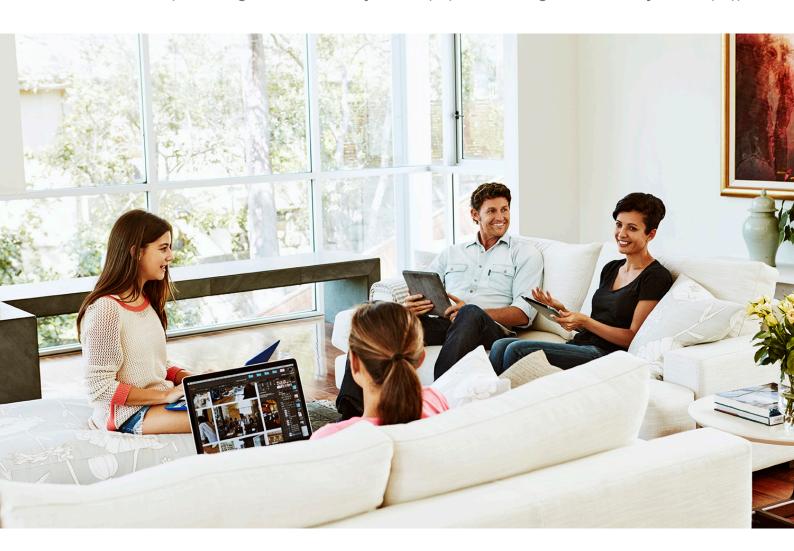
- Capital city 426 (43%)
- Non-capital city 575 (57%)
- By state:



2. Flipped learning in Aussie homes

Internet at home enables the child to learn at home.

The majority of parents say internet at home enables their child to learn at home and take these key learnings to class with them. (80% net agreement Secondary Parents (SP) vs. 72% net agreement Primary Parents (PP)).





are learning

online at home



use internet at home to conduct research via online videos



watch online with homework



tutorials to assist

collaborate with other students using instant messaging

3. Families use the internet to learn together



Parents claim to regularly use the internet with their child in order to learn something new together.

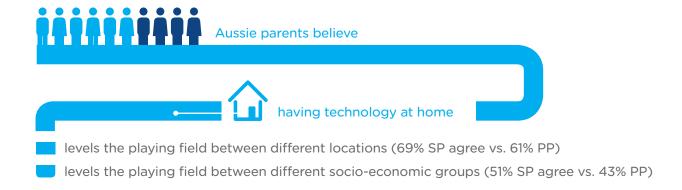
Just under half of all parents 48% net agree. (48% SP agree vs. 52% PP)

Parents on the whole are confident of their knowledge and skills...

...as they relate to assisting their child with internet applications.

Only one in four parents do admit to lacking such skills. (28% SP agree vs. 23% PP)

4. Internet at home bridging the digital divide



5. Parents' attitudes towards internet usage in the home



Makes it easier for children to get their school work done (81% SP agree vs. 71% PP)

Makes it easier for children to learn at their own pace (74% SP agree vs. 65% PP)

Means children are less likely to be left behind (46% SP agree vs. 42% PP)

Means children learn things extremely differently from how their parents learnt (overall level 61% of parents agree)

The majority of all parents believe that using the Internet for homework, research or educational games helps prepare children for the future.



6. How faster internet is impacting the ability to learn at home



agree that high speed internet is important in allowing children to keep up with demands of school work. (83% SP agree vs. 75% PP)



agree that slow internet is a source of frustration for multi-connectivity.



agree that their household would be more productive with a faster / more reliable internet connection.

7. Expert tips for parents helping their kids using technology

About Dr Kristy Goodwin

Dr Goodwin is a leading children's technology and development expert (and mum).

She helps parents ditch the techno guilt and raise happy, healthy kids who thrive online and offline.

Kristy takes the guesswork and guilt out of raising kids in the digital age by translating the latest research into practical and digestible information, tips, and tricks for parents so that they can feel confident and assured that they're raising healthy, happy and balanced kids in the digital age.



Dr Kristy Goodwin tips for parents helping their kids using technology:

Don't obsess about quantifying your child's screen-time

Screen-time limits are important, but not the most critical factor to address how your child uses technology. Instead, focus on what your child's doing when they're online and ensure that this time is maximised by providing access to efficient and reliable broadband.

1 3 4

Prevent the 'digital zombie effect'

Ask your child about what they're doing, creating and communicating online; encourage your child to create digital content (such as multimedia slideshows, digital books, podcasts, or videos) in addition to consuming digital content (for example watching YouTube content, or downloading games).

Use technology with your child where possible

Research confirms that coviewing has educational benefits, whether you're streaming TV or playing video games together. So help your child really learn in the lounge room by being present and interacting with them.

Parents can learn too

Kids love teaching their parents! Remember your child might have more technical knowledge and skills than you do, but they don't have the life skills and knowledge that you'll necessarily have so work with them and learn from each other.

Detailed findings

- 1. Usage of internet application
- 2. Differences in the way we learn
- 3. Impact of technology in the home
 - 3.1 Enables children to learn at home and take these key learnings to class with them
 - 3.2 Makes it easier for children to get their school work done
 - 3.3 Makes it easier for children to learn at their own pace
 - 3.4 Levels the playing field between different locations
 - 3.5 Levels the playing field between different socio-economic groups
 - 3.6 Means children are better able to fulfil their full potential
 - 3.7 Means children are less likely to be left behind

4. Attitudes towards online learning

- 4.1 Using the Internet for homework, research or educational games helps prepare children for the future
- 4.2 I try to limit the amount of screen time my children have
- 4.3 I regularly use the internet with my child so we can learn something new together
- 4.4 I lack the knowledge and / or skills to help my children with Internet applications

5. Impact of internet connection

- 5.1 High speed Internet at home is important throughout the education years so that children can keep up with the demands of schoolwork
- 5.2 My household would be more productive and harmonious with a faster / more reliable Internet connection

1. Usage of internet applications

A6. Which of the following are you aware of your child / children having done via the internet at your home?

		Parer	nt of	Inte	rnet				State			
	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	LΝ
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Conducted research using video/ online tutorials	51%	42%	62%	53%	51%	52%	54%	52%	43%	45%	40%	64%
Watched online tutorial to assist with homework / an assignment	49%	40%	58%	53%	48%	47%	49%	51%	52%	47%	41%	64%
Collaborated with other students via IM	45%	32%	62%	58%	44%	43%	49%	48%	35%	43%	45%	50%
Collaborated with other students via video conferencing	33%	24%	46%	40%	30%	32%	38%	33%	28%	34%	15%	50%
Created multimedia project & uploaded it to schools intranet / Google drive	30%	22%	41%	33%	29%	27%	34%	34%	24%	29%	20%	54%
Uploaded podcasts	12%	10%	16%	25%	10%	14%	13%	9%	8%	16%	12%	10%
None of the above	25%	34%	13%	14%	27%	28%	21%	20%	32%	28%	39%	13%
Significantly higher result compared to sub group cour	nterpart at 9	5% CL	Significa	ntly higher re	esults compa	red to Total a	at 95% CL	Signif	icantly lower	r results com	pared to Tota	al at 95% CL

2. Differences in the way we learn

A7. And thinking back to when you were at school, how different do you think the way you learnt things then is compared to how your child / children learns things today? Please answer by using a scale from 1 to 5, where 1 is 'Not at all different and 5 is Extremely different.

		Parer	nt of	Inte	rnet				State			
	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	OLD.	WA	SA	TAS	F
N=	1001	654	532	116	736	227	225	205	127	131	62	24
1 - Not at all different	1%	0%	0%	0%	1%	1%	0%	0%	0%	1%	0%	0%
2	1%	1%	1%	1%	1%	0%	1%	1%	1%	3%	2%	0%
3 - Somewhat different	14%	16%	11%	16%	12%	14%	15%	15%	11%	19%	6%	10%
4	23%	26%	22%	28%	23%	24%	22%	25%	24%	17%	25%	23%
5 - Extremely different	61%	56%	66%	56%	63%	61%	62%	60%	63%	61%	66%	67%
Significantly higher result compared to sub group coun	Significar	ntly higher re	sults compa	pared to Total at 95% CL Significantly lower results compared to Total at 95%						l at 95% CL		

3. Impact of technology in the home

3.1 Enables children to learn at home and take these key learnings to class with them

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Enables children to learn at home and take these key learnings to class with them.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \	VIC	QLD	WA	SA	TAS	FZ
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	2%	2%	2%	0%	3%	3%	2%	0%	2%	2%	2%	10%
Disagree	3%	4%	3%	3%	3%	2%	4%	2%	5%	5%	1%	3%
Neither	19%	23%	15%	17%	18%	23%	14%	18%	20%	16%	19%	23%
Agree	55%	54%	56%	50%	58%	53%	61%	58%	51%	49%	50%	43%
Strongly Agree	20%	18%	24%	29%	18%	18%	19%	21%	21%	27%	28%	20%
NET Agree / Strongly Agree	75%	72%	80%	79%	76%	71%	80%	79%	72%	76%	78%	63%
Significantly higher result compared to sub group coun	tornart at 95	5% CI	Significan	atly bigher re	sults compa	red to Total a	+ 95% CI	Signif	icantly lower	results comm	pared to Tota	l at 95% CI

3.2 Makes it easier for children to get their school work done

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Makes it easier for children to get their school work done .	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	۲
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	3%	3%	3%	1%	3%	4%	4%	1%	3%	4%	0%	10%
Disagree	5%	6%	4%	7%	4%	5%	6%	3%	4%	7%	2%	3%
Neither	17%	20%	12%	14%	17%	17%	16%	18%	23%	11%	19%	33%
Agree	53%	54%	53%	57%	54%	53%	51%	60%	51%	48%	55%	40%
Strongly Agree	22%	17%	28%	22%	21%	21%	24%	19%	20%	29%	24%	13%
NET Agree / Strongly Agree	75%	71%	81%	79%	75%	74%	75%	79%	71%	77%	79%	53%

Significantly higher result compared to sub group counterpart at 95% CL Significantly higher results compared to Total at 95% CL Significantly higher results compared to Total at 95% CL

3.3 Makes it easier for children to learn at their own pace

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Makes it easier for children to learn at their own pace.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \	VIC	QLD	WA	SA	TAS	F Z
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	2%	2%	2%	0%	3%	3%	2%	0%	2%	4%	0%	7%
Disagree	5%	7%	3%	7%	4%	5%	5%	5%	8%	5%	2%	10%
Neither	23%	26%	21%	19%	23%	22%	25%	19%	34%	16%	26%	17%
Agree	52%	52%	52%	51%	54%	52%	50%	62%	41%	51%	49%	53%
Strongly Agree	17%	13%	22%	22%	17%	17%	18%	14%	15%	24%	23%	13%
NET Agree / Strongly Agree	69%	65%	74%	73%	71%	69%	68%	76%	56%	75%	72%	66%
Significantly higher result compared to sub group cour	terpart at 95	5% CL	Significar	ntly higher re	sults compa	red to Total a	t 95% CL	Signif	icantly lower	results comp	pared to Tota	I at 95% CL

3.4 Levels the playing field between different locations

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Levels the playing field between different locations.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	Ļ V
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	2%	3%	1%	0%	2%	3%	1%	0%	1%	4%	0%	7%
Disagree	5%	6%	4%	3%	6%	3%	8%	6%	5%	6%	3%	7%
Neither	28%	31%	26%	29%	27%	31%	29%	23%	30%	27%	27%	27%
Agree	47%	46%	49%	47%	46%	51%	44%	49%	44%	42%	47%	37%
Strongly Agree	18%	15%	20%	20%	18%	12%	18%	22%	20%	22%	22%	23%
NET Agree / Strongly Agreez	65%	61%	69%	67%	64%	63%	62%	71%	64%	64%	69%	60%

Significantly higher result compared to sub group counterpart at 95% CL Significantly higher results compared to Total at 95% CL Significantly higher results compared to Total at 95% CL

3.5 Levels the playing field between different socio-economic groups

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Levels the playing field between different socio-economic groups.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	FZ.
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	5%	6%	3%	3%	5%	4%	3%	1%	9%	10%	6%	0%
Disagree	18%	17%	19%	14%	20%	21%	16%	17%	16%	9%	20%	40%
Neither	31%	34%	26%	21%	31%	32%	32%	29%	33%	27%	30%	30%
Agree	34%	33%	35%	40%	33%	33%	37%	36%	27%	37%	26%	16%
Strongly Agree	12%	10%	16%	21%	11%	8%	12%	17%	14%	17%	18%	13%
NET Agree / Strongly Agree	46%	43%	51%	61%	44%	41%	49%	53%	41%	54%	44%	29%

Significantly higher results compared to sub group counterpart at 95% CL Significantly higher results compared to Total at 95% CL

3.6 Means children are better able to fulfil their full potential

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Means children are better able to fulfil their full potential.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	FZ
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	3%	3%	2%	0%	3%	4%	3%	1%	1%	4%	2%	3%
Disagree	9%	11%	8%	9%	9%	6%	11%	7%	11%	8%	14%	7%
Neither	31%	34%	29%	27%	31%	35%	30%	28%	32%	24%	21%	60%
Agree	42%	39%	43%	38%	42%	43%	37%	47%	41%	45%	42%	16%
Strongly Agree	15%	14%	18%	25%	14%	11%	18%	16%	15%	19%	21%	13%
NET Agree / Strongly Agree	57%	53%	61%	63%	56%	54%	55%	63%	56%	64%	63%	29%

Significantly lower results compared to Total at 95% CL

Significantly lower results compared to Total at 95% CL

3.7 Means children are less likely to be left behind

B1: Below are some statements that other people have made about the impact of technology in the home. To what extent do you agree with these statements?

Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Means children are less likely to be left behind.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	Ę
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	4%	5%	4%	2%	5%	5%	7%	1%	3%	5%	2%	3%
Disagree	16%	17%	16%	12%	17%	20%	14%	16%	12%	8%	12%	13%
Neither	35%	36%	33%	35%	35%	37%	35%	32%	38%	30%	37%	50%
Agree	34%	34%	34%	31%	34%	30%	33%	42%	32%	35%	37%	26%
Strongly Agree	11%	8%	12%	20%	9%	8%	11%	9%	16%	20%	12%	7%
NET Agree / Strongly Agree	45%	42%	46%	51%	43%	38%	44%	51%	48%	55%	49%	33%

Significantly higher result compared to sub group counterpart at 95% CL Significantly higher results compared to Total at 95% CL Significantly higher results compared to Total at 95% CL

4. Attitudes towards online learning

4.1 Using the Internet for homework, research or educational games helps prepare children for the future

B3: To what extent do you agree with these statements? Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
Using the Internet for homework, research or educational games helps prepare children for the future.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	۲
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	1%	1%	1%	0%	1%	1%	1%	1%	0%	3%	0%	0%
Disagree	3%	5%	2%	4%	3%	5%	2%	2%	3%	3%	5%	0%
Neither	20%	22%	19%	21%	19%	20%	23%	16%	21%	19%	12%	27%
Agree	55%	53%	54%	51%	56%	52%	53%	62%	54%	52%	62%	53%
Strongly Agree	21%	19%	24%	24%	20%	21%	21%	19%	22%	24%	21%	20%
NET Agree / Strongly Agree	76%	72%	78%	75%	76%	73%	74%	81%	76%	76%	83%	73%

Significantly higher result compared to sub group counterpart at 95% CL Significantly higher results compared to Total at 95% CL Significantly higher results compared to Total at 95% CL

4.2 I try to limit the amount of screen time my children have

B3: To what extent do you agree with these statements? Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet				State			
I try to limit the amount of screen time my children have.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	F
N=	1001	654	532	116	736	227	225	205	127	131	62	24
Strongly Disagree	4%	3%	5%	1%	4%	3%	6%	3%	5%	1%	1%	0%
Disagree	12%	6%	16%	5%	13%	14%	10%	12%	6%	14%	14%	7%
Neither	22%	18%	26%	22%	21%	18%	29%	20%	19%	25%	22%	27%
Agree	47%	51%	43%	56%	47%	49%	38%	53%	46%	47%	45%	50%
Strongly Agree	16%	21%	10%	17%	15%	16%	16%	12%	24%	14%	18%	16%
NET Agree / Strongly Agree	63%	72%	53%	73%	62%	65%	54%	65%	70%	61%	63%	66%

Significantly higher result compared to sub group counterpart at 95% CL

Significantly higher results compared to Total at 95% CL Significantly lower results compared to Total at 95% CL

4.3 I regularly use the internet with my child so we can learn something new together

B3: To what extent do you agree with these statements? Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet	State							
I regularly use the internet with my child so we can learn something new together.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	Ļ V	
N=	1001	654	532	116	736	227	225	205	127	131	62	24	
Strongly Disagree	5%	3%	6%	1%	6%	4%	6%	5%	7%	4%	4%	7%	
Disagree	18%	17%	21%	14%	19%	19%	20%	18%	21%	9%	18%	10%	
Neither	28%	29%	26%	29%	28%	30%	28%	21%	32%	34%	31%	47%	
Agree	42%	44%	41%	41%	42%	41%	38%	51%	36%	48%	41%	30%	
Strongly Agree	6%	8%	7%	15%	5%	7%	8%	5%	4%	5%	7%	7%	
NET Agree / Strongly Agree	48%	52%	48%	56%	47%	48%	46%	56%	40%	53%	48%	37%	

Significantly higher result compared to sub group counterpart at 95% CL Significantly higher results compared to Total at 95% CL Significantly higher results compared to Total at 95% CL

4.4 I lack the knowledge and / or skills to help my children with Internet applications

B3: To what extent do you agree with these statements? Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

	Parent of		Internet		State							
TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	OLD	WA	SA	TAS	۲	
1001	654	532	116	736	227	225	205	127	131	62	24	
24%	28%	21%	24%	25%	24%	26%	20%	28%	23%	19%	23%	
34%	33%	34%	26%	36%	38%	28%	39%	29%	27%	40%	43%	
16%	16%	17%	12%	17%	15%	17%	17%	16%	15%	25%	3%	
19%	18%	20%	28%	17%	17%	20%	20%	16%	28%	11%	7%	
7%	5%	8%	10%	6%	6%	8%	4%	11%	7%	5%	24%	
26%	23%	28%	38%	23%	23%	28%	24%	27%	35%	16%	31%	
	1001 24% 34% 16% 19% 7%	1001 654 24% 28% 34% 33% 16% 16% 19% 18% 7% 5%	Temperature August 1001 654 532 24% 28% 21% 34% 33% 34% 16% 16% 17% 19% 18% 20% 7% 5% 8%	TH LOLI Lough	TH Louis In the properties of the propertie	TH LOL Lol Language Lol Language	THOL Light book of the property of the	Image: Line of the properties of the proper	Image: Line of the	Hot of the bound of t	Hot of the bound of t	

Significantly higher result compared to sub group counterpart at 95% CL

Significantly higher results compared to Total at 95% CL

Significantly lower results compared to Total at 95% CL

5. Impact of internet connection

5.1 High speed Internet at home is important throughout the education years so that children can keep up with the demands of schoolwork

B3: To what extent do you agree with these statements? Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

	Parent of		Inte	rnet	State							
TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW \ ACT	VIC	QLD	WA	SA	TAS	FZ	
1001	654	532	116	736	227	225	205	127	131	62	24	
2%	2%	1%	1%	2%	2%	2%	1%	6%	0%	0%	0%	
4%	5%	4%	2%	5%	5%	1%	4%	8%	5%	6%	3%	
14%	17%	11%	21%	13%	15%	13%	12%	10%	22%	27%	37%	
51%	50%	49%	52%	52%	50%	52%	56%	46%	43%	36%	40%	
29%	25%	34%	24%	28%	27%	31%	27%	31%	29%	31%	20%	
80%	75%	83%	76%	80%	77%	83%	83%	77%	72%	67%	60%	
	1001 2% 4% 14% 51% 29%	1001 654 2% 2% 4% 5% 14% 17% 51% 50% 29% 25%	1001 654 532 2% 2% 1% 4% 5% 4% 14% 17% 11% 51% 50% 49% 29% 25% 34%	THO THE PROPERTY OF THE PROPER	TAT Are being on the property of the p	TATOL Are by the b	The land of the lan	THOL Leg by 1 mg 1 mg 2 mg 2 mg 2 mg 3 mg 2 mg 2 mg 2 mg 2	The late of the lat	The late of the lat	The late of the lat	

Significantly higher result compared to sub group counterpart at 95% CL

5.2 My household would be more productive and harmonious with a faster / more reliable Internet connection

B3: To what extent do you agree with these statements? Please answer by using a scale from 1 to 5, where 1 is 'Strongly Disagree and 5 is 'Strongly Agree".

		Parer	nt of	Inte	rnet	State								
My household would be more productive and harmonious with a faster / more reliable Internet connection.	TOTAL	Primary Student	Secondary Student	Use nbn	Not nbn	NSW / ACT	VIC	QLD	WA	SA	TAS	F		
N=	1001	654	532	116	736	227	225	205	127	131	62	24		
Strongly Disagree	7%	9%	6%	4%	8%	6%	7%	10%	10%	2%	10%	0%		
Disagree	9%	9%	9%	13%	10%	9%	10%	11%	5%	8%	10%	13%		
Neither	27%	29%	25%	30%	26%	27%	28%	22%	27%	32%	34%	34%		
Agree	33%	31%	33%	30%	31%	32%	31%	39%	31%	29%	22%	33%		
Strongly Agree	24%	22%	27%	22%	24%	25%	24%	18%	27%	30%	24%	20%		
NET Agree / Strongly Agree	57%	53%	60%	52%	55%	57%	55%	57%	58%	59%	46%	53%		

Significantly higher result compared to sub group counterpart at 95% CL

Significantly higher results compared to Total at 95% CL

Significantly lower results compared to Total at 95% CL

Significantly higher results compared to Total at 95% CL

Significantly lower results compared to Total at 95% CL



January 2016

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