



23 February 2017

## Wireless nbn – get to know the unknown

## ...and jump on the best fixed wireless service in the world!

A survey of people living in areas covered by fixed wireless services over the nbn – independently assessed as the equal best service of its type in the world - reveals 52 per cent don't even know it's available to them.

**State Corporate Affairs Manager Russell Kelly** said **nbn** showed that fixed wireless technology, which mainly covers rural and regional areas, is yet to be discovered by many rural users.

"This is a service capable of delivering download speeds of up to 50 megabits per second and upload of up to 20 megabits per second. In short – that's really fast. Fast enough to transform the way people work, live and play.

"People who have connected to the fixed wireless service over the nbn have given it the biggest tick for satisfaction among all our technologies.

"But it's like we've laid out a magnificent, very tasty banquet and people haven't found it yet."

About 470,000 properties currently have access to an active fixed wireless service over the nbn and yet 310,000 households and businesses across Australia are missing out on the opportunity to connect.

"We have been tracking the reasons why people are not signing up and found:

- 52 per cent of people had no idea they had an activated **nbn** service in their area,
- 61 per cent of people don't know they need to order a service via a retail service provider,
- 53 per cent thought it was too expensive.

"Across Australia, about a third of eligible properties have connected to a fixed wireless service – or around 160,000 out of a potential 470,000 that can."

Monte Goulding is making the most of his **nbn** fixed wireless connection as he lives in Geeveston Tasmania, and telecommutes to Scotland for work.

Monte works for LiveCode, based in Edinburgh, Scotland. LiveCode's vision is to create a productive coding platform for building powerful apps that are accessible to everyone.

"I made the move from the expensive city to a small town south of Hobart where I'm in this beautiful clean environment, and costs are a fraction of what they used to be.



"On the **nbn** I'm getting big city speeds but living the country dream."

For more information on how to order an **nbn™** service through a retail service provider, visit <u>www.nbn.com.au</u>

More information on LiveCode is available at <a href="http://www.livecode.com/">http://www.livecode.com/</a>

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\*End-user experience, including the speeds actually achieved on the **nbn**™ network, depends on the technology on which services are delivered to your premises and some factors outside our control like equipment quality, software, broadband plans, signal reception and how the end-user's service provider designs its network.

Ends

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