

Media release

14 January 2014

NBN lights up in Nundah and Northgate

The National Broadband Network is now up and running in a further two northern suburbs of Brisbane.

The fibre optic cables run past nearly 2,500 homes and businesses in Nundah and Northgate in an area bordered by David St, Melton Rd, Cannery Creek, Southern Cross Way stretching down to Shultz Canal (shown in map).

Of these, around 1,500 premises can already order a service over the NBN and start experiencing the benefits of fast broadband.

John Shepley, Brisbane Chair of Regional Development Australia, welcomed the news the NBN has arrived in Nundah and Northgate and is excited about the opportunities it will bring.

“We have been anticipating the arrival of fast broadband and the benefits it can bring to the local economy for a while and we welcome today’s announcement,” Mr Shepley said.

“To this end, RDA Brisbane is again staging the CLICK! Digital Expo on March 13 and 14 March at Brisbane City Hall. This will help businesses make the most of digital advancements that the rollout can deliver not only to households, but to local businesses and industry in areas where the NBN is currently available,” he said.

Eligible residents can sign up to a range of competitively-priced NBN packages from phone and internet service providers.

They have until May 2015 to make the move. That’s when existing landline phone, ADSL internet and Telstra cable internet services will be switched off in the area and no longer work. Special equipment, such as medical and security alarms which operate over the landline, may also need to be replaced or upgraded.

According to NBN Co spokesperson Ryan Williams:

“Families across Australia are already enjoying the benefits that better broadband can bring, including having all the family online at once, high-quality video calls and fast movie downloads and streaming TV.**

“Even residents who don’t use the internet will still need to switch to the NBN if they want to keep using their landline home phone.

“With the countdown underway, now is the perfect time for families and businesses in Nudgee to make the switch to the NBN. Simply call your preferred phone or internet provider,” Mr Williams said.

In addition to the area where the NBN is already available, contracts for physical construction have been issued for a further 5000 premises in the adjacent suburbs of Nudgee and Banyo. The fixed-line NBN passes more than 76,000 Queensland premises in both established areas and new developments.

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NBN footprint

- Ready for Service
- Build instructions issued



Map data © 2014 Google

Notes to editors

- The National Broadband Network is a nationwide upgrade to Australia's fixed-line telecommunications infrastructure. It is the job of NBN Co to ensure every family and business can have access to fast broadband as soon, cost-effectively and affordably as possible.
- For Nudgee residents, living or working in the area (shown in the attached map) the 18 month countdown to disconnection of existing landline phone and internet services started on 8 November 2013. Other areas in metropolitan Brisbane will have different disconnection dates depending on when the NBN becomes available.
- Eligible residents should search 'getting connected' on the nbnco.com.au website.
- Areas within suburbs will have different switch off dates depending on when the NBN becomes available.
- Home and business owners in areas with scheduled disconnection dates will receive letters from NBN Co with details about how to switch to the NBN.
- Homes and businesses that have an existing medical or security alarm systems should contact their alarm device provider and service provider to enquire about how their device will work over the NBN.
- NBN Co has committed to finding a solution to connect complex premises, such as office and apartment blocks. A trial is scheduled to commence this year.

* Services not replaced by the NBN include TransACT, OptiComm, some Telstra Velocity services and others. For a full list please visit www.nbnco.com.au/switchoff or call us on 1800 687 626. Optus cable internet services may also be switched off on a different date and existing customers will be advised separately.

** Your experience including the speeds actually achieved over the NBN depends on some factors outside our control like your equipment quality, software, broadband plans and how your service provider designs its network.