10 September 2025

Change Notice WBA - September 2025

We are notifying you of the following changes to your WBA

1. **Introduction of Fixed Wireless Connect Q2-Q4 FY26 Rebate**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Introducing the update for Fixed Wireless Connect Q2-Q4 FY26 Rebate | N/A | 1 October 2025 | * Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.15
 | 2 |

Please refer to the pages below for a rider of the relevant contract changes in mark-up.

**Further information**

If you have any queries, please contact [Customer\_Contracting@nbnco.com.au](Customer_Contracting%40nbnco.com.au).

Yours sincerely,

Peter Ward
General Manager
Commercial and Customer Contracting

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

1.
2. **Introduction of Fixed Wireless Connect Q2-Q4 FY26 Rebate**

Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.15

Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Parts B and C.

| # | Name | Description | Duration | Campaign Period | Details and conditions |
| --- | --- | --- | --- | --- | --- |
| Long-term Discounts, Credits, Rebates and Waivers (Part B) |
| Module B1: General |
| […] | […] | […] | […] | […] | […] |
| 22 | **Fixed Wireless Connect Q2-Q4 FY26 Rebate** | A Discount to connect end users to ‘never-connected’ locations and locations that have been disconnected for more than 90 days in the footprint of the Wireless Network | 1 October 2025 – 30 June 2027 | 1 October 2025 – 30 June 2026 | Section B2.7 |
| […] | […] | […] | […] | […] | […] |

B2.7 Fixed Wireless Connect Q2-Q4 FY26 Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
|  | **Name of the Campaign Discount and Campaign ID** | **Name of the Campaign Discount:** Fixed Wireless Connect Q2-Q4 FY26 Rebate**Campaign ID**: FWCONNECT-Q2-Q4-FY26 |
|  | **Objective** | To connect end users to ‘never-connected’ locations and locations that have been disconnected for more than 90 days in the footprint of the Wireless Network |
|  | **Campaign Period** | 1 October 2025 (**Start Date**) to 30 June 2026 (End Date) (inclusive) |
|  | **Discount Period** | N/A |
| 1.
 | **Amount of the Campaign Discount** | nbn will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:* + - * 1. for each Eligible AVC up to and including the applicable Performance Target:

| Eligible Bandwidth Profile | **nbn**® Network | Connect the Unconnected Rebate |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| Wireless Plus | Wireless | $50 |
| Fixed Wireless Home Fast | Wireless | $50 |
| Fixed Wireless Superfast | Wireless | $50 |

* + - * 1. for each Eligible AVC in excess of the applicable Performance Target:

| **Eligible Bandwidth Profile** | **nbn**® Network | Connect the Unconnected Rebate |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| Wireless Plus | Wireless | $300 |
| Fixed Wireless Home Fast | Wireless | $450 |
| Fixed Wireless Superfast | Wireless | $450 |

***\* Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which are potential maximum Information Rates. To be read subject to the Agreement, including the specific limitations in sections 3 and 13 of the nbn® Ethernet Product Description.* |
|  | **Eligible AVCs** | **Eligible AVC** means an AVC supplied as a result of a Connect Order that is: * + - * 1. the first Connect Order in respect of which both of the following conditions are satisfied:

the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; andthat Connect Order isCompleted on or before 30 June 2027; and* + - * 1. for an AVC TC-4 Product Component with an Eligible Bandwidth Profile.
 |
| 1.
 | **Performance Target** | þ **Yes** ¨ **No****Satisfaction of Performance Target*** + - * 1. In addition to notifying RSP of the Performance Target (or Performance Targets) under section D1.1.2(b)(i) of the Master Campaign Terms, nbn will also notify RSP of the indicative Performance Target for the Fixed Wireless Connect Q2-Q4 FY26 Rebate by no later than 60 days before the start of the Performance Period to which that Performance Target relates.
				2. RSP will have satisfied the applicable Performance Target for an Eligible AVC if, in the Performance Period in which the Connect Order for that Eligible AVC was placed In Progress, nbn has placed In Progress a total number of orders for Fixed Wireless Connect Rebate Q2-Q4FY26 equivalent to the Performance Target for that Performance Period, which orders:

are submitted by RSP; andare for the same Alternative Segment (if applicable).**Performance Periods*** + - * 1. The following Performance Periods apply for the Fixed Wireless Connect Q2-Q4 FY26 Rebate:

|  |  |
| --- | --- |
| **Q2-FY26** | 1 October 2025 – 31 December 2025 |
| **Q3-FY26** | 1 January 2026 – 31 March 2026 |
| **Q4-FY26** | 1 April 2026 – 30 June 2026 |

**Requests for Performance Targets for Alternative Segments*** + - * 1. A request by RSP for separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms must be made at least 6 weeks before the start of the Performance Period for which RSP wishes to have separate sets of Performance Targets.
				2. If nbn accepts a request to provide separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms or a request to resume providing a single set of Performance Targets under section D1.1.2(g) of the Master Campaign Terms, nbn:

will do so from the next Performance Period following nbn’s acceptance of any such request; andmay replace any Performance Target(s) previously notified to RSP in respect of that Performance Period.**Performance Targets for RSP Groups*** + - * 1. Despite section D1.1.2(c) of the Master Campaign Terms, if RSP and one or more Other RSPs (together, an **RSP Group**) are Related Bodies Corporate on the Start Date for this Rebate, nbn will provide a single set of Performance Targets to RSP to apply to all nbn® Ethernet Product Components supplied to the RSP Group, and such Product Components will constitute the “Default Segment” for RSP for the purposes of the Master Campaign Terms as applicable to this Connect the Unconnected Rebate.
				2. If section B2.7.7(f) applies in respect of RSP, RSP may request that nbn provide to RSP:

separate sets of Performance Targets to apply to all nbn® Ethernet Product Components supplied to RSP (as opposed to Other RSPs in the RSP Group);separate sets of Performance Targets in accordance with section D1.1.2(d)(i) of the Master Campaign Terms; orseparate sets of Performance Targets in accordance with section D1.1.2(d)(ii)(B) of the Master Campaign Terms.* + - * 1. A request by RSP under section B2.7.7(g) will be taken to be a request under section D1.1.2(d) of the Master Campaign Terms and each category of Product Components subject to separate sets of Performance Targets under section B2.7.7(g) will constitute an “Alternative Segment” for the purposes of this Fixed Wireless Connect Q2-Q4 FY26 Rebate and the Master Campaign Terms as applicable to this Fixed Wireless Connect Q2-Q4 FY26 Rebate.
				2. If:

an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section D1.1.2(d)(ii)(B) of the Master Campaign Terms in that RSP Group member’s Other Wholesale Broadband Agreement; andthat request is accepted by nbn under that RSP Group member’s Other Wholesale Broadband Agreement, then such separate sets of Performance Targets (or their equivalents as applicable to RSP) will automatically apply to RSP from the next Performance Period following nbn’s acceptance of any such request.* + - * 1. If:

an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section B2.7.7(g)(i) or section D1.1.2(d)(i) of the Master Campaign Terms in that RSP Group member’s Other Wholesale Broadband Agreement; andthat request is accepted by nbn under that RSP Group member’s Other Wholesale Broadband Agreement, then, on or shortly after the date that such request is accepted by nbn, nbn will provide a separate set, or separate sets, of Performance Targets (as applicable) to apply to all nbn® Ethernet Product Components supplied to RSP in accordance with section B2.7.7(g)(i) or section D1.1.2(d)(i) of the Master Campaign Terms (as applicable), and such Performance Targets will apply from the next Performance Period following nbn’s acceptance of the relevant request.**Adjustment of Performance Targets*** + - * 1. nbn may notify an adjusted Performance Target that has been previously notified to RSP if nbn determines, acting reasonably, that the Performance Target was calculated in error (giving the RSP reasonable details of the calculation error and the basis for the corrected calculation). If nbn adjusts a Performance Target in accordance with this section B2.7.7(l), then from the date of notification, nbn:

will determine whether RSP has reached the Performance Target applicable to an Fixed Wireless Connect Q2-Q4 FY26 Rebate Order, for the purposes of section B2.7.7(a), in accordance with such a revised Performance Target; andmay cease paying any Fixed Wireless Connect Q2-Q4FY26 Rebate for a Fixed Wireless Connect Q2-Q4 FY26 Rebate Order which, under the adjusted Performance Target notified by nbn, is not eligible for a rebate under the Fixed Wireless Connect Q2-Q4FY26 Rebate.**Performance Targets for RSPs entering into this Agreement after Start Date*** + - * 1. If RSP enters into this Agreement after the Start Date of Fixed Wireless Connect Q2-Q4 FY26 Rebate, then despite sections D1.1.2(b) of the Master Campaign Terms and B2.7.7(a):

RSP will only be eligible for Fixed Wireless Connect Q2-Q4 FY26 Rebate from the Performance Period immediately after the Performance Period in which RSP enters into this Agreement; andnbn will not provide RSP with a Performance Target (or any indicative Performance Target) in respect of any Performance Period prior to the Performance Period in which RSP becomes eligible for this Fixed Wireless Connect Q2-Q4FY26 Rebate (determined in accordance with section B2.7.7(l)(i)). |
|  | **List of Eligible Premises to be provided** | þ **Yes** ¨ **No** |
|  | **Other terms and conditions** | * + - * 1. To be eligible to receive the Fixed Wireless Connect Q2-Q4 FY26 Rebate in a given Performance Period, RSPs must apply, be accepted and actively participate in the respective Marketing Development Fund (MDF) program for that Performance Period. nbn will run MDFs for the period 1 October 2026 – 30 June 2026 (inclusive). RSPs must fulfil all participation requirements for each MDF program to be eligible for rebates in the corresponding Performance Period.
				2. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequence will apply

|  |  |
| --- | --- |
| **Status of Eligible AVC after Order is Completed** | **Consequences for any applicable Fixed Wireless Connect Q1 FY26 Rebate** |
| If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected | If nbn has paid a Fixed Wireless Connect Q2-Q4 FY26 Rebate, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding on a pro-rata daily basis, an amount equal to any Fixed Wireless Connect Q2-Q4 FY26 Rebate paid by nbn (divided by 90 days).  |

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|  | **Interaction with other Discounts, Credits and Rebates and the WBA** | 1. Where an Eligible AVC is supplied to a Premises which is eligible for both the Fixed Wireless Connect Q2-Q4 FY26 Rebate and the Connect the Unconnected Rebate FY26:

the RSP will be entitled to Fixed Wireless Connect Q2-Q4 FY26 Rebate only; andthe Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate FY26 (as defined under the Connect the Unconnected Rebate FY26). |
|  | **Additional Definitions that apply to this Campaign Discount** | * + - * 1. **Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section B2.7.5 of these Campaign Terms.
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