16 July 2025

Change Notice: WBA - July 2025

We are notifying you of the following changes to your WBA:

1. **INTRODUCTION OF NETWORK ASSET RECOVERY REBATE**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Introducing Update for Network Asset Recovery Rebate | N/A | 1 August 2025 | * Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.14
 | 1 |

1. **AMENDMENT TO CONNECT NOW H1FY26 REBATE, CONNECT THE UNCONNECTED REBATE FY26**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Amendment to include Accelerating Great bandwidth profiles to Connect Now H1FY26 Rebate, Connect the Unconnected Rebate FY26 | N/A | 14 September 2025 | * Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.14
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Please refer to the pages below for a rider of the relevant contract changes in mark-up.

**Further information**

If you have any queries, please contact Customer\_Contracting@nbnco.com.au.

Yours sincerely,

Peter Ward
General Manager
Commercial and Customer Contracting

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

1.
2. **Introduction of Network Asset Recovery Rebate**

Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.14

Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Parts B and C.

| # | Name | Description | Duration | Campaign Period | Details and conditions |
| --- | --- | --- | --- | --- | --- |
| Long-term Discounts, Credits, Rebates and Waivers (Part B) |
| Module B1: General |
| […] | […] | […] | […] | […] | […] |
| 33 | **Network Asset Recovery Rebate** | A Rebate given to move FTTC and FTTN active services to FTTP | 1 August 2025 – 31 July 2027 | 1 August 2025 - 31 March 2026 | Section B3.13 |
| […] | […] | […] | […] | […] | […] |

[…]

Part B Details and conditions for Long-term Discounts, Credits, Rebates and Waivers

[…]

B3.13 Network Asset Recovery Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
|  | **Name of the Campaign Discount and Campaign ID** | **Name of the Campaign Discount:** Network Asset Recovery Rebate |
|  | **Objective** | To move selected FTTC Network and FTTN Network locations to the Fibre Network so nbn can recover and redeploy Connecting Equipment to better manage network assets and supply chain restrictions |
|  | **Campaign Period** | 1 August 2025 (**Start Date**) to 31 March 2026 (**End Date**) (inclusive) |
|  | **Discount Period** | N/A |
|  | **Amount of the Campaign Discount** | **nbn** will provide RSP with a one-time payment of:* + - * 1. $180 for each Eligible AVC where the Order Status is changed to In Progress during the period from 1 August 2025 to 31 December 2025; and
				2. $90 for each Eligible AVC where the Order Status is changed to In Progress during the period from 1 January 2026 to 31 March 2026.
 |
|  | **Eligible AVCs** | **Eligible AVC** means an AVC supplied as a result of a Connect Order that is:* + - * 1. the first Ordered Product to be supplied over the Fibre Network at an Eligible Premises; and
				2. that Connect Order is completed on or before 31 March 2027.
 |
|  | **Performance Target** | ¨ **Yes** þ **No** |
|  | **List of Eligible Premises to be provided** | þ **Yes** ¨ **No** |
|  | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

|  |  |
| --- | --- |
| Status of Eligible AVC after Order is Completed | Consequences for any applicable Network Asset Recovery Rebate |
| If within 90 days of the connection date, stops being an Eligible AVC because it is disconnected | If nbn has paid a Network Asset Recovery Rebate, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding, on a pro-rata daily basis, an amount equal to any Network Asset Recovery Rebate paid by nbn (divided by 90 days).  |

 |
|  | **Interaction with other Discounts, Credits and Rebates and the WBA** | * + - * 1. Where an Eligible AVC is supplied to a Premises which is eligible for both the Network Asset Recovery Rebate and the School Students Broadband Initiative (SSBI) Rebate, the RSP will be entitled to both.
				2. Where an Eligible AVC is supplied to a Premises which is eligible for both the Network Asset Recovery Rebate and the Get Started Business Rebate, the RSP will be entitled to both.
 |
|  | **Additional Definitions that apply to this Campaign Discount** | N/A |

1. **Amendment to Connect Now H1FY26 Rebate, Connect the Unconnected Rebate FY26**

Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.14

1. Details and conditions for Short-term Discounts, Credits, Rebates and Waivers

[…]

C2.8 Connect Now H1FY26 Rebate

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| 1.
 | **Amount of the Campaign Discount** | **nbn** will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:

| Eligible Bandwidth Profile | **nbn**® Network | Connect Now H1FY26 Rebate |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| 25 | 5 | FTTN, FTTC, FTTB, HFC, Fibre, Wireless | $240 |
| 25 | 10 | FTTC, HFC, Fibre | $240 |
| Wireless Plus | Wireless | $240 |
| 25 | 5-10 | FTTN, FTTB | $240 |
| 50 | 20 | HFC, FTTC, Fibre | $240 |
| 25-50 | 5-20 | FTTN, FTTB | $240 |
| Home Fast | FTTN, FTTC, FTTB, HFC, Fibre | $240 |
| 25-100 | 5-40 | FTTN, FTTB | $240 |
| 50-100 | 20-40 | FTTC | $240 |
| 100 | 40 | HFC, Fibre | $240 |
| Home Superfast | HFC, Fibre | $240 |
| Home Ultrafast | HFC, Fibre | $240 |
| Fixed Wireless Home Fast | Wireless | $240 |
| Fixed Wireless Superfast | Wireless | $240 |
| 250 | 100 | HFC, Fibre | $240 |
| 500 | 200 | Fibre | $240 |
| 1000 | 400 | Fibre | $240 |
| Home Hyperfast | HFC, Fibre | $240 |
| 2000 | 500 | Fibre | $240 |

*\** ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn****® Ethernet Product Description.* |

[…]

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| 1.
 | **Other terms and conditions** | * + - * 1. To be eligible to receive the Connect Now H1FY26 Rebate, RSPs must apply, be accepted and actively participate in the Marketing Development Fund (MDF) programs associated with this campaign. **nbn** will run 2 MDFs for the period 1 July 2025 to 30 September 2025 (inclusive) and 1 October 2025 – 31 December 2025 (inclusive). RSPs must fulfil all participation requirements for both programs to be eligible for rebates for the entire Campaign Period.
				2. In addition to its obligations under the Master Campaign Terms, RSP must, on request from **nbn**, provide evidence of End User Orders. If RSP fails to provide evidence in accordance with this section C2.8.9(b), **nbn** may by notice stop providing the Connect Now H1FY26 Rebate to RSP for all new Eligible AVCs from the date of that notice.
				3. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequences will apply:

|  |  |
| --- | --- |
| **Status of Eligible AVC after Order is Completed** | **Consequences for any applicable Connect Now H1FY26 Rebate** |
| If within 180 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected | If **nbn** has paid a Connect Now H1FY26 Rebate, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding, on a pro-rata daily basis, an amount equal to any Connect Now H1FY26 Rebate paid by **nbn** (divided by 180 days).  |
| Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile) | The Connect Now H1FY26 Rebate will not be reinstated for the part of the remaining Campaign Period (if any) after the Modify Order is Completed.  |
| Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile within 180 days of connection date | No adjustments to the paid Connect Now H1FY26 Rebate will be made. |

* + - * 1. Where RSP disconnects an Eligible AVC in connection with a COAT Transfer Order, no adjustment under section C2.8(9)(c) will be applied if a Connect Order for an Eligible AVC at the same Premises is Completed within 14 days of the Disconnect Order. If a Connect Order is Completed after this 14-day period but within the 180-day period set out in section C2.8(9)(c), nbn will apply the adjustment set out in that section, however RSP may raise a billing dispute in accordance with clause B5.2 of the WBA Head Terms, in which case the adjustment will be reversed.
 |

C2.9 Connect the Unconnected Rebate FY26

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| **5.**  | **Amount of the Campaign Discount** | Subject to RSP satisfying the applicable Performance Target, **nbn** will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:**Rebate Schedule for Performance Period 1**

| Eligible Bandwidth Profile | **nbn**® Network | Connect the Unconnected Rebate FY26 |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| 25 | 5 | FTTN, FTTC, FTTB, HFC, Fibre Wireless | $150 |
| 25 | 10 | FTTC, HFC, Fibre | $150 |
| Wireless Plus | Wireless | $150 |
| 25 | 5-10 | FTTN, FTTB | $150 |
| 50 | 20 | HFC, FTTC, Fibre | $150 |
| 25-50 | 5-20 | FTTN, FTTB | $150 |
| Home Fast | FTTN, FTTC, FTTB, HFC, Fibre | $450 |
| 25-100 | 5-40 | FTTN, FTTB | $450 |
| 50-100 | 20-40 | FTTC | $450 |
| 100 | 40 | HFC, Fibre | $450 |
| Home Superfast | HFC, Fibre | $450 |
| Home Ultrafast | HFC, Fibre | $450 |
| Fixed Wireless Home Fast | Wireless | $450 |
| Fixed Wireless Superfast | Wireless | $450 |
| 250 | 100 | HFC, Fibre | $450 |
| 500 | 200 | Fibre | $450 |
| 1000 | 400 | Fibre | $450 |
| Home Hyperfast | HFC, Fibre | $450 |
| 2000 | 500 | Fibre | $450 |

**Rebate Schedule for Performance Periods 2 to 4**

| Eligible Bandwidth Profile | **nbn**® Network | Connect the Unconnected Rebate FY26 |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| 25 | 5 | FTTN, FTTC, FTTB, HFC, Fibre Wireless | $100 |
| 25 | 10 | FTTC, HFC, Fibre | $100 |
| Wireless Plus | Wireless | $100 |
| 25 | 5-10 | FTTN, FTTB | $100 |
| 50 | 20 | HFC, FTTC, Fibre | $100 |
| 25-50 | 5-20 | FTTN, FTTB | $100 |
| Home Fast | FTTN, FTTC, FTTB, HFC, Fibre | $300 |
| 25-100 | 5-40 | FTTN, FTTB | $300 |
| 50-100 | 20-40 | FTTC | $300 |
| 100 | 40 | HFC, Fibre | $300 |
| Home Superfast | HFC, Fibre | $300 |
| Home Ultrafast | HFC, Fibre | $300 |
| Fixed Wireless Home Fast | Wireless | $300 |
| Fixed Wireless Superfast | Wireless | $300 |
| 250 | 100 | HFC, Fibre | $300 |
| 500 | 200 | Fibre | $300 |
| 1000 | 400 | Fibre | $300 |
| Home Hyperfast | HFC, Fibre | $300 |
| 2000 | 500 | Fibre | $300 |

*\* Note: The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the Agreement, including the specific limitations in sections 3 and 13 of the nbn® Ethernet Product Description.* |

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| 1.
 | **Other terms and conditions** | 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

|  |  |
| --- | --- |
| Status of Eligible AVC after Modify Order is Completed | Consequences for any applicable Connect the Unconnected Rebate FY26 |
| If within 180 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected | If nbn has paid a Connect the Unconnected Rebate FY26, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding on a pro-rata daily basis, an amount equal to any Connect the Unconnected Rebate FY26 paid by nbn (divided by 180 days).  |
| Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile) | The Connect the Unconnected Rebate FY26 will not be reinstated for the part of the remaining Campaign Period (if any) after the Modify Order is Completed.  |
| Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile which is eligible for a lower Connect the Unconnected Rebate FY26 amount, within 180 days of the connection date | No adjustments to the paid Connect the Unconnected Rebate FY26 will be made. nbn may elect to discontinue further Connect the Unconnected Rebate FY26 if RSP does not maintain at least 85% of the Eligible AVCs for 180 days from the respective connection date at the originally connected Eligible Bandwidth Profile or higher.  |

 1. In addition to its obligations under the Master Campaign Terms, RSP must, on request from **nbn**, provide evidence of End User Orders. If RSP fails to provide evidence in accordance with this section C2.9(b), **nbn** may by notice stop providing the Connect the Unconnected Rebate FY26 to RSP for all new Eligible AVCs from the date of that notice.
2. Where RSP disconnects an Eligible AVC in connection with a COAT Transfer Order, no adjustment under section C2.9(9)(a) will be applied if a Connect Order for an Eligible AVC at the same Premises is Completed within 14 days of the Disconnect Order. If a Connect Order is Completed after this 14-day period but within the 180-day period set out in section C2.9(9)(a), nbn will apply the adjustment set out in that section, however RSP may raise a billing dispute in accordance with clause B5.2 of the WBA Head Terms, in which case the adjustment will be reversed.
 |