

Discounts, Credits and Rebates Annexure to the **nbn**[®] Smart Places Price List

Wholesale Broadband Agreement





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Version	Description	Effective Date
5.0	First issued version of WBA5	1 December 2023
5.1	Accelerating Great- Business Speed Tier Discount	1 July 2025

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Environment

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Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Part B.

#	Name	Description	Duration	Campaign Period	Details and conditions
Long-term Discounts, Credits, Rebates and Waivers (Part B)					
1.	Ancillary Charges Waivers	Waiver of certain “ancillary” Charges specified in the nbn ® Smart Places Price List	Start Date – 30 November 2026	N/A	Section B1.1
2.	NNI Diversity Upgrade Rebate	A Rebate given in respect of upgrades from a single chassis 10G NNI to a diverse chassis 10G NNI.	Start Date – 30 November 2026	N/A	Section B1.2
3.	Built for Business Plans	A Discount to specified Enhanced Fault Rectification Services when acquired as a bundle with specified business-grade AVC TC-4s.	Start Date – 30 November 2026	N/A	Section B1.3
4.	Temporary 50/20 Business Bundle 1	A Discount to specified Enhanced Fault Rectification Services when acquired as a bundle with AVC TC-4s with a bandwidth profile of 50/20 Mbps.	Start Date – 14 April 2024	N/A	Section B1.4
5.	High Speed Tiers Rebate	A Rebate given for high-speed tiers	1 October 2023 – 30 June 2024	1 October 2023 – 30 June 2024	Section B1.5
6.	Accelerating Great – Business Speed Tier Discount	A Discount to the Monthly Recurring Charge for business AVC TC-4s	1 July 2025 – 30 June 2026	N/A	Section B1.6



Part B Details and conditions for Long-term Discounts, Credits, Rebates and Waivers

The details and conditions in section B1.1 apply in respect of the Ancillary Charges Waiver described in Part A.

B1.1 Ancillary Charges Waiver details and conditions

B1.1.1 Details

nbn waives its right to require RSP to pay the following Charges (each an **Ancillary Charge**) in respect of **nbn**® Smart Places for the period that this Waiver remains effective for the relevant Ancillary Charge in accordance with section B1.1.3:

#	Charge	nbn ® Smart Places Price List section reference
1.	Initial Non-Standard Installation	3
2.	Equipment Removal	4
3.	Equipment Repair	4
4.	No Fault Found (No Truck Roll Required)	5
5.	No Fault Found (Truck Roll Required) to the extent the Charge exceeds \$150	5

B1.1.2 Process to Claim

nbn will provide RSP the Ancillary Charges Waiver by omitting or listing as not payable the relevant Ancillary Charge in RSP's invoices during the period that the Ancillary Charges Waiver remains effective for that Ancillary Charge.

Note: The effect of this Waiver is that RSP is not obliged to pay an Ancillary Charge(s) listed above for the period that the Ancillary Charges Waiver remains effective in respect of that Ancillary Charge. RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

B1.1.3 Special conditions

- (a) If one or more waivers of Ancillary Charges are withdrawn by **nbn** in accordance with this Agreement, the Ancillary Charges Waiver will continue to apply in respect of other Ancillary Charges until any later withdrawal of the waiver for that Ancillary Charge, or the expiry of the waiver validity period in Part A of this **nbn**® Smart Places Discounts, Credits and Rebates Annexure (as applicable).

B1.2 NNI Diversity Upgrade Rebate

To the extent that RSP acquires any **nbn**® Smart Places Ordered Product, the NNI Diversity Upgrade Rebate set out in the [nbn® Ethernet Discounts, Credits and Rebates Annexure](#) is amended and will apply in respect of those **nbn**® Smart Places Ordered Products on the basis that each reference to an NNI, AVC or CVC Product Component in the terms of that Rebate refers to those Product Components of both **nbn**® Ethernet and **nbn**® Smart Places.

The details and conditions in section B1.3 apply in respect of the Built for Business Plans Discount described in Part A.

B1.3 Built for Business Plans Discount

Where **nbn** supplies the Enhanced-12 (24/7) Product Feature of **nbn**® Smart Places, it will do so subject to and in accordance with the terms and conditions of the Built for Business Plans Discount set out in the [nbn® Ethernet Discounts, Credits and Rebates Annexure](#) in circumstances where an equivalent **nbn**® Ethernet Enhanced-12 (24/7) Product Feature would be eligible for that Discount.



The details and conditions in section B1.4 apply in respect of the Temporary 50/20 Business Bundle 1 Discount described in Part A.

B1.4 Temporary 50/20 Business Bundle 1 Discount

Where **nbn** supplies the Enhanced-12 (24/7) Product Feature of **nbn**® Smart Places, it will do so subject to and in accordance with the terms and conditions of the Temporary 50/20 Business Bundle 1 Discount set out in the [nbn® Ethernet Discounts, Credits and Rebates Annexure](#) in circumstances where an equivalent **nbn**® Ethernet Enhanced-12 (24/7) Product Feature would be eligible for that Discount.

The details and conditions in section B1.5 apply in respect of the High Speed Tiers Rebate described in Part A.

B1.5 High Speed Tiers Rebate

Where applicable, **nbn** will supply **nbn**® Smart Places AVC TC-4s subject to and in accordance with the terms and conditions of the High Speed Rebate set out in the [nbn® Ethernet Discounts, Credits and Rebates Annexure](#) in circumstances where an equivalent **nbn**® Ethernet AVC TC-4 would be eligible for that Rebate.

Note: The High Speed Rebate in the [nbn® Ethernet Discount, Credit and Rebates Annexure](#) applies in relation to AVCs with bandwidth profiles of 250/100 Mbps, 500/200 Mbps and 1000/400 Mbps AVC TC-4 (PIR), subject to applicable terms and conditions.

The details and conditions in section B1.6 apply in respect of the Accelerating Great – Business Speed Tier Discount described in Part A.

B1.6 Accelerating Great – Business Speed Tier Discount

Where applicable, **nbn** will supply **nbn**® Smart Places AVC TC-4s subject to and in accordance with the terms and conditions of the Accelerating Great – Business Speed Tier Discount set out in the [nbn® Ethernet Discounts, Credits and Rebates Annexure](#) in circumstances where an equivalent **nbn**® Ethernet AVC TC-4 would be eligible for that Rebate.

Note: The Accelerating Great – Business Speed Tier Discount in the [nbn® Ethernet Discount, Credit and Rebates Annexure](#) applies in relation to AVCs with bandwidth profiles of 250/100 Mbps, 500/200 Mbps and 1000/400 Mbps AVC TC-4 (PIR), subject to applicable terms and conditions.