Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List

Wholesale Broadband Agreement

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Wholesale Broadband Agreement

Version	Description	Effective Date
5.0	First issued version of WBA 5	1 December 2023
5.1	H2 Fibre Connect Rebate	1 January 2024
5.2	Update to include eligibility consideration for NNI Diversity Upgrade Rebate	24 February 2024
5.3	Update for Connect the Unconnected Rebate and Take 3 extension	1 March 2024
5.4	Amendments for Fixed Wireless High Speed Tiers	27 May 2024
5.5	Update for FY25Q1 Fibre Connect Rebate and Update for MDU Connect H1 FY25 Rebate	1 July 2024
5.6	Update to include new Eligible Bandwidth Profiles for Connect the Unconnected Rebate and MDU Connect H1 FY25 Rebate	28 September 2024
5.7	Update to enable Rebate continuation after Non-Infrastructure Type Transfer	26 October 2024
5.8	Withdrawal of Built for Business Plan 2 and removal of expired discounts and update to NNI pricing	1 December 2024
5.9	Updates for Connect the Unconnected Rebate H2 FY25, Win Inactives Rebate and Fixed Wireless Connect Rebate	1 January 2025
5.10	TC-1 Pricing Refresh and Rebalance Discount	1 February 2025
5.11	Get Started Business Rebate	1 March 2025
5.12	Withdraw a number of non-recurring charges, that are currently not in use or have never been used	12 March 2025

Version	Description	Effective Date
5.13	Updates to Win Inactives Rebate and Fixed Wireless Connect Rebate	12 April 2025
5.x	Accelerating Great– Business Speed Tier Discount and amendment to Get Started Business Rebate	1 July 2025

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Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Parts B and C.

#	Name	Description	Duration	Campaign Period	Details and conditions
Long-term Discounts, Credits, Rebates and Waivers (Part B)					
Module B1: General					
1.	**50 Kbps CVC Credit**	A Credit per AVC TC-4 and UNI bundle which is equal to the recurring Charge which would apply to **nbn**® Ethernet (Satellite) for a 50Kbps CVC TC-4, excluding any recurring Charge in connection with a CVC Class.	Start Date – 30 November 2026	N/A	Section B1.1
2.	**First Battery Credit**	A Credit of $30.00 which **nbn** will give to RSP if a fault or defect occurs with a First Battery supplied as part of **nbn**® Ethernet during the First Battery Warranty Period for that First Battery.	Start Date - 30 November 2026	N/A	Section B1.2
3.	**Ancillary Charges Waivers**	Waiver of certain "ancillary" Charges specified in the **nbn**® Ethernet Price List.	Start Date - 30 November 2026	N/A	Section B1.3
4.	**Professional Wiring Service Charges Waiver**	A Waiver of specified Charges associated with Professional Wiring Services.	Start Date - 30 November 2026	N/A	Section B1.4
5.	**NNI Diversity Upgrade Rebate**	A Rebate given in respect of upgrades from a single chassis 10G NNI to a diverse chassis 10G NNI.	Start Date - 30 November 2026	N/A	Section B1.5
6.	**FTTC Installation Rebate and Waivers**	A Rebate of certain costs associated with RSP Managed Installation - FTTC and a corresponding Waiver of certain charges associated with an **nbn** Professional Installation –FTTC.	Start Date - 30 November 2026	N/A	Section B1.6

#	Name	Description	Duration	Campaign Period	Details and conditions
7.	**HFC Installation Waivers and Rebate**	Waivers and a Rebate of certain Charges and costs associated with Installation activities in respect of **nbn**® Ethernet (HFC) Ordered Products.	Start Date - 30 November 2026	N/A	Section B1.7
8.	**Change of Access Technology Partial Waiver**	A partial Waiver applied in respect of a new Ordered Product supplied over a Subsequent Access Technology where RSP has an existing Ordered Product supplied over the Original Access Technology at the relevant Premises.	Start Date – 30 November 2026	N/A	Section B1.8
9.	**New developments Charge Waiver**	A Waiver applied in respect of the New developments Charge	Start Date - 30 November 2026	N/A	Section B1.9
10.	**Not Used)**	Not Used	Not Used	N/A	Section B1.10
11.	**NNI Upsize Migration Rebate**	A Rebate in respect of Completed NNI Upsize Migrations	31 March 2024 – 30 June 2027	N/A	Section B1.11
12.	**W-NTD Upgrade Installation Waiver**	A conditional Waiver of the W-NTD Upgrade Installation Charge.	Commercial Launch Date of Fixed Wireless Home Fast and Fixed Wireless Superfast – 30 November 2026	N/A	Section B1.12
13.	**NNI Recurring Discount**	A Discount applied in respect of NNI Bearer Profile Recurring Charges.	1 December 2024 – 30 June 2025	N/A	Section B1.13
14.	**Temporary 10G NNI Activation Rebate**	A Rebate in respect of the Activation charge for new 10G NNI Bearers.	1 December 2024 – 30 November 2026	N/A	Section B1.14
15.	**Temporary Additional NNI Upsize Migration Rebate**	A Rebate in respect of eligible Completed NNI Upsize Migrations that supplements the NNI Upsize Migration Rebate.	1 December 2024 – 30 November 2026	N/A	Section B1.15

#	Name	Description	Duration	Campaign Period	Details and conditions
Module B2: Business					
16.	**Multi Site Migration Initial Non Standard Installation Charges Waiver**	A Waiver of the Labour Rate and Materials Charge for Initial Non Standard Installations for **nbn**® Ethernet Ordered Products, performed in connection with certain multi-site migrations.	Start Date – 30 November 2026	N/A	Section B2.1
17.	**Built for Business Plans**	A Discount to specified Enhanced Fault Rectification Services when acquired with specified business-grade AVC TC-4s.	Start Date – 30 November 2026	N/A	Section B2.2
18.	**Not Used**	Not Used	Not Used	Not Used	Section B2.3
19.	**Not Used**	Not Used	Not Used 4	Not Used	Section B2.4
20.	**Business Subsequent Installation Partial Waiver**	A Waiver of $270.00 of the Charge for Subsequent Installations for specified business-grade **nbn**® Ethernet (FTTN) and **nbn**® Ethernet (FTTC) Ordered Products	Start Date – the date that is 3 years after the Start Date	N/A	Section B2.5
21.	Accelerating Great–Business Speed Tier Discount	A Discount to the Monthly Recurring Charge for business AVC TC-4s	1 July 2025 – 30 June 2026	N/A	Section B2.6
Module B3: Campaign Discounts					
~~21.~~22.	**Light Up Boost Rebate***	A Rebate given for Connect Orders at eligible locations that have never had an **nbn**® Ethernet service or have not had an **nbn**® Ethernet service for an extended period and which connect to an eligible bandwidth profile.	Start Date – 28 February 2025	1 March 2022 – 28 February 2023	Section B3.1
~~22.~~23.	**Step Up 50/20 Rebate****	A Rebate given for eligible upgrade orders to a 50/20 bandwidth profile.	Start Date – 26 January 2024	1 April 2022 – 26 July 2023	Section B3.2

#	Name	Description	Duration	Campaign Period	Details and conditions
~~23.~~24.	**Step Up 100/40 Rebate****	A Rebate given for eligible upgrade orders to a 100/40 bandwidth profile.	Start Date – 30 May 2024	1 June 2022 – 30 November 2023	Section B3.3
~~24.~~25.	**Light Up Low Usage Rebate***	A Rebate given for Connect Orders at eligible locations that have previously had an **nbn**® Ethernet service but have not had an **nbn**® Ethernet service for an extended period and which connect to an eligible bandwidth profile.	Start Date – 31 August 2025	1 September 2022 – 31 August 2023	Section B3.4
~~25.~~26.	**Light Up Low Take Up Postcode Locations Rebate***	A Rebate given for Connect Orders at eligible locations in geographic areas where there is low take up of **nbn**® Ethernet over the last 12 months and which connect to an eligible bandwidth profile.	Start Date – 28 February 2025	1 October 2022 – 28 February 2023	Section B3.5
~~26.~~27.	**Light Up Locations Rebate***	A Rebate given for Connect Orders at eligible locations in geographic areas where there is low take up of **nbn**® Ethernet over the last 12 months and which connect to an eligible bandwidth profile	1 March 2023 – 28 February 2026	1 March 2023 – 29 February 2024	Section B3.6
~~27.~~28.	**Take 3 Rebate***	A Rebate given for Connect Orders at eligible locations that have not had an **nbn**® Ethernet service for a period over the last 12 months and which connect to an eligible bandwidth profile	1 March 2023 – 31 March 2026	1 March 2023 – 31 March 2024	Section B3.7
~~28.~~29.	**Fibre Connect Rebate***	A Rebate given for Fibre Connect Eligible Orders.	1 April 2023 – 31 December 2023	1 April 2023 – 31 December 2023	Section B3.8
~~29.~~30.	**High Speed Rebate****	A Rebate given for high-speed tiers	1 October 2023 – 30 June 2024	1 October 2023 – 30 June 2024	Section B3.9

#	Name	Description	Duration	Campaign Period	Details and conditions
~~30.~~31.	**Fibre COAT Rebate***	A Rebate given for Connect Orders at eligible locations that have been converted to Service Class 1.	1 October 2023 – 30 June 2024	1 October 2023 – 31 December 2023	Section B3.10
~~31.~~32.	**H2 Fibre Connect Rebate ***	A Rebate given for Fibre Connect Eligible Orders.	1 January 2024 – 30 June 2025	1 January 2024 – 30 June 2024	Section B3.11
~~32.~~33.	**Connect the Unconnected Rebate**	A Rebate given for Orders placed at locations unconnected to the **nbn**® Network for greater than 3 months.	1 April 2024 to 30 June 2027	1 April 2024 to 31 December 2024	Section B3.12
Short-term Discounts, Credits, Rebates and Waivers (Part C)					
Module C1: Non-Campaign Discounts					
~~33.~~34.	**Professional Wiring Service Modify Order Discount**	A Discount applied to specified Charges associated with Professional Wiring Services not performed at the time of a Standard Installation.	Start Date – 30 November 2026	N/A	Section C1.1
Module C2: Campaign Discounts					
~~34.~~35.	**FY25Q1 Fibre Connect Rebate**	A Rebate given for certain Fibre Connect Eligible Orders	1 July 2024 – 30 September 2024	1 July 2024 – 30 September 2024	Section C2.1
~~35.~~36.	**MDU Connect H1 FY25 Rebate**	A Rebate to increase access to **nbn**® Ethernet at locations in Multi-Premises Site where there is low take-up, or high disconnections of **nbn**® Ethernet	1 July 2024 – 31 December 2024	1 July 2024 – 31 December 2024	Section C2.2

#	Name	Description	Duration	Campaign Period	Details and conditions
~~36.~~37.	**Connect the Unconnected Rebate H2 FY25**	A Rebate to increase access to **nbn**® Ethernet at locations unconnected to the **nbn**® Network for greater than 3 months.	1 January 2025 to 30 June 2025	1 January 2025 to 30 June 2025	Section C2.3
~~37.~~38.	**Win Inactives Rebate**	A Rebate given for Connect Orders at eligible locations that have not had an **nbn**® Ethernet service for a period	1 January 2025 – 30 June 2025	1 January 2025 – 30 June 2025	Section C2.4
~~38.~~39.	**Fixed Wireless Connect Rebate**	A Rebate to connect 'never-connected' locations and locations that have disconnected and not reconnected within 90 days in the nbn Fixed Wireless footprint.	1 January 2025 – 30 June 2025	1 January 2025 – 30 June 2025	Section C2.5
~~39.~~40.	**TC-1 Pricing Refresh and Rebalance Discount**	A discount applied to TC-1 Charges to simplify the price structure	1 February 2025 – 30 June 2025	1 February 2025 – 30 June 2025	Section C2.6
~~40.~~41.	**Get Started Business Rebate**	A discount to enable RSPs to offer End Users higher speeds associated with an Eligible Bandwidth Profile	1 March 2025 – 31 August 2025	1 March 2025 – 31 August 2025	Section C2.7

Note:

**The Campaign Period for these Discounts, Credits, Rebates and Waivers have expired. However, some Ordered Products may continue to receive such Discounts, Credits, Rebates and Waivers in accordance with their provisions, where eligibility criteria were satisfied within the Campaign Period.*

*** The Campaign Period and Duration for these Discounts, Credits, Rebates and Waivers have expired. However, they have been retained in this document as they may still interact with other Discounts, Credits, Rebates and Waivers that have an ongoing Campaign Period and/or Duration*

Part B Details and conditions for Long-term Discounts, Credits, Rebates and Waivers

Module B1: General

Note: *This Module B1: General contains Long-term Discounts, Credits, Rebates and Waivers that are not focused on business End User segments (see Module B2: Business) and that are not subject to the Master Campaign Terms (see Part D: Master Campaign Terms).*

The details and conditions in section B1.1 apply in respect of the 50 Kbps CVC Credit described in Part A.

B1.1 50 Kbps CVC Credit details and conditions

B1.1.1 Eligibility / Availability Criteria

(a) In each Billing Period, **nbn** will provide RSP with a 50 Kbps CVC Credit for each **nbn**® Ethernet (Satellite) AVC TC-4 and UNI bundle supplied by **nbn** to RSP as at the start of the relevant Billing Period.

Example: *if the CVC TC-4 pricing per Mbps is $15.75 then the 50 Kbps CVC Credit will be $0.7875.*

(b) The total 50 Kbps CVC Credits given to RSP in respect of a Billing Period are capped at the total recurring Charges that apply in respect of all **nbn**® Ethernet (Satellite) CVCs supplied by **nbn** to RSP for that Billing Period, excluding any recurring Charge under section 2.3 of the **nbn**® Ethernet Price List.

B1.1.2 Process to Claim

(a) **nbn** will apply the 50 Kbps CVC Credit to the next invoice following the Billing Period in which the corresponding AVC recurring charge was incurred by RSP.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Credit.*

The details and conditions in section B1.2 apply in respect of the First Battery Credit described in Part A

B1.2 First Battery Credit details and conditions

B1.2.1 Eligibility/Availability Criteria

(a) **nbn** will give the First Battery Credit to RSP in respect of a First Battery if:

(i) a fault or defect occurs in the First Battery during the First Battery Warranty Period;

(ii) RSP is supplied with the Battery Backup Service at the time the fault or defect occurs;

(iii) RSP installs a replacement battery in respect of that NTD in accordance with section 8 of the **nbn**® Ethernet Product Terms; and

(iv) RSP submits a Credit/Rebate Claim in accordance with section B1.2.2.

B1.2.2 Process to Claim

(a) To lodge a Credit/Rebate claim in respect of a First Battery Credit, RSP must submit a Credit/Rebate Claim Form in accordance with clause B6 of the Head Terms.

(b) RSP must include the following details in any Credit/Rebate Claim Form for a First Battery Credit:

(i) the Product Instance ID of the service at the location where the faulty or defective First Battery is located;

(ii) the NTD ID where the faulty or defective First Battery is located; and

(iii) a copy of the tax invoice/remittance advice for the replacement battery.

The details and conditions in section B1.3 apply in respect of the Ancillary Charges Waiver described in Part A.

B1.3 Ancillary Charges Waiver details and conditions

B1.3.1 Details

(a) Subject to section B1.3.1(b), **nbn** waives its right to require RSP to pay the following Charges (each an **Ancillary Charge**) in respect of **nbn**® Ethernet for the period that this Waiver remains effective for the relevant Ancillary Charge in accordance with section B1.3.3:

#	Charge	Applicable to access technology	**nbn**® Ethernet Price List section reference
1.	Initial Non-Standard Installations (except if performed in connection with Multi Site Migration Orders described in section B2.1)	All	3
2.	Subsequent Installations	**nbn**® Ethernet (Fibre); **nbn**® Ethernet (Wireless) or **nbn**® Ethernet (Satellite)	3
3.	Any Labour Rate or Materials Charges above the minimum charge of $270 for Subsequent Installations	**nbn**® Ethernet (FTTB); **nbn**® Ethernet (FTTN); **nbn**® Ethernet (FTTC); **nbn**® Ethernet (HFC)	3(a)
4.	Access Component Reactivations	**nbn**® Ethernet (Satellite)	3(b)
6.	Equipment Modifications	All	4
7.	Equipment Removals	**nbn**® Ethernet (Fibre); **nbn**® Ethernet (FTTB); **nbn**® Ethernet (FTTN); **nbn**® Ethernet (FTTC); **nbn**® Ethernet (HFC); **nbn**® Ethernet (Wireless)	4(a)
8.	Equipment Repairs	All	4
10.	No Fault Found (No Truck Roll Required)	All	5
11.	No Fault Found (Truck Roll Required)	All	5
12.	No Fault Found (Truck Roll Required and Professional Wiring	**nbn**® Ethernet (FTTB); **nbn**® Ethernet (FTTN)	5(a)

#	Charge	Applicable to access technology	**nbn**® Ethernet Price List section reference
	Service)		
13.	Late Cancellation (Site Visit Required)	**nbn**® Ethernet (FTTB); **nbn**® Ethernet (FTTN); **nbn**® Ethernet (FTTC); **nbn**® Ethernet (HFC); **nbn**® Ethernet (Satellite)	5
14.	Missed Appointment	**nbn**® Ethernet (FTTB); **nbn**® Ethernet (FTTN); **nbn**® Ethernet (FTTC); **nbn**® Ethernet (HFC); **nbn**® Ethernet (Satellite)	5
15.	Incorrect Callout	**nbn**® Ethernet (FTTB); **nbn**® Ethernet (FTTN); **nbn**® Ethernet (FTTC); **nbn**® Ethernet (HFC)	5(a)
16.	Incidentals	**nbn**® Ethernet (Satellite)	3(b), 4(b), 5(c), 8

(b) The waiver in section B1.3.1(a) does not apply in respect of the No Fault Found (No Truck Roll Required) and No Fault Found (Truck Roll Required) Charges (and **nbn** may charge RSP for such Charges in accordance with the **nbn**® Ethernet Price List) in circumstances where:

(i) RSP raised a Trouble Ticket in respect of an **nbn**® Ethernet (FTTN) or **nbn**® Ethernet (FTTB) Ordered Product on the basis that the Ordered Product was under-performing or subject to some other issue; and

(ii) such under-performance or other issue was caused or contributed to by an Unregistered Quality-Controlled Modem.

B1.3.2 Process to Claim

nbn will provide RSP the Ancillary Charges Waiver by omitting or listing as not payable the relevant Ancillary Charge in RSP's invoices during the period that the Ancillary Charges Waiver remains effective for that Ancillary Charge.

Note: *The effect of this Waiver is that RSP is not obliged to pay an Ancillary Charge(s) listed above for the period that the Ancillary Charges Waiver remains effective in respect of that Ancillary Charge. RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

B1.3.3 Special conditions

(a) If one or more waivers of Ancillary Charges are withdrawn by **nbn** in accordance with this Agreement, the Ancillary Charges Waiver will continue to apply in respect of other Ancillary Charges until any later withdrawal of the waiver for that Ancillary Charge, or the expiry of the waiver validity period in Part A of this **nbn**® Ethernet Discounts, Credits and Rebates Annexure (as applicable).

The details and conditions in section B1.4 apply in respect of the Professional Wiring Service Charges Waiver described in Part A

B1.4 Professional Wiring Service Charges Waiver details and conditions

B1.4.1 Details

nbn waives the following Charges associated with Professional Wiring Services:

(a) any Labour Rate and Materials Charges for a Professional Wiring Service performed in connection with an **nbn**® Ethernet (FTTB) or **nbn**® Ethernet (FTTN) Ordered Product, at the time of a Standard Installation, to the extent that they exceed the minimum charge of $160;

(b) any Labour Rate and Materials Charges for a Professional Wiring Service performed in connection with an **nbn**® Ethernet (FTTB) or **nbn**® Ethernet (FTTN) Ordered Product, not at the time of a Standard Installation, to the extent that they exceed the minimum charge of $235; and

(c) any Labour Rate Charges for a Professional Wiring Service performed in connection with an **nbn**® Ethernet (FTTC) Ordered Product to the extent that they exceed the minimum charge of $225.

Note: *The effect of this Waiver is that for the period the Waiver is effective in accordance with Part A:*

- *the Charge for a Professional Wiring Service performed for an **nbn**® Ethernet (FTTB) or **nbn**® Ethernet (FTTN) Ordered Product at the time of a Standard Installation will be $160;*
- *the Charge for a Professional Wiring Service performed for an **nbn**® Ethernet (FTTB) or **nbn**® Ethernet (FTTN) Ordered Product not at the time of a Standard Installation will be $235; and*
- *the Charge for a Professional Wiring Service performed for an **nbn**® Ethernet (FTTC) Ordered Product will be $225.*

B1.4.2 Process to Claim

nbn will provide RSP the Professional Wiring Service Charges Waiver by omitting or listing as not payable the specified waived portion of the Charge in RSP's invoices.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

The details and conditions in section B1.5 apply in respect of the NNI Diversity Upgrade Rebate described in Part A.

B1.5 NNI Diversity Upgrade Rebate

B1.5.1 Details

(a) **nbn** will provide the NNI Diversity Upgrade Rebate to RSP if:

(i) RSP has an existing 10G NNI Group configured with a single chassis redundancy mode (**Single Chassis NNI**);

(ii) RSP has ordered a new 10G NNI Group that:

(A) is configured with a diverse chassis redundancy mode;

(B) has at least one NNI Bearer profile that matches an NNI Bearer profile in the Single Chassis NNI; and

(C) is located at the same Point of Interconnection as the Single Chassis NNI,

(**Diverse Chassis NNI**);

(iii) AVCs and CVCs from the Single Chassis NNI have been migrated to the Diverse Chassis NNI;

(iv) Subject to section B1.5.2(b)(iii), the Single Chassis NNI, and any associated cross-connect, has been disconnected, and that disconnection has taken place within 9 months of the Diverse Chassis NNI being Activated;

(v) all Charges in connection with the Single Chassis NNI have been fully paid for by RSP; and

(vi) RSP has submitted a claim in accordance with section B1.5.2.

(b) The NNI Diversity Upgrade Rebate available to be claimed by RSP pursuant to this section B1.5 is equal to:

(i) in respect of an NNI Bearer profile of 10GBaseLR being upgraded from a Single Chassis NNI to a Diverse Chassis NNI, one Charge for a "NNI 10GBaseLR Activation" applied to RSP's invoice following the Activation of the Diverse Chassis NNI; and

(ii) in respect of an NNI Bearer profile of 10GBaseER being upgraded from a Single Chassis NNI to a Diverse Chassis NNI, one Charge for a "NNI 10GBaseER Activation" applied to RSP's invoice following the Activation of the Diverse Chassis NNI.

(c) For the avoidance of doubt:

(i) RSP must continue to pay any recurring Charges in relation to the Single Chassis NNI until such time as the Single Chassis NNI is disconnected; and

(ii) when an NNI Bearer (the **Original Bearer**) is upgraded from a Single Chassis NNI to a Diverse Chassis NNI, an NNI Diversity Upgrade Rebate can only be claimed:

(A) in respect of one of the two NNI Bearers (working chassis or protect chassis) that are being upgraded to (the **New Bearers**);

(B) if the Original Bearer matches at least one of the New Bearers; and

(C) in respect of the matching New Bearer.

Example 1: *RSP has an existing 10G NNI Group with a single chassis redundancy mode with an NNI Bearer profile of 10GBaseER. RSP subsequently orders:*

- *in 'Example 1A', a new NNI Group with a diverse chassis redundancy mode consisting of two new 10GBaseER NNI Bearers. Subject to compliance with the above terms, RSP is entitled to receive one rebate for the activation charge associated with the new 10GBaseER NNI Bearer.*

Existing NNI Bearer Group (Single Chassis Mode)		***Example 1A (Diverse Chassis Mode)***	
Working chassis		**Working chassis**	**Protect chassis**
10GBaseER	➔	*10GBaseER* *(Rebate available)*	*10GBaseER* *(No rebate available)*

- *in 'Example 1B', a new NNI Group with a diverse chassis redundancy mode consisting of two new 10GBaseLR NNI Bearers. In this example, no rebate would be available.*

Existing NNI Bearer Group (Single Chassis Mode)		***Example 1B (Diverse Chassis Mode)***	
Working chassis		**Working chassis**	**Protect chassis**
10GBaseER	➔	*10GBaseLR* *(No rebate available)*	*10GBaseLR* *(No rebate available)*

B1.5.2 Process to claim

(a) In order to claim the NNI Diversity Upgrade Rebate, RSP's Authorised Contact must submit a Credit/Rebate Claim Form in accordance with clause B6 of the Head Terms.

(b) To be eligible, a Credit/Rebate Claim Form for the NNI Diversity Upgrade Rebate must:

(i) for the purposes of clause B6(c)(ii) of the Head Terms, be sent to **nbn** within 12 months following the date the Diverse Chassis NNI referred to in section B1.5.1(a)(ii) is Activated; and

(ii) include the following details:

(A) the Product Instance ID and Service ID of the Single Chassis NNI;

(B) the Product Instance IDs and Service IDs of the Diverse Chassis NNI; and

(C) the Point of Interconnect ID.

(iii) If RSP has not met the requirements under section B1.5.1(a)(iv) due to circumstances outside of RSP's reasonable control:

(A) a Credit/Rebate Claim Form submitted in accordance with section B1.5.2 must also include details of the circumstances which caused delay; and

(B) **nbn** will determine, acting reasonably, whether to provide the NNI Diversity Upgrade Rebate to RSP notwithstanding RSP's failure to meet the required timeframe.

The details and conditions in section B1.6 apply in respect of the FTTC Installation Rebate and Waivers as described in Part A.

B1.6 FTTC Installation Rebate and Waivers

B1.6.1 Rebate for RSP/End User-managed installation

nbn will make available a Rebate of $26.00 (excluding GST) for costs associated with an RSP Managed Installation - FTTC in each of the following circumstances:

(a) upon a Successful RSP Activation – FTTC; and

(b) upon a Failed RSP Activation – FTTC.

B1.6.2 Full waiver for **nbn** professional installation preceded by a failed RSP/End User-managed installation

nbn waives any Charge for an **nbn** Professional Installation - FTTC incurred by RSP if that **nbn** Professional Installation – FTTC occurs after either:

(a) a Failed RSP Activation – FTTC; or

(b) a Failed End User Activation (**nbn** Dispatched) – FTTC.

B1.6.3 Partial waiver for **nbn** professional installation which is not preceded by a failed RSP/End User-managed installation

If section B1.6.2 does not apply, **nbn** partially waives the Charge for an **nbn** Professional Installation – FTTC incurred by RSP that exceeds the minimum charge of $150, to the extent that the Charge exceeds that minimum charge of $150.

B1.6.4 Process to Claim

(a) **nbn** will automatically pay the Rebate under section B1.6.1 to RSP's nominated account by electronic funds transfer.

(b) **nbn** will provide RSP any Waiver under section B1.6.2 or B1.6.3 by omitting or listing as not payable the waived amount(s) in RSP's invoices.

***Note**: RSP does not need to submit any Credit/Rebate Claim Form in respect of any Rebate or Waiver provided under this section B1.6.*

B1.6.5 Definitions

In this section B1.6:

(a) **Successful RSP Activation - FTTC** means the Completion of an order for **nbn**® Ethernet (FTTC) as a result of:

(i) a successful RSP Managed Installation – FTTC; or

(ii) an **nbn** Professional Installation – FTTC following a failed RSP Managed Installation – FTTC, where such failure is not attributable to the act or omission of RSP or any Downstream Service Provider or End User;

(b) **Failed RSP Activation - FTTC** means the Completion of an order for **nbn**® Ethernet (FTTC) as a result of an **nbn** Professional Installation – FTTC following a failed RSP Managed Installation - FTTC, where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User; and

(c) **Failed End User Activation (nbn Dispatched) - FTTC** means the Completion of an order for **nbn**® Ethernet (FTTC) as a result of an **nbn** Professional Installation – FTTC following a failed End User Installation – FTTC (**nbn** Dispatched), where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User.

The details and conditions in section B1.7 apply in respect of the HFC Installation Waivers and Rebate described in Part A.

B1.7 HFC Installation Waivers and Rebate

B1.7.1 Rebate for RSP/End User-managed installation RSP Managed Installation – HFC Rebate - details

(a) **nbn** will make available a Rebate of $26.00 (excluding GST) for costs associated with an RSP Managed Installation – HFC in each of the following circumstances:

(i) upon a Successful RSP Activation – HFC; and

(ii) upon a Failed RSP Activation – HFC.

B1.7.2 Full waiver for **nbn** Professional Installation in specified circumstances

nbn waives the Charge for an **nbn** Professional Installation – HFC incurred by RSP if that **nbn** Professional Installation – HFC:

(a) occurs after a Failed RSP Activation – HFC;

(b) occurs after a Failed End User Activation (**nbn** Dispatched) - HFC; or

(c) is the only order type that was available for the relevant Connect Order.

B1.7.3 Partial waiver for **nbn** Professional Installation in specified circumstances

If section B1.7.2 does not apply, **nbn** partially waives the Charge for an **nbn** Professional Installation – HFC incurred by RSP that exceeds the minimum charge of $150, to the extent that the Charge exceeds that minimum charge of $150.

B1.7.4 Process to Claim

(a) **nbn** will automatically pay the Rebate under section B1.7.1 to RSP's nominated account by electronic funds transfer.

(b) **nbn** will provide RSP any Waiver under section B1.7.2 or B1.7.3 by omitting or listing as not payable the waived amount(s) in RSP's invoices.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of any Rebate or Waiver provided under this section B1.7.*

B1.7.5 Definitions

In this section B1.7:

(a) **Successful RSP Activation** – **HFC** means the Completion of an order for **nbn**® Ethernet (HFC) as a result of:

(i) a successful RSP Managed Installation – HFC; or

(ii) an **nbn** Professional Installation – HFC following a failed RSP Managed Installation – HFC, where such failure is not attributable to the act or omission of RSP or any Downstream Service Provider or End User;

(b) **Failed RSP Activation - HFC** means the Completion of an order for **nbn**® Ethernet (HFC) as a result of an **nbn** Professional Installation - HFC following a failed RSP Managed Installation – HFC, where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User;

(c) **RSP Managed Installation – HFC** means any of the following:

(i) RSP Professional Installation – HFC; or

(ii) End User Installation – HFC (RSP Dispatched); and

(d) **Failed End User Activation (nbn Dispatched) - HFC** means the Completion of an order for **nbn**® Ethernet (HFC) as a result of an **nbn** Professional Installation – HFC following a failed End User Installation – HFC (**nbn** Dispatched), where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User.

The details and conditions in section B1.8 apply in respect of the Change of Access Technology Partial Waiver in Part A.

B1.8 Change of Access Technology Partial Waiver

B1.8.1 Waiver

(a) Subject to the terms of this section B1.8, where **nbn** determines to make a Premises Serviceable by a Subsequent Access Technology (whether or not in response to a request by RSP), **nbn** waives, on a pro-rata daily basis, Charges for the AVC Product Component and any CVC TC-4 inclusion of any **nbn**® Ethernet Ordered Product supplied to that Premises over that Subsequent Access Technology, for the first 7 days in which that supply occurs.

(b) For clarity, a waiver under section B1.8.1(a) only applies if **nbn** was supplying an **nbn**® Ethernet Ordered Product to RSP at the relevant Premises on the Original Access Technology on the date that **nbn** completes a Connect Order for an **nbn**® Ethernet Ordered Product supplied to RSP by the Subsequent Access Technology.

(c) For clarity, nothing in this section B1.8 affects RSP's obligation to pay Charges for any **nbn**® Ethernet Ordered Product supplied to a Premises over an Original Access Technology.

B1.8.2 Process to Claim

nbn will provide RSP the Change of Access Technology Partial Waiver by omitting or listing as not payable the portion of the waived Charge in RSP's invoices.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

The details and conditions in section B1.9 apply in respect of the New developments Charge Waiver in Part A.

B1.9 New developments Charge Waiver

nbn will waive the New developments Charge in respect of a New Development Location where **nbn** has otherwise recovered or dealt with the New Developments Charge in accordance with the Telecommunications in new developments (TIND) policy effective 1 September 2020 as amended from time to time.

B1.9.1 Process to Claim

nbn will provide RSP the New developments Charge waiver by omitting or listing as not payable the waived Charge in RSP's invoices.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

B1.10 Not Used

The details and conditions in section B1.11 apply in respect of the NNI Upsize Migration Rebate described in Part A.

B1.11 NNI Upsize Migration Rebate

B1.11.1 Details

(a) **nbn** will provide the NNI Upsize Migration Rebate to RSP if **nbn** has completed an NNI Upsize Migration requested by RSP.

(b) Subject to section B1.11.1(c), the amount of the NNI Upsize Migration Rebate will be equal to the sum of Charges that would apply to the Activation of each NNI Bearer comprising the Source NNI Group as set out in the **nbn**® Ethernet Price List at the time that **nbn** completes the relevant NNI Upsize Migration.

(c) The amount of the NNI Upsize Migration Rebate will be capped at the sum of the Charges for the Activation of each NNI Bearer comprising the Target NNI Group, as set out in the **nbn**® Ethernet Price List at the time **nbn** completes the relevant NNI Upsize Migration.

B1.11.2 Process to claim

nbn will automatically apply this NNI Upsize Migration Rebate.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Rebate.*

The details and conditions in section B1.12 apply in respect of the W-NTD Upgrade Installation Waiver described in Part A.

B1.12 W-NTD Upgrade Installation Waiver details and conditions

B1.12.1 Details

(a) Subject to section B1.12.1(b), **nbn** waives any W-NTD Upgrade Installation Charge for a W-NTD Upgrade Installation performed from the Waiver Commencement Date.

(b) If, across a given Observation Period, the number of RSP's Observed Downgrade Events exceed the applicable Downgrade Event Limit, **nbn** may charge, and RSP must pay, the W-NTD Upgrade Installation Charge for each Excess Downgrade Event.

Example: *During an Observation Period that is the first 6-month period starting from the Waiver Commencement Date, RSP experiences 1,000 Observed Upgrade Events and 350 Observed Downgrade Events. RSP's Downgrade Event Limit for this Observation Period is 300, being 30% of 1,000. Accordingly, RSP experienced 50 Excess Downgrade Events, and pursuant to section B1.12.1(b) must pay to* ***nbn*** *an amount equal to 50 x $200 = $10,000.*

B1.12.2 Process to Claim

(a) **nbn** will provide RSP with the W-NTD Upgrade Installation Waiver under this section B1.12 by omitting or listing as not payable the waived amount(s) in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of any Waiver provided under this section B1.12.

(b) **nbn** may invoice RSP for any amounts recoverable pursuant to section B1.12.1(b) in any invoice issued after the relevant Observation Period.

B1.12.3 Definitions

In this section B1.12:

(a) **Downgrade Event Limit** means, for each Observation Period, 30% of the Observed Upgrade Events in that Observation Period.

(b) **Excess Downgrade Event** means, for a given Observation Period, each Observed Downgrade Event in that Observation Period in excess of the Downgrade Event Limit for that Observation Period.

(c) **Observation Period** means each consecutive 6-month period, with the first such period commencing on the Waiver Commencement Date.

(d) **Observed Upgrade Events** means, for a given Observation Period, the number of W-NTD Upgrade Installations completed by nbn during that Observation Period.

(e) **Observed Downgrade Event** means, for a given Observation Period, a Disconnect Order or Downgrade Order for either a Post-Upgrade Service or Subsequent Service for which each of the following conditions is met:

(i) the Disconnect Order or Downgrade Order is completed by **nbn** during that Observation Period;

(ii) at the time that Disconnect Order or Downgrade Order was acknowledged by **nbn**, the Connect Order for the Post-Upgrade Service for that Premises was completed 6 months earlier, or less; and

(iii) at the time the Disconnect Order or Downgrade Order is completed:

(A) **nbn** has not completed a connect order for an Other Wireless Service for that Premises; and

(B) **nbn** is not continuing to supply RSP with a Post-Upgrade Service or any Subsequent Service,

where:

(iv) Downgrade Order means a Modify Order for an Ordered Product such that the modified Ordered Product no longer includes a bandwidth profile of Fixed Wireless Home Fast or higher, but excluding any Modify Order that is:

(A) a Wireless Performance Downgrade; or

(B) performed in respect of a Premises which has a W-NTD installed as part of a program notified by **nbn** as a "W-NTD Modernisation Program" without any subsequent further W-NTD Upgrade Installation;

Note: *Under section B1.12.3(e)(iv)(B), a Premises at which **nbn** upgrades a W-NTD v1 or v2 to W-NTD v3 or a later version under the W-NTD Modernisation Program would not usually be subject to observation for a later Downgrade Order. But it would be subject to such observation if **nbn** subsequently determines that a W-NTD Upgrade Installation to W-NTD v4 is required in respect of that Premises.*

(v) **Other Wireless Service** means an **nbn**® Ethernet (Wireless) ordered product supplied to an Other RSP;

(vi) **Post-Upgrade Service** means an Ordered Product supplied to RSP that was the subject of a W-NTD Upgrade Installation;

(vii) **Subsequent Service** means an **nbn**® Ethernet (Wireless) Ordered Product with a bandwidth profile of Fixed Wireless Home Fast or higher that is not a Post-Upgrade Service, supplied to RSP; and

(viii) **Wireless Performance Downgrade** means a Modify Order submitted by RSP prior to the Connection Performance Measurement Date for an Ordered Product, where **nbn** has determined (acting reasonably), on or after the Connection Performance Measurement Date, that the Ordered Product is not capable of achieving that Ordered Product's PIR,

provided that if both a Downgrade Order and Disconnect Order are completed by **nbn** for the same Ordered Product, or multiple Downgrade Orders are completed by **nbn** for the same Ordered Product, only the first will constitute an Observed Downgrade Event.

Note: *A service transfer of an **nbn**® Ethernet (Ordered Product) to an Other Gaining RSP is not an Observed Downgrade Event.*

(f) **W-NTD Upgrade Installation Charge** means the non-recurring Charge for a W-NTD Upgrade Installation set out in the ***nbn**® Ethernet Price List*.

Waiver Commencement Date means the date that the duration of this Waiver commences as specified in section A1.1. *The details and conditions in section B1.13 apply in respect of the NNI Recurring Discount described in Part A.*

B1.13 NNI Recurring Discount

B1.13.1 Discount

(a) If **nbn** supplies RSP with an NNI Bearer listed in the table below for **nbn**® Ethernet, **nbn**® Enterprise Ethernet or **nbn**® Smart Places, the corresponding discounted Charge listed in the table below will apply for that NNI Bearer per Billing Period:

NNI Bearer Profile	Discounted Charge
10GBaseLR	$375.00*
100GBaseLR4	$2,250.00
10GBaseER	$470.00*
100GBaseER4	$2,800.00

* ***Note:*** *Subject to section B1.13.1(b).*

(b) If the conditions in section 1.7(c) of the **nbn**® Ethernet Price List are satisfied, the recurring discounted Charges listed in the table below will apply for the following NNI Bearer profiles at the relevant POI per Billing Period (instead of the corresponding discounted Charges in section B1.13.1(a)):

NNI Bearer Profile	Discounted Charge
10GBaseLR	$187.50
10GBaseER	$235.00

(c) If **nbn** supplies RSP with the V-NNI Product Component of **nbn**® Ethernet, **nbn**® Enterprise Ethernet or **nbn**® Smart Places, the discounted Charge listed in the table below will apply for that V-NNI Product Component per Billing Period:

nbn® Network	Discounted Charge
Fibre, FTTB, FTTN, FTTC, HFC, Wireless	$30.00

B1.13.2 Process to Claim

nbn will automatically apply this NNI Recurring Discount.

The details and conditions in section B1.14 apply in respect of the Temporary 10G NNI Activation Rebate described in Part A.

B1.14 Temporary 10G NNI Activation Rebate

B1.14.1 Details

(a) **nbn** will provide the Temporary 10G NNI Activation Rebate to RSP in accordance with this section B1.14 for each new 10G NNI Bearer for **nbn**® Ethernet, **nbn**® Enterprise Ethernet or **nbn**® Smart Places that is Activated as a result of RSP submitting, and **nbn** completing, either:

(i) a Connect Order for a new NNI Group; or

(ii) a Modify Order to add an additional NNI Bearer to an existing NNI Group.

(b) The amount of the Temporary 10G NNI Activation Rebate will be equal to 50% of the non-recurring Charge that applies to the Activation of the relevant 10G NNI Bearer, as set out in the **nbn**® Ethernet Price List.

(c) The Temporary 10G NNI Activation Rebate does not apply in respect of any 10G NNI Bearer that is Activated as part of an NNI Upsize Migration.

B1.14.2 Process to Claim

nbn will automatically apply the Temporary 10G NNI Activation Rebate.

The details and conditions in section B1.15 apply in respect of the Temporary Additional NNI Upsize Migration Rebate described in Part A.

B1.15 Temporary Additional NNI Upsize Migration Rebate

B1.15.1 Details

(a) Subject to the terms of this section B1.15, **nbn** will provide the Temporary Additional NNI Upsize Migration Rebate to RSP if:

(i) **nbn** has completed an NNI Upsize Migration requested by RSP; and

(ii) the amount of the NNI Upsize Migration Rebate that is payable in respect of that NNI Upsize Migration is less than each of:

(A) the total Activation Charges applicable for the NNI Bearers comprising the Target NNI Group; and

(B) the Minimum Cumulative Amount for that NNI Upsize Migration.

(b) For the purposes of this Temporary Additional NNI Upsize Migration Rebate, the **Minimum Cumulative Amount** for an NNI Upsize Migration is equal to:

(i) if the Source NNI Group comprises 1G NNI Bearers, 4 times the Activation Charge for a 1000BaseLX NNI Bearer; or

(ii) if the Source NNI Group comprises 10G NNI Bearers, 4 times the Activation Charge for a 10GBaseLR NNI Bearer.

(c) Subject to section B1.15.1(c), the amount of the Temporary Additional NNI Upsize Migration Rebate for each eligible NNI Upsize Migration will be equal to the difference between:

(i) the amount of the NNI Upsize Migration Rebate that is payable in respect of that NNI Upsize Migration under section B1.11; and

(ii) the Minimum Cumulative Amount for that NNI Upsize Migration.

(d) The amount of the Temporary Additional NNI Upsize Migration Rebate payable in respect of any NNI Upsize Migration will not exceed an amount that is equal to:

(i) the Activation Charges payable for the Target NNI Group for that NNI Upsize Migration, as set out in the **nbn**® Ethernet Price List; minus

(ii) the NNI Upsize Migration Rebate that is payable in respect of that NNI Upsize Migration under section B1.11,

(the **Rebate Cap**).

Examples: *The table below sets out some illustrative examples on the application of the Temporary Additional NNI Upsize Migration Rebate.*

	NNI Upsize Migration		NNI Upsize Migration Rebate	Minimum Cumulative Amount	Rebate Cap	Temporary Additional NNI Upsize Migration Rebate	Total of Temporary Additional NNI Upsize Migration Rebate plus NNI Upsize Migration Rebate (as displayed on RSP's invoice)
	Activation Charge for Source NNI Group	Activation Charge for Target NNI Group					
Example 1 1G LX upsize to 10G LR single-chassis	**$1,000** *(Activation Charge for 1 x 1000BaseLX NNI Bearer)*	**$3,000** *(Activation Charge for 1 x 10GBaseLR NNI Bearer)*	**$1,000** *(Activation Charge for NNI Bearer in Source NNI Group)*	**$4,000** *(4 times the Activation Charge for a 1000BaseLX NNI Bearer)*	**$2,000** *($3,000 Activation Charge for Target NNI Group, minus $1,000 NNI Upsize Migration Rebate)*	**$2,000** *(The difference between the NNI Upsize Migration Rebate and the Minimum Cumulative Amount, being $3,000, would exceed the $2,000 Rebate Cap, so the Rebate Cap applies)*	**$3,000** *($1,000 + $2,000)*
Example 2 10G ER upsize to 100G ER diverse chassis	**$8,000** *(Activation Charge for 2 x 10GBaseER NNI Bearers)*	**$48,000** *(Activation Charge for 2 x 100GBaseER4 NNI Bearers)*	**$8,000** *(Activation Charge for NNI Bearers in Source NNI Group)*	**$12,000** *(4 times the Activation Charge for a 10GBaseLR NNI Bearer)*	**$40,000** *($48,000 Activation Charge for Target NNI Group, minus $8,000 NNI Upsize Migration Rebate)*	**$4,000** *(Equals the difference between the NNI Upsize Migration Rebate and the Minimum Cumulative Amount)*	**$12,000** *($8,000 + $4,000)*

B1.15.2 Process to Claim

nbn will automatically apply the Temporary Additional NNI Upsize Migration Rebate.

Note: *The Temporary Additional NNI Upsize Migration Rebate and associated NNI Upsize Migration Rebate will be included on RSP's invoice as a single rebate amount.*

Module B2: Business

Note: *The Long-term Discounts, Credits, Rebates and Waivers set out in this Module B2: Business have been classified by* ***nbn*** *as being focused on business End User segments, but not residential End User segments.*

The details and conditions in section B2.1 apply in respect of the Multi Site Migration Initial Non Standard Installation Charges Waiver described in Part A.

B2.1 Multi Site Migration Initial Non Standard Installation Charges Waiver

B2.1.1 Waiver

(a) Subject to the terms of this section B2.1, **nbn** waives the Charge for any Initial Non Standard Installation (each such waiver, a **Multi Site Migration Initial Non Standard Installation Charges Waiver**):

(i) that is performed in connection with a Multi Site Migration Order; and

(ii) in respect of which the conditions in clause B2.1.2 have been satisfied.

(b) For the purposes of this section B2.1, a **Multi Site Migration Order** means a Connect Order for an **nbn**® Ethernet Ordered Product, where that Ordered Product:

(i) is to be supplied over the Fibre Network, the FTTB Network, the FTTN Network, the FTTC Network or the HFC Network;

(ii) requires an Initial Standard Installation or Initial Non Standard Installation;

(iii) contains any or all of the following:

(A) an AVC TC-1 bandwidth profile of 0.3 Mbps symmetrical CIR or higher;

(B) an AVC TC-2 bandwidth profile; or

(C) the Enhanced Fault Rectification Service; and

(iv) is not supplied for the purposes of transitioning a Designated Special Service.

B2.1.2 Conditions

(a) RSP is not entitled to, and **nbn** is not required to provide, a Multi Site Migration Initial Non Standard Installation Charges Waiver unless:

(i) the relevant Multi Site Migration Order was placed by RSP for the purposes of Migration Activities;

(ii) RSP has provided **nbn**, to **nbn**'s reasonable satisfaction, with all information requested by **nbn** in respect of the Migration Activities to which the relevant Multi Site Migration Order relates; and

(iii) RSP has committed relevant personnel and resources, including attending any meetings required by **nbn**, to facilitate the Migration Activities.

(b) In this section B2.1.2, **Migration Activities** means activities to facilitate the Activation, in a coordinated manner, of multiple Ordered Products where all such Ordered Products are:

(i) the subject of Multi Site Migration Orders placed, within a single transaction, by RSP; and

(ii) in respect of a single Contracted End User.

B2.1.3 Process to claim

nbn will provide RSP the Multi Site Migration Initial Non Standard Installation Charges Waiver by omitting or listing as not payable the waived Charge in RSP's invoices.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

The details and conditions in section B2.2 apply in respect of the Built for Business Plans Discount described in Part A.

B2.2 Built for Business Plans Discount

B2.2.1 Discounted charges

(a) Subject to the terms of this section B2.2, if **nbn** supplies RSP with an Eligible Bandwidth Profile and an associated Eligible ESLA, the discounted Charge for the Eligible ESLA will be as follows:

Built for Business Plan	Eligible Bandwidth Profile		Eligible ESLA	**nbn**® Network	Discounted Charge per Billing Period per Eligible ESLA
	AVC TC-4 downstream Mbps (PIR)	AVC TC-4 upstream Mbps (PIR)			
Built for Business Plan 1	25-100	5-40	Enhanced-12 (24/7)	FTTB and FTTN	$10.00
	50-100	20-40	Enhanced-12 (24/7)	FTTC	$10.00
	100	40	Enhanced-12 (24/7)	Fibre and HFC	$10.00
Built for Business Plan 3	250	100	Enhanced-12 (24/7) or Enhanced-4 (24/7)	Fibre	$0.00
Built for Business Plan 4	500	200	Enhanced-12 (24/7) or Enhanced-4 (24/7)	Fibre	$0.00
Built for Business Plan 5	1000*	400	Enhanced-12 (24/7) or Enhanced-4 (24/7)	Fibre	$0.00

**** Notes:***

1. **Refer to the nbn® Ethernet Product Description for further information, including the specific limitations set out at sections 3.2(a) and 13.*
2. *For clarity, the Built for Business Plan 2 has been withdrawn as of 1 December 2024. Any discounts under the Built for Business Plan 2 only applied until 30 November 2024 (inclusive).*

(b) For the purposes of this Built for Business Plans Discount:

(i) **Eligible Bandwidth Profile** means a bandwidth profile in respect of a Built a Business Plan, as set out in the table in section B2.2.1(a); and

(ii) **Eligible ESLA** means an Enhanced Fault Rectification Service in respect of a Built a Business Plan, as set out in the table in section B2.2.1(a).

B2.2.2 Interaction with other pricing

(a) If a Product Feature is only subject to the Built for Business Plans Discount in section B2.2.1 for part of a Billing Period, the discounted Charges in section B2.2.1 will apply to the Product Feature for that part of the Billing Period only, on a pro-rata daily basis.

*** Note:** *See sections 2.2(b) to 2.2(e) of the **nbn**® Ethernet Price List for other Charges that may apply.*

(b) This Built for Business Plans Discount will not apply in respect of an Eligible ESLA if that Eligible ESLA is supplied in connection with an Ordered Product which also includes an AVC TC-2 bandwidth profile.

* ***Note:*** *The TC-2 Bundle Charges in the **nbn**® Ethernet Price List include the supply of the Enhanced-12 (24/7) Product Feature.*

B2.2.3 Opt-in

(a) To be eligible for this Built for Business Plans Discount, RSP must:

(i) first opt in, and remain opted in, for all discounts under section B2.2.1; or

(ii) have opted in to the "Business Bundle 1" Discounts under the Prior WBA, and not have subsequently opted out of those Discounts or opted out of this Discount under section B2.2.3(b).

(b) To opt in or opt out of discounts under section B2.2.1, RSP must comply with the processes, including minimum notice periods, as notified by **nbn** from time to time.

B2.2.4 Process to Claim

nbn will automatically apply this Built for Business Plans Discount.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.*

The details and conditions in section B2.3 apply in respect of the Temporary 50/20 Business Bundle 1 Discount described in Part A.

B2.3 Not Used

The details and conditions in section B2.4 apply in respect of the Temporary Business Bundle 2 Discount described in Part A.

B2.4 Not Used

The details and conditions in section B2.5 apply in respect of the Business Subsequent Installation Partial Waiver described in Part A.

B2.5 Business Subsequent Installation Partial Waiver details and conditions

B2.5.1 Details

If **nbn** performs a Subsequent Installation to supply an Ordered Product at a Premises served by the FTTB Network, the FTTN Network or the FTTC Network, **nbn** will waive $270 of the Subsequent Installation Charge if the Ordered Product to be supplied:

(a) includes an AVC TC-2 Product Component with a bandwidth profile of 20 Mbps symmetrical (CIR).

(b) This Business Subsequent Installation Partial Waiver is subject to the following conditions:

(i) **nbn** will only perform up to one Subsequent Installation per Premises in accordance with the Business Subsequent installation Partial Waiver set out in this section B2.5.1;

(ii) the Business Subsequent Installation Partial Waiver is not available in respect of any Premises in connection with which **nbn** has already credited a "Special Services Migration – Subsequent Installation Credit" to RSP or an Other RSP; and

(iii) RSP must pay to **nbn** the waived amount under section B2.5.1(a) for any Subsequent Installation performed at a Premises if, within 12 months of the relevant Connect Order being Completed, the Ordered Product the subject of that Connect Order is either:

(A) disconnected; or

(B) modified such that the recurring Charges payable by RSP in respect of that Ordered Product are lower than they were prior to such modification.

B2.5.2 Process to Claim

nbn will provide RSP the Business Subsequent Installation Partial Waiver by omitting or listing as not payable the specified waived portion of the Charge in RSP's invoices.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.*

The details and conditions in section B2.6 apply in respect of the Accelerating Great – Business Speed Tier Discount described in Part A.

B2.6 Accelerating Great – Business Speed Tier Discount

B2.6.1 Details

(a) Subject to the terms and conditions of this section B2.6, if nbn supplies RSP with an AVC TC-4 Product Component with an Eligible Bandwidth Profile, the discounted Charge of the Eligible Bandwidth Profile will be as follows:

Eligible Bandwidth Profile		**nbn**® Network	Discounted Charge between 1 July 2025 and 31 August 2025	Discounted Charge between 1 September 2025 and 30 June 2026
AVC TC-4 downstream Mbps (PIR)*	AVC TC-4 upstream Mbps (PIR)*			
250	100	Fibre	$75.00	$61.53
500	200	Fibre	$100.00	$76.50
~1000	400	Fibre	$125.00	$91.93

* **Note:** Refer to the **nbn**® Ethernet Product Description for further information, including the specific limitations set out at sections 3.2(a) and 13.

(b) For the purposes of this Accelerating Great – Business Speed Tier Discount, Eligible Bandwidth Profile means a bandwidth profile described in the above table at section B2.6.1(a).

B2.6.2 Pro-ration

If nbn only supplies an AVC TC-4 Product Component with an Eligible Bandwidth Profile during the term of this Discount for a part of a Billing Period, the discounted Charges in section B2.6.1 will apply to that Product Component for that part of the Billing Period only, on a pro-rata daily basis.

B2.6.3 Special Conditions

(a) Notwithstanding any changes to this Accelerating Great - Business Speed Tier Discount that nbn is permitted to make under clause F4.9(f) of the Head Terms, nbn will not, on or before 30 June 2026:

(i) withdraw or suspend this Accelerating Great – Business Speed Tier Discount; or

(ii) increase the discounted Charge for any of the Eligible Bandwidth Profiles.

B2.6.4 Process to Claim

nbn will automatically apply this Accelerating Great - Business Speed Tier Discount.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this item.*

Module B3: Campaign Discounts

Note: *The details and conditions in this Module B3 are made available by* ***nbn*** *to RSPs subject to the Master Campaign Terms which are set out in Part D of this document.*

When reviewing the Discounts, Credits, Rebates and Waivers set out in this Module B3 please ensure you review not only the content in the tables below but also the Master Campaign Terms in Part D.

B3.1 Light Up Boost Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** Light Up Boost Rebate **Campaign ID**: BOOST2022
2.	**Objective**	To increase access to **nbn**® Ethernet at locations that have never had an **nbn®** Ethernet service or have not had an **nbn**® Ethernet service for an extended period.
3.	**Campaign Period**	1 March 2022 (**Start Date**) to 28 February 2023 (**End Date**) (inclusive)
4.	**Discount Period**	24 months from the date the Connect Order for an Eligible AVC is Completed. ***Note**: This period may extend beyond the Campaign Period if the Discount Start Date occurs near the end of the Campaign Period*
5.	**Amount of the Campaign Discount**	**nbn** will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof): (a) that falls within the Discount Period applicable to that Eligible AVC; and (b) in which the Eligible AVC has an Eligible Bandwidth Profile.

Eligible Bandwidth Profile		**nbn**® Network	Light Up Boost Rebate
AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*		
25	5	FTTN, FTTC, FTTB, HFC, Fibre	$15
25	10	FTTC, HFC, Fibre	$15
25	5-10	FTTN, FTTB	$15
50	20	HFC, FTTC, Fibre	$15
25-50	5-20	FTTN, FTTB	$15
Home Fast		FTTN, FTTC, FTTB, HFC, Fibre	$20
25-100	5-40	FTTN, FTTB	$20
50-100	20-40	FTTC	$20

Section	Issue	Detail

100	40	HFC, Fibre	$20
Home Superfast		HFC, Fibre	$20
Home Ultrafast		HFC, Fibre	$20

* ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn®*** *Ethernet Product Description.*

6. Eligible AVCs

Eligible AVC means an AVC supplied as a result of Connect Order that is

(a) the first Connect Order Completed during the Campaign Period at a Premises that is an Eligible Premises on the date that Connect Order is Completed; and

(b) for a "Bundled AVC TC-4" with an Eligible Bandwidth Profile.

7. Performance Target

☐ **Yes** ☑ **No**

8. List of Eligible Premises to be provided

☑ **Yes** ☐ **No**

9. Other terms and conditions

(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Light Up Boost Rebate
Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Light Up Boost Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile	The Light Up Boost Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Boost Rebate will apply for the remainder of the Discount Period (subject to the next row).
Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile).	The Light Up Boost Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.

Section	Issue	Detail
		(b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Boost Rebate.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Boost Rebate and the Take 2 Rebate: (a) RSP will be entitled to the Light Up Boost Rebate only; and (b) the Eligible AVC will be taken into account when calculating the Bounty Incentive Payment and Baseline Number under the Take 2 Rebate Program (as those terms are defined in the Take 2 Letter Agreement).
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the in the table in section B3.1.5 of these Campaign Terms.

B3.2 Step Up 50/20 Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Step Up 50/20 Rebate
Campaign ID: Not Applicable</td></tr>
<tr><td>2.</td><td>Objective</td><td>To assist RSP to provide an opportunity for Contracted End Users to experience the higher speeds associated with an Eligible Bandwidth Profile, where those higher speeds may better suit the Contracted End Users’ needs and help provide a better customer experience.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 April 2022 (Start Date) to 26 July 2023 (inclusive) (End Date)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>A period of 6 months commencing from the first date on which an AVC first becomes an Eligible AVC (whether that AVC first became an Eligible AVC while being supplied to RSP or to an Other RSP).
Note: This period, may extend beyond the Campaign Period if the Discount Start Date occurs near the end of the Campaign Period.</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>(a) nbn will provide RSP with the Step Up 50/20 Rebate in accordance with the table below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof):
(i) that falls within the Discount Period applicable to that Eligible AVC; and
(ii) in which the Eligible AVC has an Eligible Bandwidth Profile.
<table>
<tr><th colspan="2">Original Bandwidth Profile</th><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">Step Up 50/20 Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>12</td><td>1</td><td>25</td><td>5</td><td>FTTP, FTTC, FTTB, FTTN & HFC</td><td>$8</td></tr>
<tr><td>12</td><td>1</td><td>25</td><td>10</td><td>FTTP, FTTC & HFC</td><td>$8</td></tr>
<tr><td>12</td><td>1</td><td>25</td><td>5 - 10</td><td>FTTB & FTTN</td><td>$8</td></tr>
<tr><td>12</td><td>1</td><td>50</td><td>20</td><td>FTTP, FTTC & HFC</td><td>$10</td></tr>
<tr><td>12</td><td>1</td><td>25 - 50</td><td>5 – 20</td><td>FTTB & FTTN</td><td>$10</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail

		25	5	50	20	FTTP, FTTC & HFC	$2
		25	5	25 - 50	5 – 20	FTTB and FTTN	$2
		25	10	50	20	FTTP, FTTC & HFC	$2
		25	5 - 10	25 - 50	5 – 20	FTTB and FTTN	$2
		25	5	Wireless Plus		Fixed Wireless	$2

** **Note:** The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR), except Wireless Plus which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description. For clarity, the 12/1 bandwidth profile includes both the bandwidth profile that is the Basic Broadband Offer, and the bandwidth profile that is not the Basic Broadband Offer.*

(b) The amount of the Step Up 50/20 Rebate for each Eligible AVC will be calculated based on the Original Bandwidth Profile of that Eligible AVC immediately prior to it first becoming an Eligible AVC.

(c) If RSP is entitled to a Step Up 50/20 Rebate in accordance with these Campaign Terms, **nbn** will pay the Rebate in accordance with D1.1.5 of the Master Campaign Terms.

6.	**Eligible AVCs**	An **Eligible AVC** means a Service Transfer Upgrade or Existing Modify Upgrade.
7.	**Performance Target**	☐ **Yes** ☑ **No**
8.	**List of Eligible Premises to be provided**	☐ **Yes** ☑ **No**
9.	**Other terms and conditions**	(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Step Up 50/20 Rebate
Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Step Up 50/20 Boost Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible

Section	Issue	Detail
		Bandwidth Profile supplied during each such period of time.
		Stops being an Eligible AVC because is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile — The Step Up 50/20 Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Step Up 50/20 Rebate will apply for the remainder of the Discount Period (subject to the next row).
		Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). — The Step Up 50/20 Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		(b) In addition to its obligations under the Master Campaign Terms, RSP must: (i) prior to, or within 3 days after, a "Bundled AVC TC-4" becomes an Eligible AVC, take reasonable steps to ensure that the Contracted End User understands the bandwidth profile of the corresponding retail service being supplied to the Contracted End User (including in the case of a Service Transfer Upgrade or Existing Modify Upgrade, RSP is upgrading the bandwidth from the bandwidth previously supplied to the Contracted End User); and (ii) on request from **nbn**, provide evidence of communications to Contracted End Users about their bandwidth upgrade. If RSP fails to provide evidence in accordance with section B3.2.9(b) or **nbn** otherwise determines, acting reasonably, RSP has not effectively communicated to Contracted End Users about their bandwidth upgrade, **nbn** may by notice stop providing the Step Up 50/20 Rebate to RSP (including for Eligible AVCs that had become eligible before that notice).
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC is eligible for the Light Up Boost Rebate and the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Boost Rebate only. (b) Where an Eligible AVC is eligible for the Step Up 50/20 Rebate and the Take 2 Rebate Program, RSP will only get the Rebate offered as a part of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program. (c) Where the Light Up Boost Rebate has been applied to an Eligible AVC and that Eligible AVC is subject to a Service Transfer Upgrade to a Gaining RSP, the Gaining RSP will not be entitled to a Step Up 50/20 Rebate irrespective of whether the Service Transfer Upgrade relates to an Eligible AVC.
11.	**Additional Definitions that**	**Eligible Bandwidth Profile** means the bandwidth profiles listed in the table in section B3.2.5 under the heading 'Eligible Bandwidth Profile'.

Section	Issue	Detail
	apply to this Campaign Discount	**Existing Modify Upgrade** means a "Bundled AVC TC-4" that: (a) is not a Service Transfer Upgrade; (b) has an Eligible Bandwidth Profile as a result of a Modify Order that was Completed during the Campaign Period; and (c) had the same Original Bandwidth Profile corresponding to that Eligible Bandwidth Profile for at least 30 days prior to that Modify Order.
		Original Bandwidth Profile means a bandwidth profile listed in the table in section B3.2.5 under the heading 'Original Bandwidth Profile' corresponding to that Eligible Bandwidth Profile.
		Service Transfer Upgrade means a "Bundled AVC TC-4" that: (a) was first supplied to RSP as a result of a Service Transfer Order that was completed during the Campaign Period (excluding for clarity, any Non-Infrastructure Type Transfer); (b) has an Eligible Bandwidth Profile; and (c) was supplied to the Other Losing RSP with the same Original Bandwidth Profile corresponding to that Eligible Bandwidth Profile for at least 30 days prior to the Service Transfer Order being Completed. ***Note**: It is RSP's responsibility to verify whether a Service Transfer Order constitutes a Service Transfer Upgrade. **nbn** is not obliged to provide a Step Up 50/20 Rebate for a Service Transfer that is not a Service Transfer Upgrade even if RSP genuinely believes that it is, e.g. due to incorrect information being received from a Contracted End User about a previous service supplied to them.* ***nbn** will provide a Step Up 50/20 Rebate for a "Bundled AVC TC-4" if **nbn** cannot verify whether it constitutes a Service Transfer Upgrade (e.g. because **nbn** cannot verify the bandwidth profile of the AVC TC-4 Product Component supplied prior to the Service Transfer Order for the purposes of administering this Step Up 50/20 Rebate).*

B3.3 Step Up 100/40 Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Step Up 100/40 Rebate
Campaign ID: Not Applicable</td></tr>
<tr><td>2.</td><td>Objective</td><td>To assist RSP to provide an opportunity for Contracted End Users to experience the higher speeds associated with an Eligible Bandwidth Profile, where those higher speeds may better suit the Contracted End Users’ needs and help provide a better customer experience.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 June 2022 to 30 November 2023 (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>A period of 6 months commencing from the first date on which an AVC first becomes an Eligible AVC (whether that AVC first became an Eligible AVC while being supplied to RSP or to an Other RSP).
Note: This period, may extend beyond the Campaign Period if the Discount Start Date occurs near the end of the Campaign Period.</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>(a) nbn will provide RSP with a Step Up 100/40 Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof):
(i) that falls within the Discount Period applicable to that Eligible AVC; and
(ii) in which the Eligible AVC has an Eligible Bandwidth Profile.
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">Step Up 100/40 Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>25–100</td><td>5–40</td><td>FTTB and FTTN</td><td>$7</td></tr>
<tr><td>50-100</td><td>20-40</td><td>FTTC</td><td>$7</td></tr>
<tr><td>100</td><td>40</td><td>Fibre and HFC</td><td>$7</td></tr>
</table>
* Note: The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.</td></tr>
</table>

Section	Issue	Detail
		(b) Notwithstanding section D1.1.3 of the Master Campaign Terms, if RSP is entitled to a Rebate in accordance with these Campaign Terms, **nbn** will: (i) pay a Rebate which applies for that part of the Discount Period which is within the Performance Period in which the relevant Order is Completed on a pro-rata basis at the end of the Performance Period; and (ii) pay a Rebate which applies to the remainder of the Discount Period in accordance with section D1.1.3 of the Master Campaign Terms.
6.	**Eligible AVCs**	An **Eligible AVC** means a New Connect, a Service Transfer Upgrade or Existing Modify Upgrade that is Completed in a Performance Period where the RSP Base Ratio for the applicable Segment is greater than or equal to the Target Base for that Segment for that Performance Period.
7.	**Performance Target**	☑ **Yes** ☐ **No** (a) Section D1.1.2 of the Master Campaign Terms applies to this Campaign Discount as if a reference to "Performance Target" was a reference to "Target Base Ratio". (b) Where RSP is a member of an RSP Group, unless the parties otherwise agree in accordance with section D1.1.2 of the Master Campaign Terms, **nbn** will provide a single set of Performance Targets to RSP to apply to the Alternative Segment that comprises all **nbn**® Ethernet Product Components supplied to the RSP Group. (c) **nbn** will notify RSP of the base ratio that will apply to RSP in accordance with section D1.1.2 of the Master Campaign Terms (**Target Base Ratio**). (d) The base ratio achieved (the **RSP Base Ratio**) for each Segment will be determined at the end of each Performance Period as follows: *RSP Base Ratio = Total Upgrade Orders ÷ Total Downgrade Orders* where: (i) **Total Upgrade Orders** = the total number of orders of the type listed in column A in the table below that are Completed within the relevant Performance Period; and (ii) **Total Downgrade Orders** = the total number of orders of the type listed in column B in the table below that are Completed within the relevant Performance Period. **Column A (Total Upgrade Orders)** • Each Modify Order which modifies an AVC TC-4 Product Component: **Column B (Total Downgrade Orders)** • Each Modify Order which modifies a "Bundled AVC TC-4":

Section	Issue	Detail
		○ to an Eligible Bandwidth Profile from a lower bandwidth profile; or ○ from an Eligible Bandwidth Profile to a higher bandwidth profile. • Each Service Transfer Order (where RSP is the Gaining RSP) for a "Bundled AVC TC-4" that has an Eligible Bandwidth Profile. • Each Connect Order for a "Bundled AVC TC-4" that has an Eligible Bandwidth Profile. ○ from an Eligible Bandwidth Profile to a lower bandwidth profile; or ○ to an Eligible Bandwidth Profile from a higher bandwidth profile. • Each Service Transfer Order submitted by an Other RSP that results in the disconnection of a "Bundled AVC TC-4" that has an Eligible Bandwidth Profile. • Each Disconnect Order in respect of a "Bundled AVC TC-4" that has an Eligible Bandwidth Profile. (e) The following 3 month periods apply when determining whether the RSP Base Ratio is greater than or equal to the Target Base Ratio for each Segment (each a **Performance Period**), being: **Performance Period 1**: 1 June 2022 to 31 August 2022 **Performance Period 2**: 1 September 2022 to 30 November 2022 **Performance Period 3**: 1 December 2022 to 28 February 2023 **Performance Period 4**: 1 March 2023 to 31 May 2023 **Performance Period 5**: 1 June 2023 to 31 August 2023 **Performance Period 6**: 1 September 2023 to 30 November 2023
8.	**List of Eligible Premises to be provided**	☐ **Yes** ☑ **No**
9.	**Other terms and conditions**	(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply: **Status of Eligible AVC after Modify Order is Completed** — **Consequences for any applicable Step Up 100/40 Rebate** Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile — The Step Up 100/40 Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Step Up

Section	Issue	Detail
		100/40 Rebate will apply for the remainder of the Discount Period (subject to the next row).
		Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). — The Step Up 100/40 Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		(b) In addition to its obligations under the Master Campaign Terms, RSP must: (i) prior to, or within 3 days after, a "Bundled AVC TC4" becomes an Eligible AVC, take reasonable steps to ensure that the Contracted End User understands the bandwidth of the corresponding retail service being supplied to the Contracted End User (including in the case of a Service Transfer Upgrade or Existing Modify Upgrade, RSP is upgrading the bandwidth from the bandwidth previously supplied to the Contracted End User); and (ii) on request from **nbn** provide evidence of communications to Contracted End Users about their bandwidth upgrade. If RSP fails to provide evidence in accordance with this paragraph or **nbn** otherwise determines, acting reasonably, RSP has not effectively communicated to Contracted End Users about their bandwidth upgrade, **nbn** may by notice stop providing the Step Up 100/40 Rebate to RSP (including for Eligible AVCs that had become eligible before that notice).
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC is eligible for the Light Up Boost Rebate and the Step Up 100/40 Rebate, RSP will be entitled to the Light Up Boost Rebate only. (b) Where an Eligible AVC is eligible for the Step Up 100/40 Rebate and the Take 2 Rebate Program, RSP will only get the Rebate offered as a part of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program.
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles listed in the table in section B3.3.5 under the heading 'Eligible Bandwidth Profile'.
		Existing Modify Upgrade means a "Bundled AVC TC-4" that: (a) is not a New Connect or a Service Transfer Upgrade; (b) has an Eligible Bandwidth Profile as a result of a Modify Order that was completed during the Campaign Period; and (c) in the 30 days prior to that Modify Order, did not have an AVC TC-4 bandwidth profile that was the same or higher than the Eligible Bandwidth Profile arising from that Modify Order.
		New Connect means a "Bundled AVC TC-4" that:

Section	Issue	Detail
		(a) was Activated during the Campaign Period at an Eligible Bandwidth Profile; (b) is supplied to a Premises at which **nbn** had not previously disconnected any ordered product by means of the same access technology to RSP or any Other RSP in the 7 days prior to Activation; (c) **nbn** determines is not intended to replace another "Bundled AVC TC-4" that was or is being supplied to RSP by means of the same access technology; and (d) if it was supplied as a result of a COAT Transfer Order, was not subject to a Step Up 100/40 Rebate prior to that COAT Transfer Order.
		Service Transfer Upgrade means a "Bundled AVC TC-4" that: (a) was first supplied to RSP as a result of a Service Transfer Order that was completed during the Campaign Period (excluding for clarity, any Non-Infrastructure Type Transfer); (b) has an Eligible Bandwidth Profile; and (c) was supplied to the Other Losing RSP with a bandwidth profile that was lower than the Eligible Bandwidth Profile for at least 30 days prior to the Service Transfer Order being Completed. ***Note**: It is RSP's responsibility to verify whether a Service Transfer Order constitutes a Service Transfer Upgrade. **nbn** is not obliged to provide a Step Up 100/40 Rebate for a Service Transfer that is not a Service Transfer Upgrade even if RSP genuinely believes that it is, e.g. due to incorrect information being received from a Contracted End User about a previous service supplied to them.* ***nbn** may elect to provide a Step Up 100/40 Rebate for a "Bundled AVC TC-4" if **nbn** cannot verify whether it constitutes a Service Transfer Upgrade (e.g. because **nbn** cannot verify the bandwidth profile of the AVC TC-4 Product Component supplied prior to the Service Transfer Order for the purposes of administering this Step Up 100/40 Rebate).*

B3.4 Light Up Low Usage Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** Light Up Low Usage Rebate **Campaign ID**: LUP-BOOST-2
2.	**Objective**	To increase access to **nbn**® Ethernet at locations that previously had low data usage and that have not had an **nbn**® Ethernet service for an extended period.
3.	**Campaign Period**	1 September 2022 (**Start Date**) to 31 August 2023 (**End Date**) (inclusive)
4.	**Discount Period**	24 months from the date the Connect Order for an Eligible AVC is Completed. ***Note**: The Discount Period may extend beyond the Campaign Period.*
5.	**Amount of the Campaign Discount**	**nbn** will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof): (a) that falls within the Discount Period applicable to that Eligible AVC; and (b) in which the Eligible AVC has an Eligible Bandwidth Profile.

Eligible Bandwidth Profile		**nbn**® Network	Light Up Low Usage Rebate
AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*		
12	1	FTTN, FTTC, FTTB, HFC, Fibre	$10.50
25	5	FTTN, FTTC, FTTB, HFC, Fibre	$15
25	10	FTTC, HFC, Fibre	$15
25	5-10	FTTN, FTTB	$15
50	20	HFC, FTTC, Fibre	$15
25-50	5-20	FTTN, FTTB	$15
Home Fast		FTTN, FTTC, FTTB, HFC, Fibre	$20
25-100	5-40	FTTN, FTTB	$20

Section	Issue	Detail

50-100	20-40	FTTC	$20
100	40	HFC, Fibre	$20
Home Superfast		HFC, Fibre	$20
Home Ultrafast		HFC, Fibre	$20

** **Note:** The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.*

6. Eligible AVCs

Eligible AVC means an AVC supplied as a result of a Connect Order that is:

(c) the first Connect Order in respect of which both conditions are satisfied:

(i) the Order Status is changed to In Progress during the Campaign Period at a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress; and

(ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and

(d) for a "Bundled AVC TC-4" with an Eligible Bandwidth Profile.

7. Performance Target

☐ **Yes** ☑ **No**

8. List of Eligible Premises to be provided

☑ **Yes** ☐ **No**

9. Other terms and conditions

(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Light Up Low Usage Rebate
Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Light Up Low Usage Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile	The Light Up Low Usage Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Low Usage Rebate will apply for the remainder of the Discount Period (subject to the next row).

Section	Issue	Detail
		Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). — The Light Up Low Usage Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. (b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Low Usage Rebate.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Low Usage Rebate and: (a) the Step Up 100/40 Rebate: (i) RSP will be entitled to the Light Up Low Usage Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the RSP Base Ratio under the terms of the Step Up 100/40 Rebate. (b) the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Low Usage Rebate only.
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section B3.4.5 of these Campaign Terms.

B3.5 Light Up Low Take Up Postcode Locations Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Light Up Low Take Up Postcode Locations Rebate
Campaign ID: LUP-BOOST-3-RES and LUP-BOOST-3-BUS</td></tr>
<tr><td>2.</td><td>Objective</td><td>To increase access to nbn® Ethernet at locations in geographic areas where, over the preceding 12 months, there is low take-up of nbn® Ethernet.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 October 2022 (Start Date) to 28 February 2023 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>24 months from the date the Connect Order for an Eligible AVC is Completed.
Note: This period may extend beyond the Campaign Period if the Discount Start Date occurs near the end of the Campaign Period</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>nbn will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof):
(a) that falls within the Discount Period applicable to that Eligible AVC; and
(b) in which the Eligible AVC has an Eligible Bandwidth Profile.
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">Light Up Low Take Up Postcode Locations Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>25</td><td>5</td><td>FTTN, FTTC, FTTB, HFC, Fibre</td><td>$15</td></tr>
<tr><td>25</td><td>10</td><td>FTTC, HFC, Fibre</td><td>$15</td></tr>
<tr><td colspan="2">Wireless Plus</td><td>Wireless</td><td>$15</td></tr>
<tr><td>25</td><td>5-10</td><td>FTTN, FTTB</td><td>$15</td></tr>
<tr><td>50</td><td>20</td><td>HFC, FTTC, Fibre</td><td>$15</td></tr>
<tr><td>25-50</td><td>5-20</td><td>FTTN, FTTB</td><td>$15</td></tr>
<tr><td colspan="2">Home Fast</td><td>FTTN, FTTC, FTTB, HFC, Fibre</td><td>$20</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail

25-100	5-40	FTTN, FTTB	$20
50-100	20-40	FTTC	$20
100	40	HFC, Fibre	$20
Home Superfast		HFC, Fibre	$20
Home Ultrafast		HFC, Fibre	$20
250	100	Fibre	$20
500	200	Fibre	$20
1000	400	Fibre	$20

* ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn®*** *Ethernet Product Description.*

6. Eligible AVCs

Eligible AVC means an AVC supplied as a result of a Connect Order that is:

(a) the first Connect Order in respect of which both of the following conditions are satisfied:

(i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and

(ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and

(b) for a "Bundled AVC TC-4" with an Eligible Bandwidth Profile.

7. Performance Target

☐ **Yes** ☑ **No**

8. List of Eligible Premises to be provided

☑ **Yes** ☐ **No**

9. Other terms and conditions

(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Light Up Boost Rebate
Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Light Up Low Take Up Postcode Locations Rebate will be calculated separately on a pro-rata daily basis for the parts of

Section	Issue	Detail		
				the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
			Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile	The Light Up Low Take Up Postcode Locations Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Low Take Up Postcode Locations Rebate will apply for the remainder of the Discount Period (subject to the next row).
			Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile).	The Light Up Low Take Up Postcode Locations Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		(b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Low Take Up Postcode Locations Rebate.		
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Low Take Up Postcode Locations Rebate and: (a) the Take 2 Rebate: (i) RSP will be entitled to the Light Up Low Take Up Postcode Locations Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the Bounty Incentive Payment and Baseline Number under the Take 2 Rebate Program (as those terms are defined in the Take 2 Letter Agreement); (b) the Step Up 100/40 Rebate: (i) RSP will be entitled to the Light Up Low Take Up Postcode Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the RSP Base Ratio under the terms of the Step Up 100/40 Rebate; (c) the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Low Take Up Postcode Rebate only; and (d) the Light Up Low Usage Rebate, RSP will be entitled to the Light Up Low Usage Rebate only.		

Section	Issue	Detail
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section B3.5.5 of these Campaign Terms.

B3.6 Light Up Locations Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** Light Up Locations Rebate **Campaign ID:** LUP-RES-TAKE3-2023, LUP-RES-2023, LUP-BUS-TAKE3-2023, LUP-BUS-2023, LUP-MDU-TAKE3-2023 and LUP-MDU-2023
2.	**Objective**	To increase access to **nbn**® Ethernet at locations in geographical areas where, over the preceding 12 months, there is low take-up of **nbn**® Ethernet.
3.	**Campaign Period**	1 March 2023 (**Start Date**) to 29 February 2024 (**End Date**) (inclusive)
4.	**Discount Period**	24 months from the date the Connect Order for an Eligible AVC is Completed. ***Note**: The Discount Period may extend beyond the Campaign Period.*
5.	**Amount of the Campaign Discount**	(a) **nbn** will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile.

Eligible Bandwidth Profile		**nbn**® Network	Light Up Locations Rebate**
AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*		
25	5	FTTN, FTTC, FTTB, HFC, Fibre	$15
25	10	FTTC, HFC, Fibre	$15
Wireless Plus		Wireless	$15
25	5-10	FTTN, FTTB	$15
50	20	HFC, FTTC, Fibre	$15
25-50	5-20	FTTN, FTTB	$15
Home Fast		FTTN, FTTC, FTTB, HFC, Fibre	$20

Section	Issue	Detail

25-100	5-40	FTTN, FTTB	$20
50-100	20-40	FTTC	$20
100	40	HFC, Fibre	$20
Home Superfast		HFC, Fibre	$20
Home Ultrafast		HFC, Fibre	$20
250	100	Fibre	$20
500	200	Fibre	$20
1000	400	Fibre	$20

Note:

* *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.*

** *For an AVC that is first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023:*

- *if the Connect Order was for an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, the AVC will not be an Eligible AVC under this Rebate — see section B3.6.6; and*
- *if the Connect Order was for any other Eligible Bandwidth Profile, but the AVC was subsequently modified to have an "Eligible Bandwidth Profile" under the High Speed Rebate, this Rebate will not apply while the AVC has that bandwidth profile — see sections B3.6.9 and B3.6.10.*

(b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.

6. Eligible AVCs

Eligible AVC means an AVC supplied as a result of a Connect Order that is:

(a) the first Connect Order in respect of which both of the following conditions are satisfied:

(i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and

(ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and

(b) for an AVC TC-4 Product Component (which, if the Connect Order was Completed under a Prior WBA, was a "Bundled AVC TC-4") with a bandwidth profile that is:

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td></td><td></td><td>(i) an Eligible Bandwidth Profile, if the Order Status for the Connect Order is first changed to In Progress before 1 December 2023; or

(ii) an Eligible Bandwidth Profile other than a bandwidth profile that is also an “Eligible Bandwidth Profile” under the High Speed Rebate, if the Order Status for the Connect Order is first changed to In Progress on or after 1 December 2023.</td></tr>
<tr><td>7.</td><td>Performance Target</td><td>☐ Yes ☑ No</td></tr>
<tr><td>8.</td><td>List of Eligible Premises to be provided</td><td>☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Other terms and conditions</td><td>(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:
<table>
<tr><th>Status of Eligible AVC after Modify Order is Completed</th><th>Consequences for any applicable Light Up Locations Rebate</th></tr>
<tr><td>Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile</td><td>The Light Up Locations Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.</td></tr>
<tr><td>Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile; or

Has an Eligible Bandwidth Profile that is also an “Eligible Bandwidth Profile” under the High Speed Rebate in the circumstances described in section B3.6.10(b)(ii)</td><td>The Light Up Locations Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Locations Rebate will apply for the remainder of the Discount Period (subject to the next row).</td></tr>
<tr><td>Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile); or

Has an Eligible Bandwidth Profile that is not an “Eligible Bandwidth Profile” under the High Speed Rebate after a period in which</td><td>The Light Up Locations Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail
		the circumstances in section B3.6.10(b)(ii) applied
		(b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Locations Rebate.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Locations Rebate and: (i) the Take 3 Rebate: (A) RSP will be entitled to the Light Up Locations Rebate only; and (B) the Eligible AVC will be taken into account when calculating the Performance Targets for baselines and Bonus Incentive Payments under the terms of the Take 3 Rebate; (ii) the Step Up 100/40 Rebate: (A) RSP will be entitled to the Light Up Locations Rebate only; and (B) the Eligible AVC will be taken into account when calculating the RSP Base Ratio under the terms of the Step Up 100/40 Rebate; (iii) the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Locations Rebate only; and (iv) the Light Up Low Usage Rebate, RSP will be entitled to the Light Up Low Usage Rebate only. (b) Where an Eligible AVC is eligible for this Light Up Locations Rebate and has a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate: (i) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or before 30 November 2023, RSP will be entitled to this Light Up Locations Rebate (in addition to any applicable High Speed Rebate); and (ii) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, RSP will not be entitled to this Light Up Locations Rebate for the period during which it has a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate (regardless of whether the Eligible AVC is entitled to the High Speed Rebate).

Section	Issue	Detail
		Note: *For an AVC that is first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, if the Connect Order was for an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, the AVC will not be an Eligible AVC under this Rebate — see section B3.6.6.*
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section B3.6.5 of these Campaign Terms.

B3.7 Take 3 Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** Take 3 Rebate **Campaign ID**: TAKE3-2023
2.	**Objective**	To increase access to **nbn**® Ethernet at locations unconnected to the **nbn**® Network for greater than 12 months.
3.	**Campaign Period**	1 March 2023 (**Start Date**) to 31 March 2024 (**End Date**) (inclusive)
4.	**Discount Period**	24 months from the date the Connect Order for an Eligible AVC is Completed. ***Note**: This period may extend beyond the Campaign Period.*
5.	**Amount of the Campaign Discount**	(a) **nbn** will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile, subject to the RSP meeting or exceeding the applicable Performance Target (if any).

Eligible Bandwidth Profile		**nbn**® Network	Take 3 Rebate**
AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*		
25	5	FTTN, FTTC, FTTB, HFC, Fibre Wireless	$15
25	10	FTTC, HFC, Fibre	$15
Wireless Plus		Wireless	$15
25	5-10	FTTN, FTTB	$15
50	20	HFC, FTTC, Fibre	$15
25-50	5-20	FTTN, FTTB	$15

Section	Issue	Detail

Home Fast		FTTN, FTTC, FTTB, HFC, Fibre	$20
25-100	5-40	FTTN, FTTB	$20
50-100	20-40	FTTC	$20
100	40	HFC, Fibre	$20
Home Superfast		HFC, Fibre	$20
Home Ultrafast		HFC, Fibre	$20
250	100	Fibre	$20
500	200	Fibre	$20
1000	400	Fibre	$20

Note:

* *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn®*** *Ethernet Product Description.*

** *For an AVC that is first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023:*

- *if the Connect Order was for an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, the AVC will not be an Eligible AVC under this Rebate — see section B3.7.6; and*
- *if the Connect Order was for any other Eligible Bandwidth Profile, but the AVC was subsequently modified to have an "Eligible Bandwidth Profile" under the High Speed Rebate, this Rebate will not apply while the AVC has that bandwidth profile — see sections B3.7.9 and B3.7.10.*

(b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.

6.	**Eligible AVCs**	**Eligible AVC** means an AVC supplied as a result of a Connect Order that is: (a) the first Connect Order in respect of which both of the following conditions are satisfied: (i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and

Section	Issue	Detail
		(ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and (b) for an AVC TC-4 Product Component (which, if the Connect Order was Completed under a Prior WBA, was a "Bundled AVC TC-4") with a bandwidth profile that is: (i) an Eligible Bandwidth Profile, if the Order Status for the Connect Order is first changed to In Progress before 1 December 2023; or (ii) an Eligible Bandwidth Profile other than a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, if the Order Status for the Connect Order is first changed to In Progress on or after 1 December 2023.
7.	**Performance Target**	☑ **Yes** ☐ **No** **Definitions** (a) For the purposes of this section B3.7, a **Take 3 Order** means a Connect Order that is: (i) the first Connect Order placed In Progress during the Campaign Period at a Premises that is an Eligible Premises on the date of Order being placed In Progress; and (ii) for an AVC TC-4 Product Component (which, if the Connect Order was Completed under a Prior WBA, was a "Bundled AVC TC-4") with an Eligible Bandwidth Profile (excluding any Connect Order that is first changed to In Progress on or after 1 December 2023 and is for a "Bundled AVC TC-4" with a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate). ***Note**: For clarity, a Non-Infrastructure Type Transfer is not a Connect Order and is not a Take 3 Order.* **Satisfaction of Performance Target** (b) RSP will have satisfied the Performance Target in a month if **nbn** has placed In Progress a total number of Take 3 Orders in that month equivalent to the Performance Target, which orders: (i) are submitted by RSP; and (ii) are for the same Alternative Segment (if applicable).

Section	Issue	Detail
		Performance Periods (c) The following Performance Periods apply for the Take 3 Rebate: **Period 1** — 1 March 2023–31 May 2023 **Period 2** — 1 June 2023–31 August 2023 **Period 3** — 1 September 2023–30 November 2023 **Period 4** — 1 December 2023–29 February 2024 **Requests for Performance Targets for Alternative Segments** (d) A request by RSP for separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms must be made at least 6 weeks before the start of the Performance Period for which RSP wishes to have separate sets of Performance Targets. (e) If **nbn** accepts a request to provide separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms or a request to resume providing a single set of Performance Targets under section D1.1.2(g) of the Master Campaign Terms, **nbn**: (i) will do so from the next Performance Period following **nbn**'s acceptance of any such request; and (ii) may replace any Performance Target(s) previously notified to RSP in respect of that Performance Period. **Performance Targets for RSP Groups** (f) Despite section D1.1.2(c) of the Master Campaign Terms, if RSP and one or more Other RSPs (together, an **RSP Group**) are Related Bodies Corporate on the Start Date for this Rebate, **nbn** will provide a single set of Performance Targets to RSP to apply to all **nbn**® Ethernet Product Components supplied to the RSP Group, and such Product Components will constitute the "Default Segment" for RSP for the purposes of the Master Campaign Terms as applicable to this Take 3 Rebate. (g) If section B3.7.7(f) applies in respect of RSP, RSP may request that **nbn** provide to RSP:

Section	Issue	Detail
		(i) separate sets of Performance Targets to apply to all **nbn**® Ethernet Product Components supplied to RSP (as opposed to Other RSPs in the RSP Group); (ii) separate sets of Performance Targets in accordance with section D1.1.2(d)(i) of the Master Campaign Terms; or (iii) separate sets of Performance Targets in accordance with section D1.1.2(d)(ii)(B) of the Master Campaign Terms. (h) A request by RSP under section B3.7.7(g) will be taken to be a request under section D1.1.2(d) of the Master Campaign Terms and each category of Product Components subject to separate sets of Performance Targets under section B3.7.7(g)will constitute an "Alternative Segment" for the purposes of this Take 3 Rebate and the Master Campaign Terms as applicable to this Take 3 Rebate. (i) If: (i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section D1.1.2(d)(ii)(B) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and (ii) that request is accepted by **nbn** under that RSP Group member's Other Wholesale Broadband Agreement, then such separate sets of Performance Targets (or their equivalents as applicable to RSP) will automatically apply to RSP from the date that such request is accepted by **nbn**. (j) If: (i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section B3.7.7(g)(i) or section D1.1.2(d)(i) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and (ii) that request is accepted by **nbn** under that RSP Group member's Other Wholesale Broadband Agreement, then, on or shortly after the date that such request is accepted by **nbn**, **nbn** will provide separate sets of Performance Targets to apply to all **nbn**® Ethernet Product Components

Section	Issue	Detail
		supplied to RSP, and such Performance Targets will apply from the next Performance Period following **nbn**'s acceptance of the relevant request. **Adjustment of Performance Targets** (k) **nbn** may notify an adjusted Performance Target that has been previously notified to RSP if **nbn** determines, acting reasonably, that the Performance Target was calculated in error (giving the RSP reasonable details of the calculation error and the basis for the corrected calculation). If **nbn** adjusts a Performance Target in accordance with this section B3.7.7(k), then from the date of notification, **nbn**: (i) will determine whether RSP has reached the Performance Target applicable to a Take 3 Order, for the purposes of section B3.7.7(b), in accordance with such a revised Performance Target; and (ii) may cease paying any Take 3 Rebate for a Take 3 Order which, under the adjusted Performance Target notified by **nbn**, is not eligible for a Take 3 Rebate. **Performance Targets for RSPs entering into this Agreement after Start Date** (l) If RSP enters into this Agreement after the Start Date of this Take 3 Rebate and was not a Party to a Prior WBA immediately prior to entering into this Agreement, then, despite section D1.1.2(b) of the Master Campaign Terms: (i) RSP will only be eligible for this Take 3 Rebate from the Performance Period immediately after the Performance Period in which RSP enters into this Agreement; and (ii) **nbn** will not provide RSP with a Performance Target in respect of any calendar month prior to the Performance Period in which RSP becomes eligible for this Take 3 Rebate (determined in accordance with section B3.7.7(l)(i)).
8.	**List of Eligible Premises to be provided**	☑ **Yes** ☐ **No**
9.	**Other terms and conditions**	(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply: **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Take 3 Rebate**

Section	Issue	Detail		
			Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Take 3 Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
			Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile; or Has an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate in the circumstances described in section B3.7.10(c)(ii)	The Take 3 Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Take 3 Rebate will apply for the remainder of the Discount Period (subject to the next row).
			Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile); or Has an Eligible Bandwidth Profile that is not an "Eligible Bandwidth Profile" under the High Speed Rebate after a period in which the circumstances in section B3.7.10(c)(ii) applied	The Take 3 Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		(b)	Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Take 3 Rebate.	
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a)	Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Locations Rebate and the Take 3 Rebate: (i) RSP will be entitled to the Light Up Locations Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the Bonus Incentive Payment and Performance Targets under the Take 3 Rebate.	

Section	Issue	Detail
		(b) Where an Eligible AVC is supplied to a Premises which is eligible for both: (i) a Take 3 Rebate; and (ii) a Step Up 50/20 Rebate or a Step Up 100/40 Rebate, RSP will be entitled to the Take 3 Rebate only and will not receive a Step Up 50/20 Rebate or Step Up 100/40 Rebate in respect of that Eligible AVC. (c) Where an Eligible AVC is eligible for this Take 3 Rebate and has a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate: (i) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or before 30 November 2023, RSP will be entitled to this Take 3 Rebate (in addition to any applicable High Speed Rebate); and (ii) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, RSP will not be entitled to this Take 3 Rebate for the period during which it has a bandwidth profile that also is an "Eligible Bandwidth Profile" under the High Speed Rebate (regardless of whether the Eligible AVC is entitled to the High Speed Rebate). ***Note:*** *For an AVC that is first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, if the Connect Order was for an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, the AVC will not be an Eligible AVC under this Rebate — see section B3.7.6.*
11.	**Bonus Incentive**	(a) If, in any Performance Period, the total number of Take 3 Orders placed In Progress by **nbn** (for an Alternative Segment, if applicable) exceeds the sum of the applicable Performance Targets (for that Alternative Segment, if applicable) within that Performance Period by more than 35%, **nbn** will pay RSP a once-off Rebate of $45 multiplied by the number of Take 3 Orders (for that Alternative Segment, if applicable) in the Performance Period in excess of the sum of the applicable Performance Targets (for that Alternative Segment, if applicable) within that Performance Period (**Bonus Incentive Payment**). (b) **nbn** may notify RSP of an alternative threshold for the Bonus Incentive Payment, which will apply instead of the threshold in section B3.7.11(a), if:

Section	Issue	Detail
		(i) RSP became a party to this Agreement on or after the Start Date of this Take 3 Rebate; or (ii) RSP has not submitted a Connect Order by the Start Date of this Take 3 Rebate. (c) **nbn** will determine whether any Bonus Incentive Payments are payable to RSP for a Performance Period within two months after the end of that Performance Period. ***Example:*** *For the Performance Period from 1 September 2023 to 30 November 2023, the Bonus Incentive Payments payable to RSP will be paid by January 2024.* (d) If, in a Performance Period, the number of Take 3 Orders (for an Alternative Segment, if applicable) that are Completed is less than 85% of the number of Take 3 Orders placed In Progress (for that Alternative Segment, if applicable) in that Performance Period and **nbn** has, acting reasonably, determined that **nbn** did not cause the low Completion rate, then **nbn** may stop paying Bonus Incentive Payments to RSP (for that Alternative Segment, if applicable) in respect of that Performance Period and all future Performance Periods. (e) **nbn** will not provide any Bonus Incentive Payment in respect of any Take 3 Order placed In Progress on or after 1 March 2024.

B3.8 Fibre Connect Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Fibre Connect Rebate
Campaign ID: FCBONUS-2023</td></tr>
<tr><td>2.</td><td>Objective</td><td>To uplift the number of Fibre Connect Connection orders.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 April 2023 (Start Date) to 31 December 2023 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>For the Recurring Fibre Connect Bonus Rebate, 6 months from the date the Connect Order for an Eligible AVC is Completed.
Note: This period may extend beyond the Campaign Period.</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>
Non-Recurring Fibre Connect Rebate
(a) nbn will provide RSP with a one time payment set out below for each Fibre Connect Refresh Eligible Order for an AVC TC-4 Product Component that is placed In Progress during the Campaign Period and is Completed (which may occur on a date that is after the Campaign Period).
<table>
<tr><th>Premises to which nbn is supplying nbn® Ethernet (FTTN) or nbn® Ethernet (FTTC) at the time of the relevant Fibre Connect Refresh Eligible Order</th><th>Disconnected FTTN/C Premises or Never Connected FTTN/C Premises</th></tr>
<tr><td>$120</td><td>$165</td></tr>
</table>
Recurring Fibre Connect Bonus Rebate
(b) nbn will provide RSP with the recurring Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof):
(i) that falls within the Discount Period applicable to that Eligible AVC; and
(ii) in which the Eligible AVC has an Eligible Bandwidth Profile.
(c) The Eligible Bandwidth Profiles are:
</td></tr>
</table>

Section	Issue	Detail

Eligible Bandwidth Profile		**nbn**® Network	Recurring Fibre Connect Bonus Rebate
AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*		
Home Ultrafast		Fibre	$10
1000	400	Fibre	$20

Note*: *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn® Ethernet Product Description.*

(d) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the recurring Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.

6. Eligible AVCs

Eligible AVC means an AVC supplied as a result of a Fibre Connect Eligible Order that is:

(a) the first Fibre Connect Eligible Order in respect of a Premises where both of the following conditions are satisfied:

(i) the Order Status is changed to In Progress during the period from 1 October 2023 to 31 December 2023; and

(ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and

(b) for an AVC TC-4 with an Eligible Bandwidth Profile (which, if the Fibre Connect Eligible Order was Completed under a Prior WBA, was a "Bundled AVC TC-4").

7. Performance Target

☐ **Yes** ☑ **No**

8. List of Eligible Premises to be provided

☐ **Yes** ☑ **No**

9. Other terms and conditions

(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period for Recurring Fibre Connect Bonus Rebate, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Recurring Fibre Connect Bonus Rebate

Section	Issue	Detail
		<table><tr><td>Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile</td><td>The Recurring Fibre Connect Bonus Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.</td></tr><tr><td>Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile</td><td>The Recurring Fibre Connect Bonus Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Recurring Fibre Connect Bonus Rebate will apply for the remainder of the Discount Period (subject to the next row).</td></tr><tr><td>Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile).</td><td>The Recurring Fibre Connect Bonus Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.</td></tr></table> (b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Recurring Fibre Connect Bonus Rebate. (c) If a Billing Period falls partly within the Discount Period, the recurring Rebate will apply for that part of the Billing Period only, on a pro-rata daily basis.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC is eligible for both the Recurring Fibre Connect Bonus Rebate and the Take 3 Rebate, RSP will be entitled to the Take 3 Rebate only. (b) Where an Eligible AVC is eligible for both the Recurring Fibre Connect Bonus Rebate and the Light Up Location Rebate, RSP will be entitled to the Light Up Location Rebate only. (c) Where an Eligible AVC is eligible for both the Recurring Fibre Connect Bonus Rebate and the High Speed Rebate, RSP will be entitled to both Rebates. (d) Where an Eligible AVC is eligible for both the Non-Recurring Fibre Connect Rebate and the High Speed Rebate, RSP will be entitled to both Rebates.
11.	**Additional Definitions that apply to this Campaign Discount**	**Disconnected FTTN/C Premises** means a Premises that: (a) is in the footprint of the FTTN or FTTC Network; (b) is Serviceable for the purpose of either **nbn®** Ethernet (FTTN) or **nbn®** Ethernet (FTTC); and

Section	Issue	Detail
		(c) to which **nbn** has previously supplied **nbn®** Ethernet (FTTN) or **nbn®** Ethernet (FTTC) but is not supplying an ordered product to RSP or any Other RSP at the time of receiving the relevant Fibre Connect Refresh Eligible Order. **Fibre Connect Refresh Eligible Order** means each of the following: (a) a Fibre Connect Eligible Order that is first changed to In Progress during the period from 1 April 2023 to 30 November 2023; and (b) a Fibre Connect Eligible Order that is first changed to In Progress during the period from 1 December 2023 to 31 December 2023, and is for an Ordered Product with an AVC-TC-4 bandwidth profile other than 250/100 Mbps or 500/200 Mbps. ***Note:*** *"Fibre Connect Eligible Order" is defined in the Dictionary by reference to the WBA Operations Manual.* **Never Connected FTTN/C Premises** means a Premises that: (a) is in the footprint of the FTTN or FTTC Network; (b) is Serviceable for the purpose of either **nbn®** Ethernet (FTTN) or **nbn®** Ethernet (FTTC); and (c) has never been connected to the **nbn®** Network.

B3.9 High Speed Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: High Speed Rebate
Campaign ID: HST23</td></tr>
<tr><td>2.</td><td>Objective</td><td>An incentive to increase the take-up of high speed tiers.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 October 2023 to 30 June 2024 (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>From the time that the Eligible AVC first becomes eligible for this High Speed Rebate until the end of the Campaign Period.</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>(a) nbn will provide RSP with a High Speed Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof):
(i) that falls within the Discount Period applicable to that Eligible AVC; and
(ii) in which the Eligible AVC has an Eligible Bandwidth Profile.
(b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.
(c) The Eligible Bandwidth Profiles are:
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">High Speed Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>250</td><td>100</td><td>Fibre</td><td>$25</td></tr>
<tr><td>500</td><td>200</td><td>Fibre</td><td>$60</td></tr>
<tr><td>1000</td><td>400</td><td>Fibre</td><td>$60</td></tr>
</table>
* Note: The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the nbn® Ethernet Product Description.</td></tr>
<tr><td>6.</td><td>Eligible AVCs</td><td>Eligible AVC means an AVC TC-4 that has an Eligible Bandwidth Profile as a result of either:</td></tr>
</table>

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td></td><td></td><td>(a) a Connect Order that is first changed to In Progress during the Campaign Period and is subsequently Completed; or

(b) a Modify Order that is first changed to In Progress during the Campaign Period and is subsequently Completed, provided that the AVC must have been supplied with a bandwidth profile other than an Eligible Bandwidth Profile for a period of at least one month immediately preceding the Modify Order (unless the AVC already qualified as an Eligible AVC before the Modify Order),

(which, if the relevant Connect Order or Modify Order was Completed under a Prior WBA, was for a “Bundled AVC TC-4”).

Note: Under paragraph (b), if an AVC TC-4 is connected with an Eligible Bandwidth Profile before the Campaign Period, it must have had an ineligible bandwidth profile for at least one month before first qualifying as an Eligible AVC.</td></tr>
<tr><td>7.</td><td>Performance Target</td><td>☐ Yes ☑ No</td></tr>
<tr><td>8.</td><td>List of Eligible Premises to be provided</td><td>☐ Yes ☑ No</td></tr>
<tr><td>9.</td><td>Other terms and conditions</td><td>(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:
<table>
<tr><th>Status of Eligible AVC after Modify Order is Completed</th><th>Consequences for any applicable High Speed Rebate</th></tr>
<tr><td>Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile</td><td>The High Speed Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.</td></tr>
<tr><td>Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile</td><td>The High Speed Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No High Speed Rebate will apply for the remainder of the Discount Period (subject to the next row).</td></tr>
<tr><td>Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a</td><td>The High Speed Rebate will be calculated on a pro-rata daily basis for the part of the remaining</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail
		bandwidth profile that is not an Eligible Bandwidth Profile) — Discount Period (if any) after the Modify Order is Completed. (b) RSP will not be entitled to a High Speed Rebate in respect of an Eligible AVC that is supplied to a Premises to which another Eligible AVC is being, or has previously been, supplied.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	Light Up Low Take Up Postcode Locations Rebate — If a service is receiving the Light Up Low Take Up Postcode Locations Rebate and becomes eligible for this High Speed Rebate, RSP will be eligible for both Rebates in accordance with their respective terms. Light Up Locations Rebate — The terms and conditions for the Light Up Locations Rebate specify the interaction between that Rebate and this High Speed Rebate. Take 3 Rebate — The terms and conditions for the Take 3 Rebate specify the interaction between that Rebate and this High Speed Rebate. Fibre Connect Rebate — The terms and conditions for the Fibre Connect Rebate specify the interaction between that Rebate and this High Speed Rebate.
11.	**Additional Definitions that apply to this Campaign Discount**	N/A

B3.10 Fibre COAT Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Fibre COAT Rebate
Campaign ID: FCREBATE-SC1UPL</td></tr>
<tr><td>2.</td><td>Objective</td><td>To uplift the number of Connect Orders for AVC TC-4 Product Components supplied by means nbn® Ethernet (Fibre) at Eligible Premises.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 October 2023 (Start Date) to 31 December 2023 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>For the Recurring Fibre COAT Rebate, 6 months from the date the Connect Order for an Eligible AVC is Completed.
Note: This period may extend beyond the Campaign Period.</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>Non-Recurring Fibre COAT Rebate
(a) nbn will provide RSP with a one time payment set out below for each Fibre COAT Connect Order for an AVC TC-4 that is placed In Progress during the Campaign Period and is Completed (which may occur on a date that is after the Campaign Period).
<table>
<tr><th>Premises to which nbn is supplying nbn® Ethernet (FTTN) at the time of the relevant Connect Order</th><th>Disconnected FTTN Premises or Never Connected FTTN Premises</th></tr>
<tr><td>$120</td><td>$165</td></tr>
</table>
Recurring Fibre COAT Rebate
(b) nbn will provide RSP with the Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof):
(i) that falls within the Discount Period applicable to that Eligible AVC; and
(ii) in which the Eligible AVC has an Eligible Bandwidth Profile.
(c) The Eligible Bandwidth Profiles are:</td></tr>
</table>

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td></td><td></td><td>
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">Fibre COAT Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td colspan="2">Home Ultrafast</td><td>Fibre</td><td>$10</td></tr>
<tr><td>1000</td><td>400</td><td>Fibre</td><td>$20</td></tr>
</table>
*Note: The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the nbn® Ethernet Product Description.
(d) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the recurring Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.
</td></tr>
<tr><td>6.</td><td>Eligible AVCs</td><td>
Eligible AVC means an AVC supplied as a result of a Connect Order that is:
(a) the first Connect Order in respect of which the following conditions are satisfied:
(i) the Order Status is changed to In Progress during the Campaign Period at a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress; and
(ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and
(b) for an AVC TC-4 with an Eligible Bandwidth Profile (which, if the Connect Order was Completed under a Prior WBA, was a “Bundled AVC TC-4”).
</td></tr>
<tr><td>7.</td><td>Performance Target</td><td>☐ Yes ☑ No</td></tr>
<tr><td>8.</td><td>List of Eligible Premises to be provided</td><td>☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Other terms and conditions</td><td>
(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period for the Recurring Fibre COAT Rebate, the following consequences will apply:
<table>
<tr><th>Status of Eligible AVC after Modify Order is Completed</th><th>Consequences for any applicable Recurring Fibre COAT Rebate</th></tr>
<tr><td>Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile.</td><td>The Recurring Fibre COAT Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after</td></tr>
</table>
</td></tr>
</table>

Section	Issue	Detail
		<table><tr><td></td><td>the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.</td></tr><tr><td>Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile.</td><td>The Recurring Fibre COAT Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Recurring Fibre COAT Rebate will apply for the remainder of the Discount Period (subject to the next row).</td></tr><tr><td>Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile).</td><td>The Recurring Fibre COAT Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.</td></tr></table> (b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Recurring Fibre COAT Rebate. (c) If a Billing Period falls partly within the Discount Period, the recurring Rebate will apply for that part of the Billing Period only, on a pro-rata daily basis.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC or Connect Order is eligible for: (i) the Recurring Fibre COAT Rebate; and (ii) any of the Rebates available under sections B3.1, B3.4 to B3.7, the Recurring Fibre Connect Bonus Rebate under section B3.8 or the Take 2 Rebate (each an **Original Rebate**), RSP will be entitled to the Original Rebate only. ***Note:*** *If section B3.10.10 applies, the Original Rebates to which RSP may be entitled include the Light Up Boost Rebate, Light Up Low Usage Rebate, Light Up Low Take Up Postcode Locations Rebate, Light Up Locations Rebate, Take 2 Rebate, Take 3 Rebate and the Recurring Fibre Connect Bonus Rebate.* (b) Where an Eligible AVC is eligible for both the Non-Recurring Fibre COAT Rebate and the Non-Recurring Fibre Connect Rebate, RSP will be entitled to the Non-Recurring Fibre Connect Rebate only. (c) Where an Eligible AVC is eligible for both the Recurring Fibre COAT Rebate and the High Speed Rebate, RSP will be entitled to both Rebates.

Section	Issue	Detail
		(d) Where an Eligible AVC or Connect Order is eligible for both the Non-Recurring Fibre COAT Rebate and the High Speed Rebate, RSP will be entitled to both Rebates.
11.	**Additional Definitions that apply to this Campaign Discount**	**Disconnected FTTN Premises** means a Premises that: (a) is in the footprint of the FTTN Network; (b) is Serviceable for the purpose of **nbn®** Ethernet (FTTN); and (c) to which **nbn** has previously supplied **nbn®** Ethernet (FTTN) but is not supplying an ordered product to RSP or any Other RSP at the time of receiving the relevant Connect Order. **Fibre COAT Connect Order** means each of the following: (a) a Connect Order that is first changed to In Progress during the period from 1 October 2023 to 30 November 2023 at a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress, and is for an **nbn**® Ethernet (Fibre) Ordered Product with an AVC TC-4 bandwidth profile other than 12/1 Mbps; and (b) a Connect Order that is first changed to In Progress during the period from 1 December 2023 to 31 December 2023 at a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress, and is for an **nbn**® Ethernet (Fibre) Ordered Product with an AVC TC-4 bandwidth profile other than 12/1 Mbps, 250/100 Mbps or 500/200 Mbps. **Never Connected FTTN Premises** means a Premises that: (a) is in the footprint of the FTTN Network; (b) is Serviceable for the purpose of **nbn®** Ethernet (FTTN); and (c) has never been connected to the **nbn®** Network.

B3.11 H2 Fibre Connect Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** H2 Fibre Connect Rebate **Campaign ID:** FCBONUS-H2FY24
2.	**Objective**	To uplift the number of Fibre Connect Connection orders.
3.	**Campaign Period**	1 January 2024 (**Start Date**) to 30 June 2024 (**End Date**) (inclusive)
4.	**Discount Period**	N/A
5.	**Amount of the Campaign Discount**	**nbn** will provide RSP with a one time payment of (a) $120 for each H2 Fibre Connect Eligible Order for an AVC TC-4 Product Component that is first changed to In Progress during the period from 1 January 2024 to 31 March 2024; and (b) $60 for each H2 Fibre Connect Eligible Order for an AVC TC-4 that is first changed to In Progress during the period from 1 April 2024 to 30 June 2024.
6.	**Performance Target**	☐ **Yes** ☑ **No**
7.	**List of Eligible Premises to be provided**	☐ **Yes** ☑ **No**
8.	**Other terms and conditions**	N/A
9.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an AVC supplied as a result of a Fibre Connect Eligible Order is eligible for the H2 Fibre Connect Rebate and either: (i) the High Speed Rebate; (ii) the Take 3 Rebate, (iii) the Light Up Locations Rebate, or

Section	Issue	Detail
		(iv) the Connect the Unconnected Rebate, RSP will be entitled to both Rebates. (b) For clarity, if the Campaign Period expires in respect of the Take 3 Rebate or Light Up Locations Rebate during the Campaign Period of this H2 Fibre Connect Rebate, the Ordered Product that includes an AVC described in B3.119(a)may continue to receive such Rebate in accordance with the relevant provisions, where the eligibility criteria were satisfied within the relevant Campaign Period.
10.	**Additional Definitions that apply to this Campaign Discount**	**H2 Fibre Connect Eligible Order** means a Fibre Connect Eligible Order that is: (a) for an Ordered Product with an AVC TC-4 bandwidth profile other than 250/100 Mbps or 500/200 Mbps; and (b) Completed on or before 30 June 2025. ***Note:*** *"Fibre Connect Eligible Order" is defined in the Dictionary by reference to the WBA Operations Manual.*

B3.12 Connect the Unconnected Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Connect the Unconnected Rebate
Campaign ID: Unconnected-2024</td></tr>
<tr><td>2.</td><td>Objective</td><td>To increase access to nbn® Ethernet at locations unconnected to the nbn® Network for greater than 3 months.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 April 2024 (Start Date) to 31 December 2024 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>24 months from the date the Connect Order for an Eligible AVC is Completed.
Note: This period may extend beyond the Campaign Period.</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>(a) nbn will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof):
(i) that falls within the Discount Period applicable to that Eligible AVC; and
(ii) in which the Eligible AVC has an Eligible Bandwidth Profile,
subject to RSP satisfying the applicable Performance Target.
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">Connect the Unconnected Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>25</td><td>5</td><td>FTTN, FTTC, FTTB, HFC, Fibre Wireless</td><td>$15</td></tr>
<tr><td>25</td><td>10</td><td>FTTC, HFC, Fibre</td><td>$15</td></tr>
<tr><td colspan="2">Wireless Plus</td><td>Wireless</td><td>$20</td></tr>
<tr><td>25</td><td>5-10</td><td>FTTN, FTTB</td><td>$15</td></tr>
<tr><td>50</td><td>20</td><td>HFC, FTTC, Fibre</td><td>$15</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail

25-50	5-20	FTTN, FTTB	$15
Home Fast		FTTN, FTTC, FTTB, HFC, Fibre	$20
25-100	5-40	FTTN, FTTB	$20
50-100	20-40	FTTC	$20
100	40	HFC, Fibre	$20
Home Superfast		HFC, Fibre	$20
Home Ultrafast		HFC, Fibre	$20
Fixed Wireless Home Fast		Wireless	$20
Fixed Wireless Superfast		Wireless	$20
250	100	Fibre	$20
500	200	Fibre	$20
1000	400	Fibre	$20

** **Note:** The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the Agreement, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.*

(b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.

6. **Eligible AVCs**

Eligible AVC means an AVC supplied as a result of a Connect Order that is:

(a) the first Connect Order in respect of which both of the following conditions are satisfied:

(i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and

(ii) that Connect Order is Completed on or before 30 June 2025; and

(b) for an AVC TC-4 Product Component with an Eligible Bandwidth Profile.

Section	Issue	Detail
7.	**Performance Target**	☑ **Yes** ☐ **No** **Definitions** (a) For the purposes of this section B3.12, an **Connect the Unconnected Rebate Order** means a Connect Order that is: (i) the first Connect Order placed In Progress during the Campaign Period that relates to a Premises that is an Eligible Premises on the date of that order being placed In Progress; and (ii) for an AVC TC-4 Product Component with an Eligible Bandwidth Profile, excluding, for clarity, Non-Infrastructure Type Transfers. **Satisfaction of Performance Target** (b) In addition to notifying RSP of the Performance Target (or Performance Targets) under section D1.1.2(b)(i) of the Master Campaign Terms, **nbn** will also notify RSP of the indicative Performance Target for the Connect the Unconnected Rebate by no later than 60 days before the start of the Performance Period to which that Performance Target relates. (c) RSP will have satisfied the applicable Performance Target for an Eligible AVC if, in the Performance Period in which the Connect Order for that Eligible AVC was placed In Progress, **nbn** has placed In Progress a total number of Connect the Unconnected Rebate Orders equivalent to the Performance Target for that Performance Period, which orders: (i) are submitted by RSP; and (ii) are for the same Alternative Segment (if applicable). **Performance Periods** (d) The following Performance Periods apply for the Connect the Unconnected Rebate: **Period 1** — 1 April 2024 – 30 June 2024 **Period 2** — 1 July 2024 – 30 September 2024 **Period 3** — 1 October 2024 – 31 December 2024

Requests for Performance Targets for Alternative Segments

(e) A request by RSP for separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms must be made at least 6 weeks before the start of the Performance Period for which RSP wishes to have separate sets of Performance Targets.

(f) If **nbn** accepts a request to provide separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms or a request to resume providing a single set of Performance Targets under section D1.1.2(g) of the Master Campaign Terms, **nbn**:

(i) will do so from the next Performance Period following **nbn**'s acceptance of any such request; and

(ii) may replace any Performance Target(s) previously notified to RSP in respect of that Performance Period.

Performance Targets for RSP Groups

(g) Despite section D1.1.2(c) of the Master Campaign Terms, if RSP and one or more Other RSPs (together, an **RSP Group**) are Related Bodies Corporate on the Start Date for this Rebate, **nbn** will provide a single set of Performance Targets to RSP to apply to all **nbn**® Ethernet Product Components supplied to the RSP Group, and such Product Components will constitute the "Default Segment" for RSP for the purposes of the Master Campaign Terms as applicable to this Connect the Unconnected Rebate.

(h) If section B3.12.7(g) applies in respect of RSP, RSP may request that **nbn** provide to RSP:

(i) separate sets of Performance Targets to apply to all **nbn**® Ethernet Product Components supplied to RSP (as opposed to Other RSPs in the RSP Group);

(ii) separate sets of Performance Targets in accordance with section D1.1.2(d)(i) of the Master Campaign Terms; or

(iii) separate sets of Performance Targets in accordance with section D1.1.2(d)(ii)(B) of the Master Campaign Terms.

(i) A request by RSP under section B3.12.7(h) will be taken to be a request under section D1.1.2(d) of the Master Campaign Terms and each category of Product Components subject to separate sets of Performance Targets under section B3.12.7(h) will constitute an "Alternative Segment" for the purposes of this Connect the Unconnected Rebate and the Master Campaign Terms as applicable to this Connect the Unconnected Rebate.

(j) If:

(i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section D1.1.2(d)(ii)(B) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and

Section	Issue	Detail
		(ii) that request is accepted by **nbn** under that RSP Group member's Other Wholesale Broadband Agreement, then such separate sets of Performance Targets (or their equivalents as applicable to RSP) will automatically apply to RSP from the next Performance Period following **nbn**'s acceptance of any such request. (k) If: (i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section B3.12.7(h)(i) or section D1.1.2(d)(i) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and (ii) that request is accepted by **nbn** under that RSP Group member's Other Wholesale Broadband Agreement, then, on or shortly after the date that such request is accepted by **nbn**, **nbn** will provide a separate set, or separate sets, of Performance Targets (as applicable) to apply to all **nbn**® Ethernet Product Components supplied to RSP in accordance with section B3.12.7(h)(i) or section D1.1.2(d)(i) of the Master Campaign Terms (as applicable), and such Performance Targets will apply from the next Performance Period following **nbn**'s acceptance of the relevant request. **Adjustment of Performance Targets** (l) **nbn** may notify an adjusted Performance Target that has been previously notified to RSP if **nbn** determines, acting reasonably, that the Performance Target was calculated in error (giving the RSP reasonable details of the calculation error and the basis for the corrected calculation). If **nbn** adjusts a Performance Target in accordance with this section B3.12.7(l), then from the date of notification, **nbn**: (i) will determine whether RSP has reached the Performance Target applicable to an Connect the Unconnected Rebate Order, for the purposes of section B3.12.7(b), in accordance with such a revised Performance Target; and (ii) may cease paying any Connect the Unconnected Rebate for an Connect the Unconnected Rebate Order which, under the adjusted Performance Target notified by **nbn**, is not eligible for an Connect the Unconnected Rebate. **Performance Targets for RSPs entering into this Agreement after Start Date** (m) If RSP enters into this Agreement after the Start Date of this Connect the Unconnected Rebate, then despite sections D1.1.2(b) of the Master Campaign Terms and B3.12.7(b):

Section	Issue	Detail
		(i) RSP will only be eligible for this Connect the Unconnected Rebate from the Performance Period immediately after the Performance Period in which RSP enters into this Agreement; and (ii) **nbn** will not provide RSP with a Performance Target (or any indicative Performance Target) in respect of any Performance Period prior to the Performance Period in which RSP becomes eligible for this Connect the Unconnected Rebate (determined in accordance with section B3.12.7(m)(i)).
8.	**List of Eligible Premises to be provided**	☑ **Yes** ☐ **No**
9.	**Other terms and conditions**	(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Connect the Unconnected Rebate
Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Connect the Unconnected Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile	The Connect the Unconnected Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Connect the Unconnected Rebate will apply for the remainder of the Discount Period (subject to the next row).
Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile)	The Connect the Unconnected Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.

Section	Issue	Detail
		(b) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Connect the Unconnected Rebate.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC is supplied to a Premises which is eligible for both the H2 Fibre Connect Rebate and the Connect the Unconnected Rebate, RSP will be entitled to both Rebates. (b) Where an Eligible AVC is supplied to a Premises which is eligible for both the MDU Connect H1 FY25 Rebate and the Connect the Unconnected Rebate: (i) the RSP will be entitled to the MDU Connect H1 FY25 Rebate and the Bonus Incentive component of this Connect the Unconnected Rebate only; and (ii) the Eligible AVC will be entitled to the Bonus Incentive under this Connect the Unconnected Rebate pursuant to the terms set out in section B3.12.11; and (iii) the Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate. ***Note**: This section B3.12.10(b) will have no effect if RSP does not apply and get accepted into the relevant MDF Program for MDU Connect H1 FY25 Rebate as per section C2.2.9(a)*
11.	**Bonus Incentive**	(a) If, in any Performance Period, the total number of Connect the Unconnected Rebate Orders placed In Progress by **nbn** (for an Alternative Segment, if applicable) exceeds the applicable Performance Target (for that Alternative Segment, if applicable) within that Performance Period by 35% or more, **nbn** will pay RSP a once-off "**Bonus Incentive Payment**" for each Connect the Unconnected Rebate Order (for that Alternative Segment, if applicable) that is placed In Progress by **nbn** during that Performance Period after the applicable Performance Target is exceeded by 35% or more in that Performance Period and is Completed (which may occur on a date that is after that Performance Period). (b) The amount of the Bonus Incentive Payment is: (i) $120, for each eligible Connect the Unconnected Rebate Order for **nbn**® Ethernet (Wireless); and (ii) $60, for each eligible Connect the Unconnected Rebate Order for **nbn**® Ethernet other than **nbn**® Ethernet (Wireless). (c) **nbn** may notify RSP of an alternative threshold for the Bonus Incentive Payment, which will apply instead of the threshold in section B3.12.11(a), if: (i) RSP became a party to this Agreement on or after the Start Date of this Connect the Unconnected Rebate; or

Section	Issue	Detail
		(ii) RSP has not submitted a Connect Order by the Start Date of this Connect the Unconnected Rebate. (d) If, in a Performance Period, the number of Connect the Unconnected Rebate Orders (for an Alternative Segment, if applicable) that are Completed is less than 85% of the number of Connect the Unconnected Rebate Orders placed In Progress (for that Alternative Segment, if applicable) in that Performance Period and **nbn** has, acting reasonably, determined that **nbn** did not cause the low Completion rate, then **nbn** may stop paying Bonus Incentive Payments to RSP (for that Alternative Segment, if applicable) in respect of that Performance Period and all future Performance Periods.

Part C Details and conditions for Short-term Discounts, Credits, Rebates and Waivers

Module C1: Non-Campaign Discounts

Note: *The Short-term Discounts, Credits, Rebates and Waivers set out in this Module C1: Non-Campaign Discounts are not Campaign Discounts and are not subject to the Master Campaign Terms.*

The details and conditions in section C1.1 apply in respect of the Professional Wiring Service Modify Order Discount described in Part A.

C1.1 Professional Wiring Service Modify Order Discount

C1.1.1 Details

nbn will apply a discount in respect of any Labour Rate and Materials Charges for Professional Wiring Services not performed at the time of a Standard Installation, such that the effective charge is $100.

Note: *During the period in which both this Professional Wiring Service Modify Order Discount and the 'Professional Wiring Service Charges Waiver' apply, the effect of this Professional Wiring Service Modify Order Discount is that the total Charge for Professional Wiring Services not performed at the time of a Standard Installation will be discounted to $100.*

C1.1.2 Process to Claim

nbn will automatically apply this Professional Wiring Service Modify Order Discount.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this item.*

Module C2: Campaign Discounts

Note: *The Short-term Discounts, Credits, Rebates and Waivers set out in this Module C2: Campaign Discounts are Campaign Discounts are made available by* ***nbn*** *to RSPs subject to the Master Campaign Terms which are set out in Part D of this document.*

When reviewing the Discounts, Credits, Rebates and Waivers set out in this Module C2 please ensure you review not only the content in the tables below and also the Master Campaign Terms in Part D.

C2.1 FY25Q1 Fibre Connect Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** FY25Q1 Fibre Connect Rebate **Campaign ID**: FCREBATE-FY25Q1
2.	**Objective**	To uplift the number of Fibre Connect Connection orders.
3.	**Campaign Period**	1 July 2024 (**Start Date**) to 30 September 2024 (**End Date**) (inclusive)
4.	**Discount Period**	N/A
5.	**Amount of the Campaign Discount**	**nbn** will provide RSP with a one time payment of $60 for each FY25Q1 Fibre Connect Eligible Order for an AVC TC-4 Product Component that is first changed to In Progress during the period from 1 July 2024 to 30 September 2024.
6.	**Performance Target**	☐ **Yes** ☑ **No**
7.	**List of Eligible Premises to be provided**	☐ **Yes** ☑ **No**
8.	**Other terms and conditions**	N/A
9.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an AVC supplied as a result of a Fibre Connect Eligible Order is eligible for the FY25Q1 Fibre Connect Rebate and the Connect the Unconnected Rebate, RSP will be entitled to both Rebates. (b) Where an Eligible AVC is supplied to a Premises which is eligible for both the Fibre Connect FY25Q1 Rebate and MDU Connect H1 FY25 Rebate, the RSP will be entitled to both Rebates.
10.	**Additional Definitions that apply to this**	**FY25Q1 Fibre Connect Eligible Order** means a Fibre Connect Eligible Order that is: (a) for an Ordered Product with an AVC TC-4 bandwidth profile; and (b) Completed on or before 30 September 2025.

Section	Issue	Detail
	Campaign Discount	***Note:*** *"Fibre Connect Eligible Order" is defined in the Dictionary by reference to the WBA Operations Manual.*

C2.2 MDU Connect H1 FY25 Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: MDU Connect H1 FY25 Rebate
Campaign ID: MDUCONNECT-H1FY25 and MDUCONNECT-H1FY25-CTU</td></tr>
<tr><td>2.</td><td>Objective</td><td>To increase access to nbn® Ethernet at locations in Multi-Premises Site where there is low take-up, or high disconnections of nbn® Ethernet.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 July 2024 (Start Date) to 31 December 2024 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>N/A</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>nbn will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">MDU Connect H1 FY25 Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>25</td><td>5</td><td>FTTN, FTTC, FTTB, HFC, Fibre, Wireless</td><td>$150</td></tr>
<tr><td>25</td><td>10</td><td>FTTC, HFC, Fibre</td><td>$150</td></tr>
<tr><td colspan="2">Wireless Plus</td><td>Wireless</td><td>$150</td></tr>
<tr><td>25</td><td>5-10</td><td>FTTN, FTTB</td><td>$150</td></tr>
<tr><td>50</td><td>20</td><td>HFC, FTTC, Fibre</td><td>$150</td></tr>
<tr><td>25-50</td><td>5-20</td><td>FTTN, FTTB</td><td>$150</td></tr>
<tr><td colspan="2">Home Fast</td><td>FTTN, FTTC, FTTB, HFC, Fibre</td><td>$200</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail

25-100	5-40	FTTN, FTTB	$200
50-100	20-40	FTTC	$200
100	40	HFC, Fibre	$200
Home Superfast		HFC, Fibre	$200
Home Ultrafast		HFC, Fibre	$200
Fixed Wireless Home Fast		Wireless	$200
Fixed Wireless Superfast		Wireless	$200
250	100	$200	$200
500	200	$200	$200
1000	400	$200	$200

** **Note:** The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.*

6.	**Eligible AVCs**	**Eligible AVC** means an AVC supplied as a result of a Connect Order that is: (a) the first Connect Order in respect of which both of the following conditions are satisfied: (i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and (ii) that Connect Order is Completed on or before 31 December 2025; and (b) an **nbn**® Ethernet Flat Rate AVC or TC-4 Bundle AVC, with an Eligible Bandwidth Profile.
7.	**Performance Target**	☐ **Yes** ☑ **No**
8.	**List of Eligible Premises to be provided**	☑ **Yes** ☐ **No**
9.	**Other terms and conditions**	(a) To be eligible to receive the MDU Connect H1 FY25 Rebate, RSPs are required to apply and be accepted into the Marketing Development Fund (MDF) programs associated with this campaign. **nbn** will run 2 MDFs for the period 1st July 2024 – 30th September 2024 (inclusive) and 1st Oct 2024 – 31st Dec 2024

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td></td><td></td><td>(inclusive). RSPs will be required to apply and be accepted for both programs to be eligible for rebates for the entire Campaign Period.

(b) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequences will apply:
<table>
<tr><th>Status of Eligible AVC after Order is Completed</th><th>Consequences for any applicable MDU Connect H1 FY25 Rebate</th></tr>
<tr><td>If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected</td><td>If nbn has paid an MDU Connect H1 FY25 Rebate, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding, on a pro-rata daily basis, an amount equal to any MDU Connect H1 FY25 Rebate paid by nbn (divided by 90 days).</td></tr>
<tr><td>Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile)</td><td>The MDU Connect H1 FY25 Rebate will not be reinstated for the part of the remaining Campaign Period (if any) after the Modify Order is Completed.</td></tr>
<tr><td>Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile which is eligible for a different MDU Connect H1 FY25 Rebate amount, within 90 days of connection date</td><td>No adjustments to the paid MDU Connect H1 FY25 Rebate will be made.</td></tr>
</table>
(c) Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the MDU Connect H1 FY25 Rebate</td></tr>
<tr><td>10.</td><td>Interaction with other Discounts, Credits and Rebates and the WBA</td><td>(a) Where an Eligible AVC is supplied to a Premises which is eligible for both the MDU Connect H1 FY25 Rebate and the Connect the Unconnected Rebate:

(i) the RSP will be entitled to this MDU Connect H1 FY25 Rebate and the Bonus Incentive component of the Connect the Unconnected Rebate only;

(ii) the Eligible AVC will be entitled to the Bonus Incentive under the Connect the Unconnected Rebate pursuant to the terms set out in section B3.12.11; and

(iii) the Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate (as defined in the Connect the Unconnected Rebate); and</td></tr>
</table>

Section	Issue	Detail
		(b) Where an Eligible AVC is supplied to a Premises which is eligible for both the MDU Connect H1 FY25 Rebate and the School Students Broadband Initiative (SSBI) Rebate, the RSP will be entitled to the School Students Broadband Initiative (SSBI) Rebate only. (c) Where an Eligible AVC is supplied to a Premises which is eligible for both the MDU Connect H1 FY25 Rebate and the Fibre Connect FY25Q1 Rebate, the RSP will be entitled to both Rebates.
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section C2.2.5 of these Campaign Terms.

C2.3 Connect the Unconnected Rebate H2 FY25

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** Connect the Unconnected Rebate H2 FY25 **Campaign ID**: Unconnected-H2-FY25
2.	**Objective**	To increase access to **nbn**® Ethernet at locations unconnected to the **nbn**® Network for greater than 3 months.
3.	**Campaign Period**	1 January 2025 (**Start Date**) to 30 June 2025 (**End Date**) (inclusive)
4.	**Discount Period**	N/A
5.	**Amount of the Campaign Discount**	Subject to RSP satisfying the applicable Performance Target, **nbn** will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:

Eligible Bandwidth Profile		**nbn**® Network	Connect the Unconnected Rebate H2 FY25
AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*		
25	5	FTTN, FTTC, FTTB, HFC, Fibre Wireless	$150
25	10	FTTC, HFC, Fibre	$150
Wireless Plus		Wireless	$150
25	5-10	FTTN, FTTB	$150
50	20	HFC, FTTC, Fibre	$150
25-50	5-20	FTTN, FTTB	$150
Home Fast		FTTN, FTTC, FTTB, HFC, Fibre	$450
25-100	5-40	FTTN, FTTB	$450
50-100	20-40	FTTC	$450

Section	Issue	Detail

100	40	HFC, Fibre	$450
Home Superfast		HFC, Fibre	$450
Home Ultrafast		HFC, Fibre	$450
Fixed Wireless Home Fast		Wireless	$450
Fixed Wireless Superfast		Wireless	$450
250	100	Fibre	$450
500	200	Fibre	$450
1000	400	Fibre	$450

** **Note:** The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the Agreement, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.*

6.	**Eligible AVCs**	**Eligible AVC** means an AVC supplied as a result of a Connect Order that is: (a) the first Connect Order in respect of which both of the following conditions are satisfied: (i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and (ii) that Connect Order is Completed on or before 30 June 2026; and (b) for an AVC TC-4 Product Component with an Eligible Bandwidth Profile.
7.	**Performance Target**	☑ **Yes** ☐ **No** **Definitions** (a) For the purposes of this section C2.3, a **Connect the Unconnected Rebate H2 FY25 Order** means a Connect Order that is: (i) the first Connect Order placed In Progress during the Campaign Period that relates to a Premises that is an Eligible Premises on the date of that order being placed In Progress; and (ii) for an AVC TC-4 Product Component with an Eligible Bandwidth Profile, (a) excluding, for clarity, Non-Infrastructure Type Transfers.

Section	Issue	Detail
		Satisfaction of Performance Target (b) In addition to notifying RSP of the Performance Target (or Performance Targets) under section D1.1.2(b)(i) of the Master Campaign Terms, **nbn** will also notify RSP of the indicative Performance Target for the Connect the Unconnected Rebate H2 FY25 by no later than 60 days before the start of the Performance Period to which that Performance Target relates. (c) RSP will have satisfied the applicable Performance Target for an Eligible AVC if, in the Performance Period in which the Connect Order for that Eligible AVC was placed In Progress, **nbn** has placed In Progress a total number of Connect the Unconnected Rebate H2 FY25 Orders equivalent to the Performance Target for that Performance Period, which orders: (i) are submitted by RSP; and (ii) are for the same Alternative Segment (if applicable). **Performance Periods** (d) The following Performance Periods apply for the Connect the Unconnected Rebate H2 FY25: **Period 1** — 1 January 2025 – 31 March 2025 **Period 2** — 1 April 2025 – 30 June 2025 **Requests for Performance Targets for Alternative Segments** (e) A request by RSP for separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms must be made at least 6 weeks before the start of the Performance Period for which RSP wishes to have separate sets of Performance Targets. (f) If **nbn** accepts a request to provide separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms or a request to resume providing a single set of Performance Targets under section D1.1.2(g) of the Master Campaign Terms, **nbn**: (i) will do so from the next Performance Period following **nbn**'s acceptance of any such request; and (ii) may replace any Performance Target(s) previously notified to RSP in respect of that Performance Period. **Performance Targets for RSP Groups** (g) Despite section D1.1.2(c) of the Master Campaign Terms, if RSP and one or more Other RSPs (together, an **RSP Group**) are Related Bodies Corporate on the Start Date for this Rebate, **nbn** will provide a single set of Performance Targets to RSP to apply to all **nbn**® Ethernet Product Components supplied to the RSP Group, and such Product Components will constitute the "Default Segment" for RSP for the purposes of the Master Campaign Terms as applicable to this Connect the Unconnected Rebate.

Section	Issue	Detail
		(h) If section (g)applies in respect of RSP, RSP may request that **nbn** provide to RSP: (i) separate sets of Performance Targets to apply to all **nbn**® Ethernet Product Components supplied to RSP (as opposed to Other RSPs in the RSP Group); (ii) separate sets of Performance Targets in accordance with section D1.1.2(d)(i) of the Master Campaign Terms; or (iii) separate sets of Performance Targets in accordance with section D1.1.2(d)(ii)(B) of the Master Campaign Terms. (i) A request by RSP under section C2.3.7.(h) will be taken to be a request under section D1.1.2(d) of the Master Campaign Terms and each category of Product Components subject to separate sets of Performance Targets under section C2.3.7.(h)will constitute an "Alternative Segment" for the purposes of this Connect the Unconnected Rebate H2 FY25 and the Master Campaign Terms as applicable to this Connect the Unconnected Rebate H2 FY25. (j) If: (i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section D1.1.2(d)(ii)(B) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and (ii) that request is accepted by **nbn** under that RSP Group member's Other Wholesale Broadband Agreement, then such separate sets of Performance Targets (or their equivalents as applicable to RSP) will automatically apply to RSP from the next Performance Period following **nbn**'s acceptance of any such request. (k) If: (i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section C2.3.7(h) or section D1.1.2(d)(i) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and (ii) that request is accepted by **nbn** under that RSP Group member's Other Wholesale Broadband Agreement, then, on or shortly after the date that such request is accepted by **nbn**, **nbn** will provide a separate set, or separate sets, of Performance Targets (as applicable) to apply to all **nbn**® Ethernet Product Components supplied to RSP in accordance with section (h)or section D1.1.2(d)(i) of the Master Campaign Terms (as applicable), and such Performance Targets will apply from the next Performance Period following **nbn**'s acceptance of the relevant request.

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td></td><td></td><td>

Adjustment of Performance Targets

(l) **nbn** may notify an adjusted Performance Target that has been previously notified to RSP if **nbn** determines, acting reasonably, that the Performance Target was calculated in error (giving the RSP reasonable details of the calculation error and the basis for the corrected calculation). If **nbn** adjusts a Performance Target in accordance with this section C2.3 7(l), then from the date of notification, **nbn**:

(i) will determine whether RSP has reached the Performance Target applicable to a Connect the Unconnected Rebate H2 FY25 Order, for the purposes of section C2.3.7), in accordance with such a revised Performance Target; and

(ii) may cease paying any Connect the Unconnected Rebate H2 FY25 for a Connect the Unconnected Rebate H2 FY25 Order which, under the adjusted Performance Target notified by **nbn**, is not eligible for a Connect the Unconnected Rebate H2 FY25.

Performance Targets for RSPs entering into this Agreement after Start Date

(m) If RSP enters into this Agreement after the Start Date of this Connect the Unconnected Rebate H2 FY25, then despite sections D1.1.2(b) of the Master Campaign Terms and C2.3.7.(b):

(i) RSP will only be eligible for this Connect the Unconnected Rebate H2 FY25 from the Performance Period immediately after the Performance Period in which RSP enters into this Agreement; and

(ii) **nbn** will not provide RSP with a Performance Target (or any indicative Performance Target) in respect of any Performance Period prior to the Performance Period in which RSP becomes eligible for this Connect the Unconnected Rebate H2 FY25 (determined in accordance with section C2.3.7(m)(i)).
</td></tr>
<tr><td>8.</td><td>List of Eligible Premises to be provided</td><td>☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Other terms and conditions</td><td>

(a) Notwithstanding section D1.1.7of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

<table>
<tr><th>Status of Eligible AVC after Modify Order is Completed</th><th>Consequences for any applicable Connect the Unconnected Rebate H2 FY25</th></tr>
<tr><td>If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an</td><td>If nbn has paid a Connect the Unconnected Rebate H2 FY25, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding on a pro-rata daily basis, an amount equal to</td></tr>
</table>

</td></tr>
</table>

Section	Issue	Detail		
			Eligible Bandwidth Profile or is disconnected	any Connect the Unconnected Rebate H2 FY25 paid by nbn (divided by 90 days).
			Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile)	The Connect the Unconnected Rebate H2 FY25 will not be reinstated for the part of the remaining Campaign Period (if any) after the Modify Order is Completed.
			Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile which is eligible for a lower Connect the Unconnected Rebate H2 FY25 amount, within 90 days of the connection date	No adjustments to the paid Connect the Unconnected Rebate H2 FY25 will be made. nbn may elect to discontinue further Connect the Unconnected Rebate H2 FY25 if RSP does not maintain at least 85% of the Eligible AVCs for 90 days from the respective connection date at the originally connected Eligible Bandwidth Profile or higher.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	Where an Eligible AVC is supplied to a Premises which is eligible for both the Win Inactives Rebate and the Connect the Unconnected Rebate H2 FY25 Rebate, the RSP will be entitled to Win Inactives Rebate only.		

C2.4 Win Inactives Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Win Inactives Rebate

Campaign ID: WININACTIVE and WININACTIVE-CTU</td></tr>
<tr><td>2.</td><td>Objective</td><td>To win eligible locations that have been disconnected from the nbn network and have not reconnected for an extended period.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 January 2025 (Start Date) to 30 June 2025 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>N/A</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>nbn will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">Win Inactives Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td>25</td><td>5</td><td>FTTN, FTTC, FTTB, HFC, Fibre</td><td>$150</td></tr>
<tr><td>25</td><td>10</td><td>FTTC, HFC, Fibre</td><td>$150</td></tr>
<tr><td>25</td><td>5-10</td><td>FTTN, FTTB</td><td>$150</td></tr>
<tr><td>50</td><td>20</td><td>HFC, FTTC, Fibre</td><td>$150</td></tr>
<tr><td>25-50</td><td>5-20</td><td>FTTN, FTTB</td><td>$150</td></tr>
<tr><td colspan="2">Home Fast</td><td>FTTN, FTTC, FTTB, HFC, Fibre</td><td>$200</td></tr>
<tr><td>25-100</td><td>5-40</td><td>FTTN, FTTB</td><td>$200</td></tr>
<tr><td>50-100</td><td>20-40</td><td>FTTC</td><td>$200</td></tr>
<tr><td>100</td><td>40</td><td>HFC, Fibre</td><td>$200</td></tr>
</table></td></tr>
</table>

Section	Issue	Detail

Home Superfast		HFC, Fibre	$200
Home Ultrafast		HFC, Fibre	$200
250	100	Fibre	$200
500	200	Fibre	$200
1000	400	Fibre	$200

* ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn®*** *Ethernet Product Description.*

6. Eligible AVCs

Eligible AVC means an AVC supplied as a result of a Connect Order that is:

(a) the first Connect Order in respect of which both of the following conditions are satisfied:

(i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and

(ii) that Connect Order is Completed on or before 30 June 2026 and

(b) an **nbn®** Ethernet Flat Rate AVC or TC-4 Bundle AVC, with an Eligible Bandwidth Profile.

7. Performance Target

¨ **Yes** þ **No**

8. List of Eligible Premises to be provided

þ **Yes** ¨ **No**

9. Other terms and conditions

a) To be eligible to receive the Win Inactives Rebate, RSPs must apply, be accepted and actively participate in the Marketing Development Fund (MDF) programs associated with this campaign. **nbn** will run 2 MDFs for the period 1st January 2025 – 31st March 2025 (inclusive) and 1st April 2025 – 30th June 2025 (inclusive). RSPs must fulfil all participation requirements for both programs to be eligible for rebates for the entire Campaign Period.

b) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequences will apply:

Status of Eligible AVC after Order is Completed	Consequences for any applicable Win Inactive Rebate

Section	Issue	Detail		
			If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected	If **nbn** has paid a Win Inactives Rebate, **nbn** will adjust the amount of any subsequent invoice it issues to RSP by adding on a pro-rata daily basis, an amount equal to any Win Inactives Rebate paid by **nbn** (divided by 90 days).
			Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile which is eligible for a different Win-back Rebate amount, within 90 days of connection date	No adjustments to the paid Win Inactives Rebate will be made.
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(a) Where an Eligible AVC is supplied to a Premises which is eligible for both the Win Inactives Rebate and the Connect the Unconnected Rebate H2 FY25 Rebate: (i) the RSP will be entitled to the Win Inactives Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate H2 FY25 Rebate (as defined in the Connect the Unconnected Rebate H2 FY25). (b) Where an Eligible AVC is supplied to a Premises which is eligible for both the Win Inactives Rebate and the School Students Broadband Initiative (SSBI) Rebate, the RSP will be entitled to the School Students Broadband Initiative (SSBI) Rebate only.		
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section C2.4.5 of these Campaign Terms.		

C2.5 Fixed Wireless Connect Rebate

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td>1.</td><td>Name of the Campaign Discount and Campaign ID</td><td>Name of the Campaign Discount: Fixed Wireless Connect Rebate
Campaign ID: FWCONNECT and FWCONNECT-CTU</td></tr>
<tr><td>2.</td><td>Objective</td><td>To connect ‘never-connected’ locations and ‘win-back’ locations that have been disconnected for more than 90 days in the footprint of the Wireless Network.</td></tr>
<tr><td>3.</td><td>Campaign Period</td><td>1 January 2025 (Start Date) to 30 June 2025 (End Date) (inclusive)</td></tr>
<tr><td>4.</td><td>Discount Period</td><td>N/A</td></tr>
<tr><td>5.</td><td>Amount of the Campaign Discount</td><td>nbn will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:
<table>
<tr><th colspan="2">Eligible Bandwidth Profile</th><th rowspan="2">nbn® Network</th><th rowspan="2">FW Connect 2025 Rebate</th></tr>
<tr><th>AVC TC-4 downstream Mbps*</th><th>AVC TC-4 upstream Mbps*</th></tr>
<tr><td colspan="2">FW Home Fast</td><td>Wireless</td><td>$200</td></tr>
<tr><td colspan="2">FW SuperFast</td><td>Wireless</td><td>$200</td></tr>
</table>
* Note: The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the nbn® Ethernet Product Description.</td></tr>
<tr><td>6.</td><td>Eligible AVCs</td><td>Eligible AVC means an nbn® Ethernet Flat Rate AVC or TC-4 Bundle AVC that has an Eligible Bandwidth Profile as a result of either:
(a) the first Connect Order in respect of which both of the following conditions are satisfied:
(i) the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and
(ii) that Connect Order is Completed on or before 30 June 2026; or</td></tr>
</table>

<table>
<tr><th>Section</th><th>Issue</th><th>Detail</th></tr>
<tr><td></td><td></td><td>(b) a Modify Order in respect of which the following conditions are satisfied:
(i) the Modify Order is a modification from Wireless Plus to either FW Home Fast or FW SuperFast; and
(ii) the Modify Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; and
(iii) that Modify Order is Completed on or before 30 June 2026.</td></tr>
<tr><td>7.</td><td>Performance Target</td><td>☐ Yes ☑ No</td></tr>
<tr><td>8.</td><td>List of Eligible Premises to be provided</td><td>☑ Yes ☐ No</td></tr>
<tr><td>9.</td><td>Other terms and conditions</td><td>(c) To be eligible to receive the Fixed Wireless Connect Rebate, RSPs must apply, be accepted and actively participate in the Marketing Development Fund (MDF) programs associated with this campaign. nbn will run 2 MDFs for the period 1st January 2025 – 31st March 2025 (inclusive) and 1st April 2025 – 30th June 2025 (inclusive). RSPs must fulfil all participation requirements for both programs to be eligible for rebates for the entire Campaign Period.
(d) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequence will apply:
<table>
<tr><th>Status of Eligible AVC after Order is Completed</th><th>Consequences for any applicable Fixed Wireless Connect Rebate</th></tr>
<tr><td>If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected</td><td>If nbn has paid a Fixed Wireless Connect Rebate, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding, on a pro-rata daily basis, an amount equal to any Fixed Wireless Connect Rebate paid by nbn (divided by 90 days).</td></tr>
</table></td></tr>
<tr><td>10.</td><td>Interaction with other Discounts, Credits and Rebates and the WBA</td><td>Where an Eligible AVC is supplied to a Premises which is eligible for both the Fixed Wireless Connect Rebate and the Connect the Unconnected Rebate H2 FY25:
(a) the RSP will be entitled to Fixed Wireless Connect Rebate only; and
(b) the Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate H2 FY25 (as defined in the Connect the Unconnected Rebate H2 FY25).</td></tr>
</table>

Section	Issue	Detail
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section C2.5.5 of these Campaign Terms.

The details and conditions in section C2.6 apply in respect of the TC-1 Pricing Refresh and Rebalance Discount in Part A.

C2.6 TC-1 Pricing Refresh and Rebalance Discount

C2.6.1 Discount

Subject to the terms of this section C2.6 , the recurring Charges per Billing Period for the AVC TC-1 Product Component supplied during the term of this discount are:

nbn® Network	AVC TC-1 symmetrical Mbps (CIR)	Recurring Charge*
Fibre, FTTB, FTTN, FTTC, HFC, Wireless and Satellite	0.15	$10.00
Fibre, FTTB, FTTN, FTTC, HFC and Wireless	0.3	$18.50
Fibre, FTTB, FTTN, FTTC and HFC	0.5	$18.50
	1.0	$18.50
	2.0	$18.50
	5.0	$60.00

* ***Note:*** *The recurring Charges in grey cells replicate the Charges specified in the* ***nbn***® *Ethernet Price List. These Charges are unaffected by the TC-1 Pricing Refresh and Rebalance Discount and are set out in the table above for ease of reference.*

C2.6.2 Process to Claim

nbn will automatically apply the TC-1 Pricing Refresh and Rebalance Discount.

Note: *RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.*

The details and conditions in section C2.7 apply in respect of the Get Started Business Rebate in Part A.

C2.7 Get Started Business Rebate

Section	Issue	Detail
1.	**Name of the Campaign Discount and Campaign ID**	**Name of the Campaign Discount:** Get Started Business Rebate **Campaign ID**: GET-STARTED
2.	**Objective**	To enable RSPs to offer End Users higher speeds associated with an Eligible Bandwidth Profile, where that bandwidth profile may better suit the Contracted End Users' needs and help provide a better customer experience.
3.	**Campaign Period**	1 March 2025 to 31 August 2025 (inclusive)
4.	**Discount Period**	From the time that the Eligible AVC first becomes eligible for this Get Started Business Rebate until the end of the Campaign Period.
5.	**Amount of the Campaign Discount**	(a) **nbn** will provide RSP with the Get Started Business Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile.

Original Bandwidth Profile[2]		Eligible Bandwidth Profile		**nbn**® Network	Get Started Business Rebate
AVC TC-4 downstream Mbps[1]	AVC TC-4 upstream Mbps[1]	AVC TC-4 downstream Mbps[1]	AVC TC-4 upstream Mbps[1]		
50	20	250	100	Fibre	$~~14.78~~13.47
Home Fast		250	100	Fibre	$13.47~~14.78~~
100	40	250	100	Fibre	$~~14.78~~13.47
250	100	500	200	Fibre	$25

* ***Notes:***

Section	Issue	Detail
		[1] *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the **nbn**® Ethernet Product Description.* [2] *Applicable only to Service Transfer Upgrades or Existing Modify Upgrades.* (b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.
6.	**Eligible AVCs**	An **Eligible AVC** means an AVC TC-4 that has an Eligible Bandwidth Profile as a result of either a New Connect, a Fibre Connect Eligible Order, a Service Transfer Upgrade or Existing Modify Upgrade that is first changed to In Progress and subsequently Completed during the Campaign Period. ***Note:*** *"Fibre Connect Eligible Order" is defined in the Dictionary.*
7.	**Performance Target**	☐ **Yes** ☑ **No**
8.	**List of Eligible Premises to be provided**	☐ **Yes** ☑ **No**

Section	Issue	Detail
9.	**Other terms and conditions**	(c) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:

Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Get Started Business Rebate
Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile.	The Get Started Business Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile.	The Get Started Business Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Get Started Business Rebate will apply for the remainder of the Discount Period (subject to the next row).
Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile).	The Get Started Business Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.

Section	Issue	Detail
10.	**Interaction with other Discounts, Credits and Rebates and the WBA**	(d) Subject to C2.7.10.(b), where an Eligible AVC is supplied to a Premises that is eligible for both the Get Started Business Rebate and: (i) the Light Up Low Take Up Postcode Locations Rebate; (ii) the Light Up Locations Rebate; (iii) the Take 3 Rebate; (iv) Connect the Unconnected Rebate; (v) Connect the Unconnected Rebate H2 FY25; or (vi) the Win Inactives Rebate, RSP will be entitled to both Rebates. (e) Where an Eligible AVC is eligible for the Get Started Business Rebate, and both the Connect the Unconnected Rebate H2 FY25 and the Win Inactives Rebate, RSP will be entitled to the Get Started Business Rebate and the Win Inactives Rebate only, in accordance with the terms of section C2.4.10.

Section	Issue	Detail
11.	**Additional Definitions that apply to this Campaign Discount**	**Eligible Bandwidth Profile** means the bandwidth profiles listed in the table in section C2.7.5.(a) under the heading 'Eligible Bandwidth Profile'. **Existing Modify Upgrade** means a Modify Order in respect of an AVC TC-4 where: (a) the Modify Order modifies the AVC TC-4 from an Original Bandwidth Profile or an Eligible AVC to an Eligible Bandwidth Profile; and (b) the AVC TC-4 had the same Original Bandwidth Profile for at least one month immediately prior to that Modify Order being Completed (unless the AVC already qualified as an Eligible AVC before the Modify Order). **New Connect** means a Connect Order for an AVC TC-4 with an Eligible Bandwidth Profile that is supplied to a Premises at which **nbn** has not supplied any ordered product by means of the same access technology to RSP or any Other RSP in the 30 days prior to the Connect Order being changed to In Progress. **Original Bandwidth Profile** means a bandwidth profile listed in the table in section C2.7.5.(a) under the heading 'Original Bandwidth Profile' corresponding to that Eligible Bandwidth Profile. **Service Transfer Upgrade** means a Service Transfer Order (including for clarity, any Non-Infrastructure Type Transfer) in respect of an AVC TC-4 that: (a) is for the supply of an AVC TC-4 with an Eligible Bandwidth Profile; and (b) results in the disconnection of an AVC TC-4 supplied to the Other Losing RSP that had the same Original Bandwidth Profile for at least one month immediately prior to the Service Transfer Order being Completed. ***Note**: It is RSP's responsibility to verify whether a Service Transfer Order constitutes a Service Transfer Upgrade. **nbn** is not obliged to provide a Get Started Business Rebate for a Service Transfer that is not a Service Transfer Upgrade even if RSP genuinely believes that it is, e.g. due to incorrect information being received from a Contracted End User about a previous service supplied to them.* ***nbn** may elect to provide a Get Started Business Rebate for a supplied AVC if **nbn** cannot verify whether it constitutes a Service Transfer Upgrade (e.g. because **nbn** cannot verify the bandwidth profile of the AVC TC-4 Product Component supplied prior to the Service Transfer Order for the purposes of administering this Get Started Business Rebate).*

Part D Master Campaign Terms

Note: *The following Master Campaign Terms apply to Discounts, Credits, Rebates and Waivers set out in Module B3 and Module C2 of this document.*

D1.1 Terms

D1.1.1 Application of these Master Campaign Terms

(a) **nbn** will make each Campaign Discount available for the applicable Campaign Period in accordance with and subject to the Campaign Terms and these Master Campaign Terms.

(b) To the extent of any inconsistency between these Master Campaign Terms and the Campaign Terms, these Master Campaign Terms will prevail, except where expressly provided otherwise in the Campaign Terms.

D1.1.2 Performance Target

(a) This section D1.1.2 applies for each Campaign Discount that is subject to RSP meeting or exceeding a Performance Target.

Note*: A Performance Target may be a baseline number, base ratio or other performance target specified in the Campaign Terms.*

(b) Where a Campaign Discount is subject to RSP meeting or exceeding a Performance Target:

(i) **nbn** will notify RSP of the Performance Target (or Performance Targets) for that Campaign Discount by the later of:

(A) 30 days before the start of the Performance Period during which RSP is first entitled to participate and receive the benefit of that Campaign Discount;

(B) if RSP was not a party to a Prior WBA, 10 Business Days after RSP enters into this Agreement; and

(C) the date on which the relevant Campaign Discount is introduced; and

(ii) **nbn** may amend the Performance Target for that Campaign Discount by notifying RSP at least 30 days before the start of the first Performance Period in respect of which that amended Performance Target will apply.

Note*: **nbn** may provide an initial anticipated Performance Target for a Campaign Discount. That target may be reviewed and revised before the final Performance Target is notified in accordance with section D1.1.2(b).*

(c) Subject to sections D1.1.2(d) to D1.1.2(h), **nbn** will provide a single set of Performance Targets to RSP to apply to all **nbn**® Ethernet Product Components supplied to RSP (the **Default Segment**).

(d) RSP may request that **nbn** provide to RSP:

(i) two separate sets of Performance Targets to apply to the Campaign Discount for each of the following two categories of Product Components supplied to RSP:

(A) **nbn**® Ethernet Product Components to be used as inputs to RSP Products supplied to one or more Downstream Service Providers; and

(B) **nbn**® Ethernet Product Components to be used as inputs to all other RSP Products that are to be supplied by RSP directly to an End User; or

(ii) where RSP and one or more Other RSPs are Related Bodies Corporate at the time the Campaign Discount is introduced (together, the **RSP Group**):

(A) a single set of Performance Targets to apply to all **nbn**® Ethernet Product Components supplied to the RSP Group; or

(B) two separate sets of Performance Targets to apply to the Campaign Discount for each of the following two categories of Product Components supplied to the RSP Group:

(1) **nbn**® Ethernet Product Components to be used as inputs to all products supplied by the RSP Group (including RSP) to one or more Downstream Service Providers; and

(2) **nbn**® Ethernet Product Components to be used as inputs to all products supplied by the RSP Group (including RSP) directly to an End User,

(each category of Product Components that are subject to a separate set of Performance Targets, an **Alternative Segment**).

(e) A request by RSP under section D1.1.2(d) must be accompanied by such information about the proposed Alternative Segment or Alternative Segments (as applicable) as reasonably required by **nbn**.

(f) **nbn** may, in its discretion, accept or reject a request under section D1.1.2(d). If **nbn** accepts such a request, **nbn** will provide a Performance Target for each Alternative Segment in accordance with the request submitted under section D1.1.2(d).

(g) RSP may, at any time after **nbn** commences providing Performance Targets for an Alternative Segment or Alternative Segments under section D1.1.2(f), request that **nbn** reverts back to providing a single Performance Target for the Default Segment. **nbn** may, in its discretion, accept or reject such request.

(h) If **nbn** accepts a request to provide Performance Targets for an Alternative Segment or Alternative Segments under section D1.1.2(f), or to revert back to providing a single Performance Target under section D1.1.2(g), **nbn** will do so from the next Performance Period following **nbn**'s acceptance of that request.

D1.1.3 Bonus Incentive

(a) **nbn** may offer RSP a Bonus Incentive in connection with a Campaign Discount in accordance with the Campaign Terms.

(b) Subject to the Campaign Terms, if **nbn** offers a Bonus Incentive, that Bonus Incentive will be paid in arrears and otherwise in accordance with section D1.1.5 of these Master Terms.

D1.1.4 Eligible Premises

Where the Campaign Terms state that a list of Eligible Premises is to be provided:

(a) **nbn** will notify RSP from time to time of the Eligible Premises for the Campaign Discount; and

(b) for an AVC to be an Eligible AVC for the Campaign Discount, that AVC must be supplied to an Eligible Premises.

D1.1.5 Process to claim and pro ration

(a) Unless otherwise specified in the Campaign Terms, **nbn** will apply any Campaign Discount amount to an invoice issued to RSP without RSP needing to make a claim. For clarity, such invoice may be an invoice for a Billing Period other than the Billing Period to which the relevant Campaign Discount relates.

(b) If the Discount Period for an Eligible AVC starts during a Billing Period, the Campaign Discount for that Eligible AVC will be applied on a pro-rata daily basis on that date and for the remainder of that Billing Period.

(c) If the Discount Period for an Eligible AVC ends during a Billing Period, the Campaign Discount for that Eligible AVC will be applied on a pro-rata daily basis for the part of the Billing Period before that date.

D1.1.6 Service Transfer Orders and COAT Transfer Orders in respect of Eligible AVCs receiving a Campaign Discount

(a) Where an Eligible AVC is supplied to RSP as a result of a Service Transfer Order or COAT Transfer Order, a reference in these Master Campaign Terms or any Campaign Terms to that Eligible AVC is deemed to also include, where the context so requires:

(i) each AVC supplied to RSP or an Other RSP that was disconnected as a result of a Service Transfer Order and has been replaced (directly or indirectly) by that Eligible AVC; and

(ii) any Eligible AVC supplied by means of the Original Access Technology that **nbn** determines was disconnected, or is to be disconnected, in connection with a COAT Transfer Order and has been replaced (directly or indirectly) by that Eligible AVC.

(b) If an Eligible AVC supplied to RSP is subject to a Service Transfer Order placed by an Other RSP during the Discount Period of the Eligible AVC (such that RSP is the Losing RSP):

(i) the Campaign Discount will stop applying on and from the date the Service Transfer Order is completed; and

(ii) if RSP subsequently places a Transfer Reversal in respect of that Eligible AVC, then, on and from the date the Transfer Reversal is completed, the Campaign Discount will apply to that Eligible AVC for the remainder of the Discount Period (on a pro-rata daily basis to the extent applicable).

***Note**: For clarity, Service Transfer Orders include Non-Infrastructure Type Transfers.*

(c) If:

(i) a COAT Transfer Order is placed by RSP or an Other RSP; and

(ii) **nbn** determines that the COAT Transfer Order is intended to result in the replacement of an Eligible AVC supplied to RSP by means of the Original Access Technology during the Discount Period of that Eligible AVC,

the Campaign Discount will stop applying to that Eligible AVC supplied to RSP by means of the Original Access Technology on and from the date the COAT Transfer Order is completed.

(d) If:

(i) RSP submits a Service Transfer Order or COAT Transfer Order to order an AVC;

(ii) **nbn** applied a Campaign Discount to that AVC prior to that Service Transfer Order or COAT Transfer Order;

(iii) RSP is participating in the relevant Campaign Discount at the time that Service Transfer Order or COAT Transfer Order (as applicable) was completed during the Discount Period for that AVC; and

(iv) where applicable the Service Transfer Order was not performed as part of a Non-Infrastructure Type Transfer completed before 26 October 2024,

the Campaign Discount will be treated as if it is transferred to the AVC that is supplied to RSP as a result of the Service Transfer Order or COAT Transfer Order (as applicable), and accordingly:

(v) the Campaign Discount will apply to the AVC supplied to RSP as a result of the Service Transfer Order or COAT Transfer Order (as applicable) on the same basis as it applied to that AVC prior to the Service Transfer Order or COAT Transfer Order; and

(vi) notwithstanding anything in the Campaign Terms for the relevant Campaign Discount, the Discount Period for that AVC will be the same as the Discount Period for that Campaign Discount that first applied to that AVC prior to that Service Transfer Order or COAT Transfer Order (as applicable).

***Note**: For clarity, Service Transfer Orders include Non-Infrastructure Type Transfers*

D1.1.7 Modify Orders and other changes affecting eligibility for a Campaign Discount

(a) If, during the Discount Period, an AVC that was an Eligible AVC or was an AVC to which section D1.1.6(d) applies no longer meets the requirements of the Campaign Discount and ceases to be an Eligible AVC (including where an Eligible AVC is modified during the Discount Term to an ineligible bandwidth profile) then, subject to the Campaign Terms, **nbn** may in its discretion:

(i) pause any further application of the Campaign Discount with respect to that AVC for such time as that AVC is no longer an Eligible AVC; or

(ii) cease any further payment of the Campaign Discount with respect to that AVC for the remainder of the Discount Period.

(b) Any Campaign Discount which RSP was eligible for prior to the date an Eligible AVC ceased to be an Eligible AVC, will be applied on a pro rata daily basis for the part of the Billing Period before that Eligible AVC ceased to be an Eligible AVC.

(c) In no circumstances, including a pause under section D1.1.7(a), will a Modify Order or Service Transfer Order restart a Discount Period.

D1.1.8 Interaction with other Discounts, Credits, Rebates and Waivers and the WBA

Unless specified otherwise in the Campaign Terms, the Campaign Discount does not affect any other Discount, Credit, Rebate or Waiver made available to RSP in accordance with this Discounts, Credits and Rebates Annexure to the **nbn®** Ethernet Price List.

D1.1.9 Fair use

(a) RSP must act in a manner that is consistent with the Objective and in good faith in connection with **nbn**'s provision of the Campaign Discount.

(b) RSP must not shape or otherwise limit the performance of any RSP Product that relies on a Discounted Ordered Product as an input, except in accordance with RSP's standard policies or procedures applicable to other RSP Products that use, as an input, Ordered Products with the same AVC bandwidth profile(s) as the relevant Discounted Ordered Product.

(c) RSP must ensure that Downstream Service Providers comply with section D1.1.9(b) as if it applied to Downstream Service Providers and Downstream Products.

(d) **nbn** may seek RSP's co-operation (including request for information) to validate that RSP has complied with section D1.1.9(a), D1.1.9(b) or D1.1.9(c). RSP must promptly cooperate with **nbn** in this regard.

(e) If **nbn** determines, acting reasonably, RSP hasn't complied with this section D1.1.9, **nbn** may cease providing the Campaign Discount to RSP (including for Eligible AVCs that had become eligible before that notice).

D1.1.10 Defined Terms

(a) **Alternative Segment** has the meaning given to that term in section D1.1.2(d).

(b) **Bonus Incentive** has the meaning (if any), in respect of a Campaign Discount, specified in the Campaign Terms for that Campaign Discount.

(c) **Campaign Discount** means each Discount, Credit Rebate and Waiver set out in Module B3 or Module C2 of this Discounts, Credits and Rebates Annexure to the **nbn®** Ethernet Price List.

(d) **Campaign Period**, for a Campaign Discount, means the 'Campaign Period' identified in the Campaign Terms for that Campaign Discount.

(e) **Campaign Terms**, for a Campaign Discount, means the terms for that Campaign Discount as set out in Module B3 or Module C2 of this Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List.

(f) **COAT Transfer Order** means a Connect Order placed by RSP or an Other RSP for an AVC TC-4 to be supplied by means of a Subsequent Access Technology that **nbn** determines is intended to replace an AVC TC-4 supplied by means of the Original Access Technology.

(g) **Default Segment** has the meaning given to that term in section D1.1.2(c).

(h) **Discount Period**, for a Campaign Discount, means the 'Discount Period' identified in the Campaign Terms for that Campaign Discount.

(i) **Discounted Ordered Product** means an Ordered Product for which **nbn** is providing RSP a Campaign Discount.

(j) **Eligible AVC**, for a Campaign Discount, has the meaning given to that term in the relevant Campaign Terms.

(k) **Eligible Premises**, for a Campaign Discount, means a Premises that is notified by **nbn** to RSP as an "Eligible Premises" for that Campaign Discount in accordance with section D1.1.4.

(l) **Master Campaign Terms** means the terms and conditions set out in this Part D of this Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List.

(m) **Objective** has the meaning, in respect of a Campaign Discount, given to that term in the Campaign Terms for that Campaign Discount.

(n) **Performance Period**, for a Campaign Discount, means the period during which a Performance Target applies as set out in the Campaign Terms for that Campaign Discount.

(o) **Performance Target**, for a Campaign Discount, means the 'performance target' that is notified by **nbn** to RSP as a 'performance target' for that Campaign Discount in accordance with section D1.1.2.

(p) **RSP Group** has the meaning given to it in section D1.1.2(d).

(q) **Segment** means a Default Segment or an Alternative Segment.