

9 April 2025

Business Fibre Connect changes

Your Fibre Connect Program Letter Agreement is changing.

On 12 February 2025, **nbn** notified RSPs about a change to how the \$200 FTTN/C Fibre Upgrade Installation Charge is applied for Fibre Connect orders with a Built for Business Plan 3 or higher. Following feedback from RSPs, nbn will defer introducing these changes until early 2026.

This change notice means that the changes to your Fibre Connect Program Letter Agreement that nbn notified on 12 February 2025 to support those changes to installation charging will not come into effect on 12 May 2025 as previously advised.

nbn proposes to re-notify those changes to RSPs at least 3 months prior to the proposed introduction of the changes to Fibre Connect installation charging.

Until then, Fibre Connect orders with a Built for Business Plan 3 or higher will follow the standard Fibre Connect installation charging process.

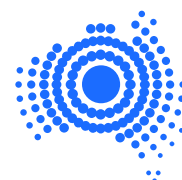
Please note that the two sections highlighted in yellow that were notified on 12 February 2025 which are not specifically related to the charging changes above, will continue to come into effect on 12 May 2025 as indicated.

Below is a summary of the notified changes to your Fibre Connect Program Letter Agreement.

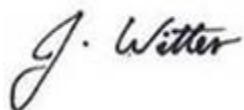
EFFECTIVE DATE	12 May 2025
DOCUMENTS AMENDED IN MARK-UP	AMENDED SECTIONS
Fibre Connect Program Letter Agreement	As per mark-up

Further information

If you have any queries, please contact Customer_Contracting@nbnco.com.au.



Yours sincerely,



Jane Witter
Executive General Manager
Risk, Privacy, Compliance and Customer Contracting

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

