

11 June 2025

### Clarification of 4 Port NTD installation charges waiver

Your Wholesale Broadband Agreement (**WBA**) is changing to:

- amend the 'Eligible Installation' for the 4 Port NTD Installation Waiver to clarify that:
  - the waiver only applies to an NTD Replace that is being performed because the ordered product would exceed the remaining available bandwidth for the existing NTD if the order would also result in more than one AVC TC-4 ordered product being supplied to the relevant existing NTD; and
  - the waiver will not apply to an NTD Add that is performed for the purpose of supplying an Ordered Product that could have been supplied by nbn instead performing an NTD Replace.

Below is a summary of the notified changes to your WBA.

EFFECTIVE DATE	14 September 2025
DOCUMENTS AMENDED IN MARK-UP	AMENDED SECTIONS
Discounts, Credits and Rebates Annexure to the nbn <sup>®</sup> Ethernet Price List	Section B1.16

### Further information

If you have any queries, please contact [Customer\\_Contracting@nbnco.com.au](mailto:Customer_Contracting@nbnco.com.au).

Yours sincerely,



Peter Ward  
General Manager  
Risk, Privacy, Compliance and Customer Contracting

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

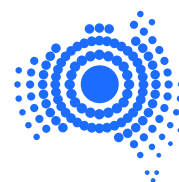


*The details and conditions in section B1.16 apply in respect of the 4 Port NTD Installation Waiver described in Part A.*

## B1.16 4 Port NTD Installation Waiver

### B1.16.1 Details

- (a) **nbn** will waive the following amounts if they apply in respect of an Eligible Installation:
- (i) the Initial Standard Installation (4 Port NTD) Charge;
  - (ii) the Initial Non Standard Installation (4 Port NTD) Charge;
  - (iii) the \$270 fixed component of the Subsequent Installation Charge; and
  - (iv) \$100 of the FTTN/C Fibre Upgrade Installation (4 Port NTD) Charge.
- (b) Subject to section B1.16.1(c), An Installation will be an “**Eligible Installation**” if it includes the installation of a 4 Port NTD for the purpose of **nbn** supplying an Ordered Product that:
- (i) will be eligible for the Built for Business Plan 3, Build for Business Plan 3A, Build for Business Plan 4, Built for Business Plan 5 or Built for Business Plan 6 Discount;
  - (ii) will result in:
    - (A) nbn supplying more than one AVC TC-4 ordered products to the relevant existing NTD; and
    - (A)(B) the total aggregate upstream PIR or downstream PIR for all AVC TC-4 ordered products supplied to the relevant existing NTD at the Premises exceeding the available bandwidth for that NTD as determined by nbn; or



- (iii) cannot be supplied to that Premises without the installation of a 4 Port NTD because all UNI-D ports on the existing F-NTDs at the Premises are being used to supply ordered products and those ordered products are not intended to be disconnected following the Installation.

(c) An NTD Add will not be an Eligible Installation if **nbn** agrees to perform that NTD Add for the purpose of supplying an Ordered Product that could have been supplied by **nbn** instead performing an NTD Replace.

#### B1.16.2 Process to Claim

**nbn** will provide RSP the 4 Port NTD Installation Waiver by omitting or listing as not payable the waived Charge or Charge component in RSP's invoices.

**Note:** RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

