13 November 2024

Monthly Change Notice: WBA - November 2024

We are notifying you of the following changes to your WBA.

1. **Win Inactives Rebate**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| * A Rebate given for Connect Orders at eligible locations that have not had an nbn® Ethernet service for a period.
 | N/A | 1 January 2025 | * Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.7
 | 3 |

1. **Fixed Wireless Connect Rebate**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| * A Rebate to connect ‘never-connected’ locations and locations that have disconnected and not reconnected within 90 days in the nbn Fixed Wireless footprint.
 | N/A | 1 January 2025 | * Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List v5.7
 | 8 |

1. **Connect the Unconnected Rebate H2 FY25**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| A Rebate to increase access to nbn® Ethernet at locations unconnected to the nbn® Network for greater than 3 months.  | N/A | 1 January 2025 | * Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List version notified on 16 October 2024
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Please refer to the pages below for a rider of the relevant contract changes in mark-up.

**Further information**

If you have any queries, please contact Customer\_Contracting@nbnco.com.au.

Yours sincerely,

Jane Witter
General Manager
Risk, Privacy, Compliance and Customer Contracting

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

1.
2. **Win Inactives Rebate**

Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List v5.7

Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Parts B and C.

| # | Name | Description | Duration | Campaign Period | Details and conditions |
| --- | --- | --- | --- | --- | --- |
| Long-term Discounts, Credits, Rebates and Waivers (Part B) |
| Module B1: General |
| […] | […] | […] | […] | […] | […] |
| 34 | **Win Inactives Rebate** | A Rebate given for Connect Orders at eligible locations that have not had an **nbn**® Ethernet service for a period  | 1 January 2025 – 30 June 2025 | 1 January 2025 – 30 June 2025 | Section C2.4 |

[…]

Module C2: Campaign Discounts

***Note:*** *The Short-term Discounts, Credits, Rebates and Waivers set out in this Module C2: Campaign Discounts are Campaign Discounts are made available by* ***nbn*** *to RSPs subject to the Master Campaign Terms which are set out in Part D of this document.*

*When reviewing the Discounts, Credits, Rebates and Waivers set out in this Module C2 please ensure you review not only the content in the tables below and also the Master Campaign Terms in Part D.*

C2.4 Win Inactives Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
|  | **Name of the Campaign Discount and Campaign ID** | **Name of the Campaign Discount:** Win Inactives Rebate **Campaign ID:** WININACTIVE and WININACTIVE-CTU |
|  | **Objective** | To win eligiblelocations that have been disconnected from the nbn network and have not reconnected for an extended period.  |
| 1.
 | **Campaign Period** | 1 January 2025 (**Start Date**) to 30 June 2025 (**End Date**) (inclusive) |
|  | **Discount Period** | N/A  |
| 1.
 | **Amount of the Campaign Discount** | **nbn** will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:

| Eligible Bandwidth Profile | **nbn**® Network | Win Inactives Rebate |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| 25 | 5 | FTTN, FTTC, FTTB, HFC, Fibre  | $150 |
| 25 | 10 | FTTC, HFC, Fibre | $150 |
| 25 | 5-10 | FTTN, FTTB | $150 |
| 50 | 20 | HFC, FTTC, Fibre | $150 |
| 25-50 | 5-20 | FTTN, FTTB | $150 |
| Home Fast | FTTN, FTTC, FTTB, HFC, Fibre | $200 |
| 25-100 | 5-40 | FTTN, FTTB | $200 |
| 50-100 | 20-40 | FTTC | $200 |
| 100 | 40 | HFC, Fibre | $200 |
| Home Superfast | HFC, Fibre | $200 |
| Home Ultrafast | HFC, Fibre | $200 |
| 250 | 100 | Fibre | $200 |
| 500 | 200 | Fibre | $200 |
| 1000 | 400 | Fibre | $200 |

*\** ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn****® Ethernet Product Description.* |
|  | **Eligible AVCs** | **Eligible AVC** means an AVC supplied as a result of a Connect Order that is:* + - * 1. the first Connect Order in respect of which both of the following conditions are satisfied:

the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; andthat Connect Order isCompleted on or before 30 June 2026 and* + - * 1. an **nbn®** Ethernet Flat Rate AVC or TC-4 Bundle AVC, with an Eligible Bandwidth Profile.
 |
|  | **Performance Target** | ¨ **Yes** þ **No** |
|  | **List of Eligible Premises to be provided** | þ **Yes** ¨ **No** |
|  | **Other terms and conditions** | 1. To be eligible to receive the Win Inactives Rebate, RSPs are required to apply and be accepted into the Marketing Development Fund (MDF) programs associated with this campaign. **nbn** will run 2 MDFs for the period 1st January 2025 – 31st March 2025 (inclusive) and 1st April 2025 – 30th June 2025 (inclusive). RSPs will be required to apply and be accepted for both programs to be eligible for rebates for the entire Campaign Period.
2. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequences will apply:

|  |  |
| --- | --- |
| **Status of Eligible AVC after Order is Completed** | **Consequences for any applicable Win Inactive Rebate** |
| If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected | If **nbn** has paid a Win Inactives Rebate, **nbn** will adjust the amount of any subsequent invoice it issues to RSP by adding on a pro-rata daily basis, an amount equal to any Win Inactives Rebate paid by **nbn** (divided by 90 days).  |
| Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile which is eligible for a different Win-back Rebate amount, within 90 days of connection date | No adjustments to the paid Win Inactives Rebate will be made. |

 |
|  | **Interaction with other Discounts, Credits and Rebates and the WBA** | (a) Where an Eligible AVC is supplied to a Premises which is eligible for both the Win Inactives Rebate and the Connect the Unconnected Rebate H2 FY25 Rebate:(i) the RSP will be entitled to the Win Inactives Rebate only; and(ii) the Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate H2 FY25 Rebate (as defined in the Connect the Unconnected Rebate H2 FY25).(b) Where an Eligible AVC is supplied to a Premises which is eligible for both the Win Inactives Rebate and the School Students Broadband Initiative (SSBI) Rebate, the RSP will be entitled to the School Students Broadband Initiative (SSBI) Rebate only. |
|  | **Additional Definitions that apply to this Campaign Discount** | **Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section C2.4.5 of these Campaign Terms. |

1. **Fixed Wireless Connect Rebate**

Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List v5.7

Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Parts B and C.

| # | Name | Description | Duration | Campaign Period | Details and conditions |
| --- | --- | --- | --- | --- | --- |
| Long-term Discounts, Credits, Rebates and Waivers (Part B) |
| Module B1: General |
| […] | […] | […] | […] | […] | […] |
| 35 | **Fixed Wireless Connect Rebate** | A Rebate to connect ‘never-connected’ locations and locations that have disconnected and not reconnected within 90 days in the nbn Fixed Wireless footprint. | 1 January 2025 – 30 June 2025 | 1 January 2025 – 30 June 2025 | Section C2.5 |

Module C2: Campaign Discounts

***Note:*** *The Short-term Discounts, Credits, Rebates and Waivers set out in this Module C2: Campaign Discounts are Campaign Discounts are made available by* ***nbn*** *to RSPs subject to the Master Campaign Terms which are set out in Part D of this document.*

*When reviewing the Discounts, Credits, Rebates and Waivers set out in this Module C2 please ensure you review not only the content in the tables below and also the Master Campaign Terms in Part D.*

C2.5 Fixed Wireless Connect Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
|  | **Name of the Campaign Discount and Campaign ID** | **Name of the Campaign Discount:** Fixed Wireless Connect Rebate **Campaign ID:** FWCONNECT and FWCONNECT-CTU |
|  | **Objective** | To connect ‘never-connected’ locations and ‘win-back’ locations that have been disconnected for more than 90 days in the footprint of the Wireless Network. |
|  | **Campaign Period** | 1 January 2025 (**Start Date**) to 30 June 2025 (**End Date**) (inclusive) |
|  | **Discount Period** | N/A  |
| 1.
 | **Amount of the Campaign Discount** | **nbn** will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:

| Eligible Bandwidth Profile | **nbn**® Network | FW Connect 2025 Rebate |
| --- | --- | --- |
| AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* |
| FW Home Fast | Wireless | $200 |
| FW SuperFast  | Wireless | $200 |

*\** ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR). To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn****® Ethernet Product Description.* |
|  | **Eligible AVCs** | **Eligible AVC** means an **nbn®** Ethernet Flat Rate AVC or TC-4 Bundle AVC that has an Eligible Bandwidth Profile as a result of either:* + - * 1. the first Connect Order in respect of which both of the following conditions are satisfied:

the Connect Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; andthat Connect Order isCompleted on or before 30 June 2026; or* + - * 1. a Modify Order in respect of which the following conditions are satisfied:

the Modify Order is a modification from Wireless Plus to either FW Home Fast or FW SuperFast; and the Modify Order relates to a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress and that Order Status change occurs during the Campaign Period; andthat Modify Order isCompleted on or before 30 June 2026. |
|  | **Performance Target** | ¨ **Yes** þ **No** |
|  | **List of Eligible Premises to be provided** | þ **Yes** ¨ **No** |
|  | **Other terms and conditions** | * + - * 1. To be eligible to receive the Fixed Wireless Connect Rebate, RSPs are required to apply and be accepted into the Marketing Development Fund (MDF) programs associated with this campaign. **nbn** will run 2 MDFs for the period 1st January 2025 – 31st March 2025 (inclusive) and 1st April 2025 – 30th June 2025 (inclusive). RSPs will be required to apply and be accepted for both programs to be eligible for rebates for the entire Campaign Period.
				2. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequence will apply:

|  |  |
| --- | --- |
| **Status of Eligible AVC after Order is Completed** | **Consequences for any applicable Fixed Wireless Connect Rebate** |
| If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected | If **nbn** has paid a Fixed Wireless Connect Rebate, nbn will adjust the amount of any subsequent invoice it issues to RSP by adding, on a pro-rata daily basis, an amount equal to any Fixed Wireless Connect Rebate paid by **nbn** (divided by 90 days).  |

 |
|  | **Interaction with other Discounts, Credits and Rebates and the WBA** | Where an Eligible AVC is supplied to a Premises which is eligible for both the Fixed Wireless Connect Rebate and the Connect the Unconnected Rebate H2 FY25: 1. the RSP will be entitled to Fixed Wireless Connect Rebate only; and
2. the Eligible AVC will be taken into account when calculating the Performance Targets under the Connect the Unconnected Rebate H2 FY25 (as defined in the Connect the Unconnected Rebate H2 FY25).
 |
|  | **Additional Definitions that apply to this Campaign Discount** | **Eligible Bandwidth Profile** means the bandwidth profiles set out in the table in section C2.5.5 of these Campaign Terms. |

1. **Connect the Unconnected Rebate H2 FY25**

Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List notified on 16 October 2024

[…]

C2.3 Connect the Unconnected Rebate H2 FY25

[…]

|  |  |  |
| --- | --- | --- |
| **10** | **Interaction with other Discounts, Credits and Rebates and the WBA** |  Where an Eligible AVC is supplied to a Premises which is eligible for both the Win Inactives Rebate and the Connect the Unconnected Rebate H2 FY25 Rebate, the RSP will be entitled to Win Inactives Rebate only. |