14 August 2024

Monthly Change Notice: WBA – August 2024

We are notifying you of the following changes to your Wholesale Broadband Agreement (**WBA**):

1. **NEW ELIGIBLE BANDWIDTH PROFILES FOR CONNECT THE UNCONNECTED REBATE AND MDU CONNECT H1 FY25 REBATE**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Inclusion of Fixed Wireless Home Fast, Fixed Wireless Superfast, 250/100, 500/200 and 1000/400 as new Eligible Bandwidth Profiles under the Connect the Unconnected Rebate and MDU Connect H1 FY25 Rebate | N/A | 28 September 2024 | * Discounts, Credits and Rebates Annexure to the **nbn®** Ethernet Price List v5.5 | 3 |

1. **WBA CHANGES FOR NBN ACCESS TRANSFER INDUSTRY CODE UPDATES**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Updating WBA to align with NBN Access Transfer Industry Code C647:2023 | 1091 | 1 October 2024 | * **nbn®** Ethernet – Product Technical Specification v5.4 * **nbn®** Platform Interfacing Service – Service Terms v5.0 * **nbn®** Smart Places – Product Technical Specification v5.0 * WBA Operations Manual v5.5 * WBA Dictionary v5.4 | 7 |

1. **REMOVAL OF THE DEFINITION OF FIBRE CONNECT ELIGIBLE ORDER TO THE FIBRE CONNECT PROGRAM LETTER AGREEMENT**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Update definition of Fibre Connect Eligible Orders to refer to updated definition in the Fibre Connect Program Letter Agreement. | N/A | 1 October 2024 | * WBA Operations Manual v5.5 * WBA Dictionary v5.4 | 11 |

1. **ENABLE REBATE CONTINUATION AFTER NON-INFRASTRUCTURE TYPE TRANSFER**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Amend the Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List to allow transfer of rebates and discounts via Non-Infrastructure Type Transfer. | N/A | 26 October 2024 | * Discounts, Credits and Rebates Annexure to the **nbn®** Ethernet Price List v5.5 | 13 |

1. **WITHDRAWAL OF BUILT FOR BUSINESS PLAN 2 AND REMOVAL OF EXPIRED DISCOUNTS**

| DESCRIPTION | RMID | EFFECTIVE DATE | Affected Documents | PAGE # |
| --- | --- | --- | --- | --- |
| Amend the Discounts, Credits and Rebates Annexure to the nbn® Ethernet Price List to withdraw Built for Business Plan 2 and expired discounts. | N/A | 1 December 2024 | * Discounts, Credits and Rebates Annexure to the **nbn®** Ethernet Price List v5.5 | 24 |

Please refer to the pages below for a rider of the relevant contract changes in mark-up.

**Further information**

If you have any queries, please contact [wholesale\_supply@nbnco.com.au](mailto:wholesale_supply@nbnco.com.au).

Yours sincerely  
A close-up of a signature

Description automatically generated  
Peter Ward  
Executive Manager Wholesale Supply

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.

2. **New Eligible Bandwidth Profiles for Connect the Unconnected Rebate and MDU Connect H1 FY25 Rebate**

WBA - Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List v5.5

[…]

|  |  |  |
| --- | --- | --- |
| Version | Description | Effective Date |
| 5.5 | Update for FY25Q1 Fibre Connect Rebate and Update for MDU Connect H1 FY25 Rebate | 1 July 2024 |
| 5.x | Update to include new Eligible Bandwidth Profiles for Connect the Unconnected Rebate and MDU Connect H1 FY25 Rebate | 28 September 2024 |

[…]

B3.12 Connect the Unconnected Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **5.** | **Amount of the Campaign Discount** | * + - * 1. **nbn** will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof):   that falls within the Discount Period applicable to that Eligible AVC; and  in which the Eligible AVC has an Eligible Bandwidth Profile,  subject to RSP satisfying the applicable Performance Target.   | Eligible Bandwidth Profile | | | | **nbn**® Network | | Connect the Unconnected Rebate | | | --- | --- | --- | --- | --- | --- | --- | --- | | AVC TC-4 downstream Mbps\* | | AVC TC-4 upstream Mbps\* | | | 25 | | 5 | | FTTN, FTTC, FTTB, HFC, Fibre Wireless | | $15 | | | 25 | | 10 | | FTTC, HFC, Fibre | | $15 | | | Wireless Plus | | | | Wireless | | $20 | | | 25 | | 5-10 | | FTTN, FTTB | | $15 | | | 50 | | 20 | | HFC, FTTC, Fibre | | $15 | | | 25-50 | | 5-20 | | FTTN, FTTB | | $15 | | | Home Fast | | | | FTTN, FTTC, FTTB, HFC, Fibre | | $20 | | | 25-100 | | 5-40 | | FTTN, FTTB | | $20 | | | 50-100 | | 20-40 | | FTTC | | $20 | | | 100 | | 40 | | HFC, Fibre | | $20 | | | Home Superfast | | | | HFC, Fibre | | $20 | | | Home Ultrafast | | | | HFC, Fibre | | $20 | | | Fixed Wireless Home Fast | | | Wireless | | $20 | | | Fixed Wireless Superfast | | | Wireless | | $20 | | | 250 | 100 | | Fibre | | $20 | | | 500 | 200 | | Fibre | | $20 | | | 1000 | 400 | | Fibre | | $20 | |   ***\* Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the Agreement, including the specific limitations in sections 3 and 13 of the* ***nbn****® Ethernet Product Description.*   * + - * 1. Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period. |
| […] | […] | […] |

[…]

C2.2 MDU Connect H1 FY25 Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **5.** | **Amount of the Campaign Discount** | **nbn** will provide RSP with a one-time payment set out below for each Eligible AVC with an Eligible Bandwidth Profile:   | Eligible Bandwidth Profile | | **nbn**® Network | MDU Connect H1 FY25 Rebate | | --- | --- | --- | --- | | AVC TC-4 downstream Mbps\* | AVC TC-4 upstream Mbps\* | | 25 | 5 | FTTN, FTTC, FTTB, HFC, Fibre, Wireless | $150 | | 25 | 10 | FTTC, HFC, Fibre | $150 | | Wireless Plus | | Wireless | $150 | | 25 | 5-10 | FTTN, FTTB | $150 | | 50 | 20 | HFC, FTTC, Fibre | $150 | | 25-50 | 5-20 | FTTN, FTTB | $150 | | Home Fast | | FTTN, FTTC, FTTB, HFC, Fibre | $200 | | 25-100 | 5-40 | FTTN, FTTB | $200 | | 50-100 | 20-40 | FTTC | $200 | | 100 | 40 | HFC, Fibre | $200 | | Home Superfast | | HFC, Fibre | $200 | | Home Ultrafast | | HFC, Fibre | $200 | | Fixed Wireless Home Fast | | Wireless | $200 | | Fixed Wireless Superfast | | Wireless | $200 | | 250 | 100 | Fibre | $200 | | 500 | 200 | Fibre | $200 | | 1000 | 400 | Fibre | $200 |   *\** ***Note:*** *The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the* ***nbn****® Ethernet Product Description.* |
| […] | […] | […] |

[…]

1. **WBA changes for NBN Access Transfer Industry Code updates**

WBA **nbn**® Ethernet – Product Technical Specification v5.4

4.1.2 Access Loop Identification and Characterisation

[…]

AVC information that can be included is:

* Access Loop Identification – identifying an **AVC ID** configured in the Circuit ID field in the relevant DHCPv4, DHCPv6 or PPPoE protocols
* Access Loop Characterisation – identifying **actual data rate Upstream** and **actual data rate** **Downstream**

[…]

WBA **nbn**® Platform Interfacing Service – Service Terms v5.0

12. Service Transfers

[…]

(b) Where RSP is the Losing RSP, RSP authorises **nbn** to disclose:

(i) the identity (including the EPID Code) of RSP;

(ii) the AVC ID of the relevant Ordered Product; and

(iii) the fact that relevant Premises, the subject of a service transfer order placed by that Other Gaining RSP under an Other Wholesale Broadband Agreement, has been flagged by RSP as requiring Transfer Validation,

to the Other Gaining RSP to the extent necessary to effect a service transfer order under an Other Wholesale Broadband Agreement.

[…]

(e) If RSP submits a Service Transfer Order, it must have a Customer Authority that has either been given or revalidated by the Contracted End User not more than 45 days old before the date of submission.

WBA **nbn**® Smart Places – Product Technical Specification v5.0

4.1.2 Access Loop Identification and Characterisation

[…]

AVC information that can be included is:

* Access Loop Identification – identifying an **AVC ID** configured in the Circuit ID field in the relevant DHCPv4, DHCPv6 or PPPoE protocols
* Access Loop Characterisation – identifying **actual data rate Upstream** and **actual data rate** **Downstream**

[…]

WBA Operations Manual v5.5

4.3.1.3 Enhanced Site Qualification Enquiries - Service Transfer Order

[…]

The results of an Enhanced Site Qualification Enquiry in respect of a Service Transfer Order will comprise a list of services supplied by **nbn** in respect of the relevant Premises or other location, any linkages between UNI-V and UNI-D Ports, the EPID of the Losing RSP and, if your organisation has included an AVC ID in the Enhanced Site Qualification Enquiry, confirmation of whether the AVC ID corresponds to an Ordered Product supplied to an Other RSP at that Premises.

|  |  |
| --- | --- |
| P1511C1T76#yIS1 | **Important**: Your organisation may order an **nbn**® Ethernet Ordered Product as a new connection if it cannot identify the relevant existing service for a Service Transfer Order. The new connection may be a Subsequent Installation - see section 4.5.2 Connect Orders.  If your organisation is unable to successfully match the AVC ID to facilitate placement of a Service Transfer Order, it is recommended to ensure you have obtained the correct address and AVC ID before raising a Service Request to **nbn** for further investigation. |

4.5.1.6 Order Status Life-cycle

[…]

| **Order Status** | **Affected Product Component types** | | **Related event & activities** |
| --- | --- | --- | --- |
| […] | | […] | […] |
| **Rejected** | | * Infrastructure Component * Connectivity Component * Access Component | **Event**  **nbn** reasonably determines that the order is invalid, due to one or more of the following circumstances:   * Your organisation has not complied with Product-specific ordering terms or requirements * The order is not submitted in accordance with the requirements, restrictions or other processes set out in the WBA, including this WBA Operations Manual * A Stop Sell Period currently applies to the ordered Product, Product Component, Product Feature or access technology and the order is not a Transition-out Modify Order or Disconnect Order * The order fails **nbn**’s feasibility and design and/or configuration phase * The order includes invalid information, including (at the time of order) an invalid FNN or ULL ID * The order does not include a valid Customer Authority (where required) * In respect of a Service Transfer Order (other than a Non-Infrastructure Type Transfer) submitted on or after 18 April 2025, your organisation has not provided the AVC ID or last 5 digits of the AVC ID of the Ordered Product supplied to the Other Losing RSP that is the subject of the Service Transfer * In respect of a Service Transfer Order requesting a Service Transfer, the order has been placed in respect of a Premises flagged as receiving a service and requires transfer validation action to be taken by your organisation under the ***Communications Alliance Industry Guideline NBN Access Transfer – Transfer Validation Trial*** or ***NBN Access Transfer Industry Code C647:2023*** * The order fails to meet the Business Rules in respect of the relevant Product Component * (*For orders in respect of* ***nbn****® Ethernet (Satellite))* **nbn** has determined that your organisation has placed orders or requested Appointments in a way that has adversely impacted Other RSPs or **nbn** installation activities * (*For orders in respect of* ***nbn****® Ethernet (Satellite)*) **nbn** has determined that the Premises is a Medium/Large Business Premises that is not currently receiving a Sky Muster® Service * There is an in-flight Connect Order associated with a Fibre Connect Connection in respect of the relevant Premises * The order is otherwise defective.   **Activities**   * **nbn** updates the order status to **Rejected** * **nbn** sends a Rejected Notification to your organisation * **nbn** provides your organisation with reasons for rejecting the order (located in the order’s “comments” field). |
| […] | | […] | […] |

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4.5.2.6 Service Transfer Orders

[…]

Your organisation may only place a Service Transfer Order requesting a Service Transfer if:

* your organisation is the Gaining RSP;
* your organisation has a valid Customer Authority;
* your organisation has provided **nbn** with a Customer Authority signed date that is neither a future date nor a date that is more than 45 calendar days before the placement of the Service Transfer Order;
* for a Service Transfer Order (other than a Non-Infrastructure Type Transfer) submitted on or after 18 April 2025, your organisation provides to **nbn** the AVC ID of the Ordered Product supplied to the Other Losing RSP that is the subject of the Service Transfer;
* **nbn** has notified your organisation that the Service Transfer is a Blocked Service Transfer, and your organisation has received a notification from the Other Losing RSP or **nbn** (as relevant) that the flag requiring Transfer Validation has been removed from the relevant Premises;
* the relevant **nbn**® Ethernet Product is supplied to the Other Losing RSP in respect of a Contracted End User who is the same person as the Contracted End User to whom your organisation or a Downstream Service Provider proposes to supply an RSP Product or Downstream Product (as the case may be); and
* your organisation has nominated an Overlap Period if required.

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| --- |
| **Note**: A Connect Outstanding Transfer may be available where a Contracted End User has vacated the relevant premises but the service supplied to that Contracted End User has not been disconnected.  The AVC ID or last 5 digits of the AVC ID is not required to be supplied with a Connect Outstanding Transfer Order. |

[…]

Your organisation may only place a Service Transfer Order flagged as a Transfer Reversal if your organisation:

* is the Losing RSP for an **nbn**® Ethernet Ordered Product which was supplied by **nbn** to your organisation in respect of the relevant Premises;
* reasonably considers that the relevant service transfer order placed by the Other Gaining RSP under an Other Wholesale Broadband Agreement is unauthorised, was placed in error or is a result of an irregularity (including based on information provided by a Contracted End User);
* has received a Transfer Loss Notification in respect of that **nbn**® Ethernet Ordered Product and submits a Service Transfer Order requesting a Transfer Reversal within 20 Business Days of receiving the Transfer Loss Notification (or such longer period agreed with **nbn**); and
* has nominated an Overlap Period if required

If your organisation places a Service Transfer Order for a Transfer Reversal within 20 Business Days of receiving the Transfer Loss Notification (or such longer period agreed with **nbn**) then, upon acceptance of that Service Transfer Order, **nbn** will:

* disconnect or otherwise cease supplying the new **nbn**® Ethernet Product to the Other Gaining RSP using the nominated UNI port in respect of the relevant Premises:
* activate in accordance with this section 4.5.2.6 Service Transfer Orders, the **nbn**® Ethernet Ordered Product previously supplied to your organisation using the nominated UNI port; and
* provide a Transfer Loss Notification to the Other Gaining RSP and a Completed Notification to your organisation.

|  |  |
| --- | --- |
| P3075C1T168#yIS1 | **Important**: Any Service Transfer Order for a Transfer Reversal requested later than 20 Business Days after your organisation receives a Transfer Loss Notification requires escalation via the relevant email address for your organisation as specified in the ***Contact Matrix***. **nbn** will then advise how this Service Transfer Order will be processed.  **nbn** may charge your organisation for placing a Transfer Reversal, as specified in the **nbn**® Ethernet Price List.  **nbn** is not responsible for the completion of the original order for a service transfer or transfer reversal. Your organisation must take steps, if desired, to settle any dispute with the Other RSP.  The AVC ID or last 5 digits of the AVC ID is not required to be supplied with a Transfer Reversal Order. |

[…]

WBA Dictionary v5.4

[…]

**AVC ID** means the set of 15-characters and numbers that represents the NBN Access Virtual Circuit that identifies the unique Ordered Product.

[…]

1. **Removal of the definition of Fibre Connect Eligible Order to the Fibre Connect Program Letter Agreement**

WBA – WBA Operations Manual v5.5

[…]

4.8 Change of Access Technology

[…]

4.8.2.2 Fibre Connect Connection

The process and associated activities **nbn** and your organisation must perform in respect of a Fibre Connect Connection are defined in the table below:

| **Who** | **Activity** |
| --- | --- |
| **nbn…** | Updates the Historical Footprint List to reflect any plans to make Fibre Connect Connections available in respect of one or more Premises. |
| **Your organisation or nbn** | May notify the relevant Contracted End User of the proposed plans to make a Fibre Connect Connection available in respect of the relevant Premises. |
| **nbn…** | * Performs the necessary activities required to make Fibre Connect Connections available at each relevant Premises. * Updates the Historical Footprint List to specify the date on which a Fibre Connect Connection becomes available at each relevant Premises. |
| **Your organisation…** | * May perform a Site Qualification Enquiry in respect of the relevant Premises in accordance with section 4.3.1 Site Qualification Enquiries * (*If a Site Qualification Enquiry indicates that a Premises is eligible for a Fibre Connect Connection*) may submit a Connect Order for **nbn**® Ethernet supplied by the Subsequent Access Technology in respect of the relevant Premises in accordance with section 4.5.2.1 Interactions: Connect Order.  |  |  | | --- | --- | | P4973C10T265#yIS1 | **Important**: If your organisation submits a Connect Order for **nbn**® Ethernet supplied by the Subsequent Access Technology at a Premises in respect of which a Fibre Connect Connection is available, **nbn** may reject a range of orders in respect of that Premises as follows:   * that Connect Order, if your organisation has not entered into the Fibre Connect Supply Terms with **nbn**; * that Connect Order, if it is not a Fibre Connect Eligible Order (as defined below); * thatConnect Order, if there are any in-flight connect orders for **nbn**® Ethernet supplied by the Original Access Technology at that Premises; * any subsequently received Connect Orders for **nbn**® Ethernet supplied by the Original Access Technology; and * any additional Connect Orders for **nbn**® Ethernet supplied by the Subsequent Access Technology, until the first Connect Order is completed. | |
| […] | […] |

[…]

WBA – WBA Dictionary v5.4

[…]

**Fibre Connect Eligible Order** has the meaning given to that term in the Fibre Connect Supply Terms.

[…]

1. **Enable Rebate continuation after Non-Infrastructure Type Transfer**

WBA - Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List v5.5

[…]

|  |  |  |
| --- | --- | --- |
| Version | Description | Effective Date |
| 5.5 | Update for FY25Q1 Fibre Connect Rebate and Update for MDU Connect H1 FY25 Rebate | 1 July 2024 |
| 5.x | Update to enable Rebate continuation after Non-Infrastructure Type Transfer | 26 October 2024 |

[…]

B3.1 Light Up Boost Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Light Up Boost Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Light Up Boost Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile | The Light Up Boost Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Boost Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). | The Light Up Boost Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Boost Rebate. |
| […] | […] | […] |

[…]

B3.4 Light Up Low Usage Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Light Up Low Usage Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Light Up Low Usage Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile | The Light Up Low Usage Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Low Usage Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). | The Light Up Low Usage Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Low Usage Rebate. |
| […] | […] | […] |

[…]

B3.5 Light Up Low Take Up Postcode Locations Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Light Up Boost Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Light Up Low Take Up Postcode Locations Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile | The Light Up Low Take Up Postcode Locations Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Low Take Up Postcode Locations Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). | The Light Up Low Take Up Postcode Locations Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Low Take Up Postcode Locations Rebate. |
| […] | […] | […] |

[…]

B3.6 Light Up Locations Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Light Up Locations Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Light Up Locations Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile; or  Has an Eligible Bandwidth Profile that is also an “Eligible Bandwidth Profile” under the High Speed Rebate in the circumstances described in section B3.6.10(b)(ii) | The Light Up Locations Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Locations Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile); or  Has an Eligible Bandwidth Profile that is not an “Eligible Bandwidth Profile” under the High Speed Rebate after a period in which the circumstances in section B3.6.10(b)(ii) applied | The Light Up Locations Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Light Up Locations Rebate. |
| […] | […] | […] |  | […] |

[…]

B3.7 Take 3 Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Take 3 Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Take 3 Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile; or  Has an Eligible Bandwidth Profile that is also an “Eligible Bandwidth Profile” under the High Speed Rebate in the circumstances described in section B3.7.10(c)(ii) | The Take 3 Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Take 3 Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile); or  Has an Eligible Bandwidth Profile that is not an “Eligible Bandwidth Profile” under the High Speed Rebate after a period in which the circumstances in section B3.7.10(c)(ii) applied | The Take 3 Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Take 3 Rebate. |
| […] | […] | […] |

[…]

B3.8 Fibre Connect Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period for Recurring Fibre Connect Bonus Rebate, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Recurring Fibre Connect Bonus Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Recurring Fibre Connect Bonus Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile | The Recurring Fibre Connect Bonus Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Recurring Fibre Connect Bonus Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). | The Recurring Fibre Connect Bonus Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Recurring Fibre Connect Bonus Rebate.         2. If a Billing Period falls partly within the Discount Period, the recurring Rebate will apply for that part of the Billing Period only, on a pro-rata daily basis. |
| […] | […] | […] |

[…]

B3.10 Fibre COAT Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period for the Recurring Fibre COAT Rebate, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Recurring Fibre COAT Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile. | The Recurring Fibre COAT Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile. | The Recurring Fibre COAT Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Recurring Fibre COAT Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). | The Recurring Fibre COAT Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Recurring Fibre COAT Rebate.         2. If a Billing Period falls partly within the Discount Period, the recurring Rebate will apply for that part of the Billing Period only, on a pro-rata daily basis. |
| […] | […] | […] |

[…]

B3.12 Connect the Unconnected Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Modify Order is Completed** | **Consequences for any applicable Connect the Unconnected Rebate** | | Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile | The Connect the Unconnected Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time. | | Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile | The Connect the Unconnected Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Connect the Unconnected Rebate will apply for the remainder of the Discount Period (subject to the next row). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile) | The Connect the Unconnected Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed. |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the Connect the Unconnected Rebate. |
| […] | […] | […] |

[…]

C2.2 MDU Connect H1 FY25 Rebate

| **Section** | **Issue** | **Detail** |
| --- | --- | --- |
| […] | […] | […] |
| **9.** | **Other terms and conditions** | * + - * 1. To be eligible to receive the MDU Connect H1 FY25 Rebate, RSPs are required to apply and be accepted into the Marketing Development Fund (MDF) programs associated with this campaign. **nbn** will run 2 MDFs for the period 1st July 2024 – 30th September 2024 (inclusive) and 1st Oct 2024 – 31st Dec 2024 (inclusive). RSPs will be required to apply and be accepted for both programs to be eligible for rebates for the entire Campaign Period.         2. Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP disconnects or modifies an Eligible AVC during the Campaign Period, the following consequences will apply:  |  |  | | --- | --- | | **Status of Eligible AVC after Order is Completed** | **Consequences for any applicable MDU Connect H1 FY25 Rebate** | | If within 90 days of the connection date, stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile or is disconnected | If **nbn** has paid an MDU Connect H1 FY25 Rebate, **nbn** will adjust the amount of any subsequent invoice it issues to RSP by adding, on a pro-rata daily basis, an amount equal to any MDU Connect H1 FY25 Rebate paid by **nbn** (divided by 90 days). | | Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile) | The MDU Connect H1 FY25 Rebate will not be reinstated for the part of the remaining Campaign Period (if any) after the Modify Order is Completed. | | Continues to be an Eligible AVC but was modified to be a different Eligible Bandwidth Profile which is eligible for a different MDU Connect H1 FY25 Rebate amount, within 90 days of connection date | **No adjustments to the** paid MDU Connect H1 FY25 Rebate **will be made.** |  * + - * 1. Non-Infrastructure Type Transfers completed before 26 October 2024 are excluded from the application of the MDU Connect H1 FY25 Rebate |
| […] | […] | […] |

[…]

Part D Master Campaign Terms

***Note:*** *The following Master Campaign Terms apply to Discounts, Credits, Rebates and Waivers set out in Module B3 and Module C2 of this document.*

D1.1 Terms

[…]

D1.1.6 Service Transfer Orders and COAT Transfer Orders in respect of Eligible AVCs receiving a Campaign Discount

* + - * 1. Where an Eligible AVC is supplied to RSP as a result of a Service Transfer Order or COAT Transfer Order, a reference in these Master Campaign Terms or any Campaign Terms to that Eligible AVC is deemed to also include, where the context so requires:

each AVC supplied to RSP or an Other RSP that was disconnected as a result of a Service Transfer Order and has been replaced (directly or indirectly) by that Eligible AVC; and

any Eligible AVC supplied by means of the Original Access Technology that **nbn** determines was disconnected, or is to be disconnected, in connection with a COAT Transfer Order and has been replaced (directly or indirectly) by that Eligible AVC.

* + - * 1. If an Eligible AVC supplied to RSP is subject to a Service Transfer Order placed by an Other RSP during the Discount Period of the Eligible AVC (such that RSP is the Losing RSP):

the Campaign Discount will stop applying on and from the date the Service Transfer Order is completed; and

if RSP subsequently places a Transfer Reversal in respect of that Eligible AVC, then, on and from the date the Transfer Reversal is completed, the Campaign Discount will apply to that Eligible AVC for the remainder of the Discount Period (on a pro-rata daily basis to the extent applicable).

***Note****: For clarity, Service Transfer Orders include Non-Infrastructure Type Transfers.*

* + - * 1. If:

a COAT Transfer Order is placed by RSP or an Other RSP; and

**nbn** determines that the COAT Transfer Order is intended to result in the replacement of an Eligible AVC supplied to RSP by means of the Original Access Technology during the Discount Period of that Eligible AVC,

the Campaign Discount will stop applying to that Eligible AVC supplied to RSP by means of the Original Access Technology on and from the date the COAT Transfer Order is completed.

* + - * 1. If:

RSP submits a Service Transfer Order or COAT Transfer Order to order an AVC;

**nbn** applied a Campaign Discount to that AVC prior to that Service Transfer Order or COAT Transfer Order;

RSP is participating in the relevant Campaign Discount at the time that Service Transfer Order or COAT Transfer Order (as applicable) was completed during the Discount Period for that AVC; and

where applicable the Service Transfer Order was not performed as part of a Non-Infrastructure Type Transfer completed before 26 October 2024,

the Campaign Discount will be treated as if it is transferred to the AVC that is supplied to RSP as a result of the Service Transfer Order or COAT Transfer Order (as applicable), and accordingly:

the Campaign Discount will apply to the AVC supplied to RSP as a result of the Service Transfer Order or COAT Transfer Order (as applicable) on the same basis as it applied to that AVC prior to the Service Transfer Order or COAT Transfer Order; and

notwithstanding anything in the Campaign Terms for the relevant Campaign Discount, the Discount Period for that AVC will be the same as the Discount Period for that Campaign Discount that first applied to that AVC prior to that Service Transfer Order or COAT Transfer Order (as applicable).

***Note****: For clarity, Service Transfer Orders include Non-Infrastructure Type Transfers.*

[…]

1. **Withdrawal of Built for Business Plan 2 and removal of expired discounts**

WBA - Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List v5.5

Refer to Annexure 1 appended below for the relevant contract changes in mark-up.

