

Test Description: *Walk Out Working / NCD Recovery*

Version: 1.0 | Date of issue: 15 October 2025

This Test Agreement is a Standard Form of Access Agreement for the purposes of Part XIC of the Competition and Consumer Act 2010 (Cth).

- A. This document is a Test Description for the purposes of the Framework Agreement between **nbn** and RSP.
- B. This Test Description, together with the Standard Test Terms, forms the Test Agreement for the Test.
- C. If RSP wishes to participate in the Test, RSP must notify **nbn** of its intention to participate;
 - i. during the related Expressions of Interest process (if applicable); or
 - ii. after **nbn** publishes the Test Description on **nbn** website or issues this Test Description to RSP.
- D. To be eligible to participate in the Test, RSP must satisfy the following conditions (**Eligibility Criteria**):
 - be party to the latest version of the Wholesale Broadband Agreement and be in good financial standing under that agreement; and
 - have been selected to participate in the Test through the related Expression of Interest or other selection process (if applicable).
- E. If checked by **nbn**, the following provisions in the Standard Test Terms apply:
 - ☐ (Requirements for Test End User Contracts) clause 7(a)(iii) applies; and
 - ☐ (Marketing-related disclosures) clause 12 applies.
- F. The particulars of this Test are set out in the table below:

#	ITEM	DETAILS
1.	Name of Test	Walk Out Working / FTTC-NCD Recovery
2.	Description of the Test	(a) To test a “Walk Out Working and FTTC-NCD Recovery” process as described in the Test Plan in respect of Premises where: i. the Premises is currently served by an active nbn[®] Ethernet (FTTC) Ordered Product; and ii. nbn is attending the Premises to undertake an Installation required to Complete an Order for nbn[®] Ethernet (Fibre), including validating the capability, systems and operational process. (b) The Test will enable RSP and nbn to work together to test a process where the nbn technician will: i. undertake an Installation to Complete an Order for nbn[®] Ethernet (Fibre); ii. relocate the customer’s router from the FTTC-NCD to the F-NTD (with customer consent); iii. take reasonable steps to verify that the wholesale nbn nbn[®] Ethernet (Fibre) Ordered Product and the retail RSP fibre service appears to be activated and working; and

#	ITEM	DETAILS
		iv. recover the existing FTTC-NCD.
3.	Description of the Test Product	Not applicable (see item 15).
4.	Test Period	3 rd November 2025 – 28 th November 2025
5.	Location for the Test (if applicable)	Metro NSW & VIC *subject to change depending on level of RSP engagement with the trial*
6.	Test Plan (if applicable)	To be provided by nbn to RSP before or during the Test Period
7.	Operational procedures (if applicable)	As set out in the Test Plan.
8.	Other instructions, policies and procedures (if applicable)	To be notified by nbn to RSP before or during the Test Period
9.	Supply of Downstream Products to End Users	Not applicable

#	ITEM	DETAILS
10.	Supply through third parties (including downstream service providers)	Not applicable.
11.	nbn™ Downstream Network Boundary	Not Applicable
12.	nbn™ Upstream Network Boundary	Not applicable
13.	Permitted Purposes for Test Information	Evaluation of customer experience improvements, operational efficiency and asset recovery viability
14.	Survival of specific provisions of this Test Description	Not applicable
15.	Other special conditions for this Test (if applicable)	15.1 Recovery of FTTC-NCDs (a) nbn may disconnect an FTTC-NCD and remove it from a Premises in respect of which nbn undertakes the Test once nbn has taken reasonable steps described in the Test Plan to verify that: (i) there is TC-4 connectivity between the NNI and the nbn® Downstream Network Boundary in respect of a wholesale nbn® Ethernet (Fibre) Ordered Product that is supplied in respect of that Premises; and (ii) a retail RSP Fibre service that is supplied to the Premises appears to be activated and working.

#	ITEM	DETAILS
		(b) RSP acknowledges and agrees that nbn may remove an FTTC-NCD from a Premises in accordance with clause 7.1(a) even where that FTTC-NCD is being used to provide an active nbn[®] Ethernet (FTTC) Ordered Product. (c) nbn will notify RSP after it has removed an FTTC-NCD from a Premises in accordance with clause 7.1. (d) RSP agrees that it will not raise a Trouble Ticket in respect of an nbn[®] Ethernet (FTTC) Ordered Product after nbn has removed an FTTC-NCD in accordance with clause 7.1(a), and that nbn may reject or cancel any such Trouble Ticket. (e) RSP acknowledges and agrees that RSP is responsible for placing a Disconnect Order in respect of the relevant nbn[®] Ethernet (FTTC) Ordered Product after nbn has notified RSP that an FTTC-NCD has been removed under clause 7.1(c) above, and that Charges will continue to apply to the FTTC Ordered Product until it is Disconnected.
16.	RSP acknowledgements	RSP warrants and agrees that: • RSP has made and has relied on its own investigations, enquiries, knowledge and expertise in respect of the Test Agreement, the Test and each Test Product and its own evaluation of any material provided by nbn to RSP or its Personnel; • nbn has not made, and no Personnel of nbn have made, any warranty as to the performance of any Test Product to RSP or its Personnel; • RSP is not entering into the Test Agreement in reliance on, and it will not rely on, any statement of opinion, statement of intention or any other warranty, representation or other statement made or purporting to be made by or on behalf of nbn or its or their Personnel, other than as expressly set out in the Test Agreement; • RSP has had the benefit of independent legal, financial and technical advice relating to its proposed participation in the Test and its entry into this Test Agreement; • as part of its investigations and enquiries in respect of the Test, each Test Product and the Test Agreement, RSP or its representatives have had access to all documents and information they have requested from nbn or its Personnel;

#	ITEM	DETAILS
17.	Definitions	Not applicable.

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