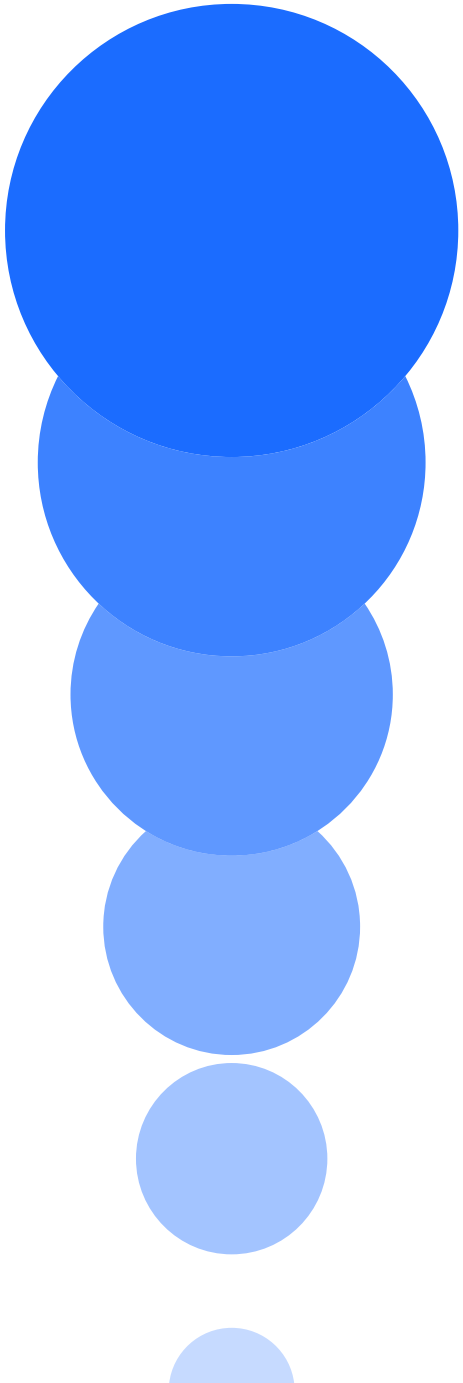
INTEGRATED ROADMAP

JULY 2026



Important notes regarding the use of this document.

The forward-looking statements set out in this document represents nbn's current position at the time of publication. All dates and proposed milestones are forecast only, are subject to change and are not binding. Access Seekers should anticipate that the milestones, including launch dates, and the details of the forecasted activities described in this document may change as nbn adapts to changing priorities, as well as in response to RSP feedback (as applicable). RSPs are encouraged to contact their nbn Account team for updated status of roadmap items.

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Product and Pricing

July 2026

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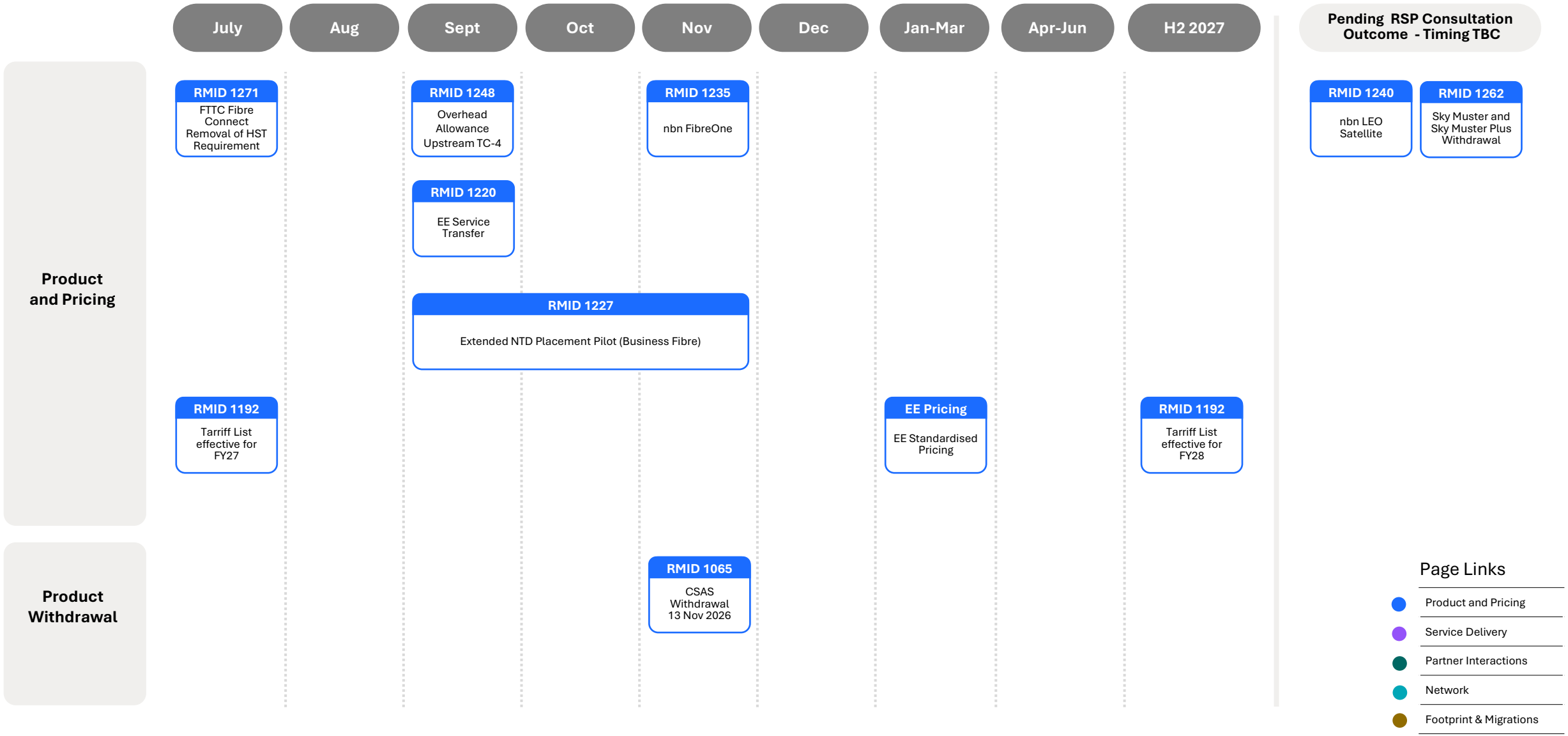

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- Service Delivery
- Partner Interactions
- Network
- Footprint & Migrations

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Service Delivery and Partner Interaction

July 2026

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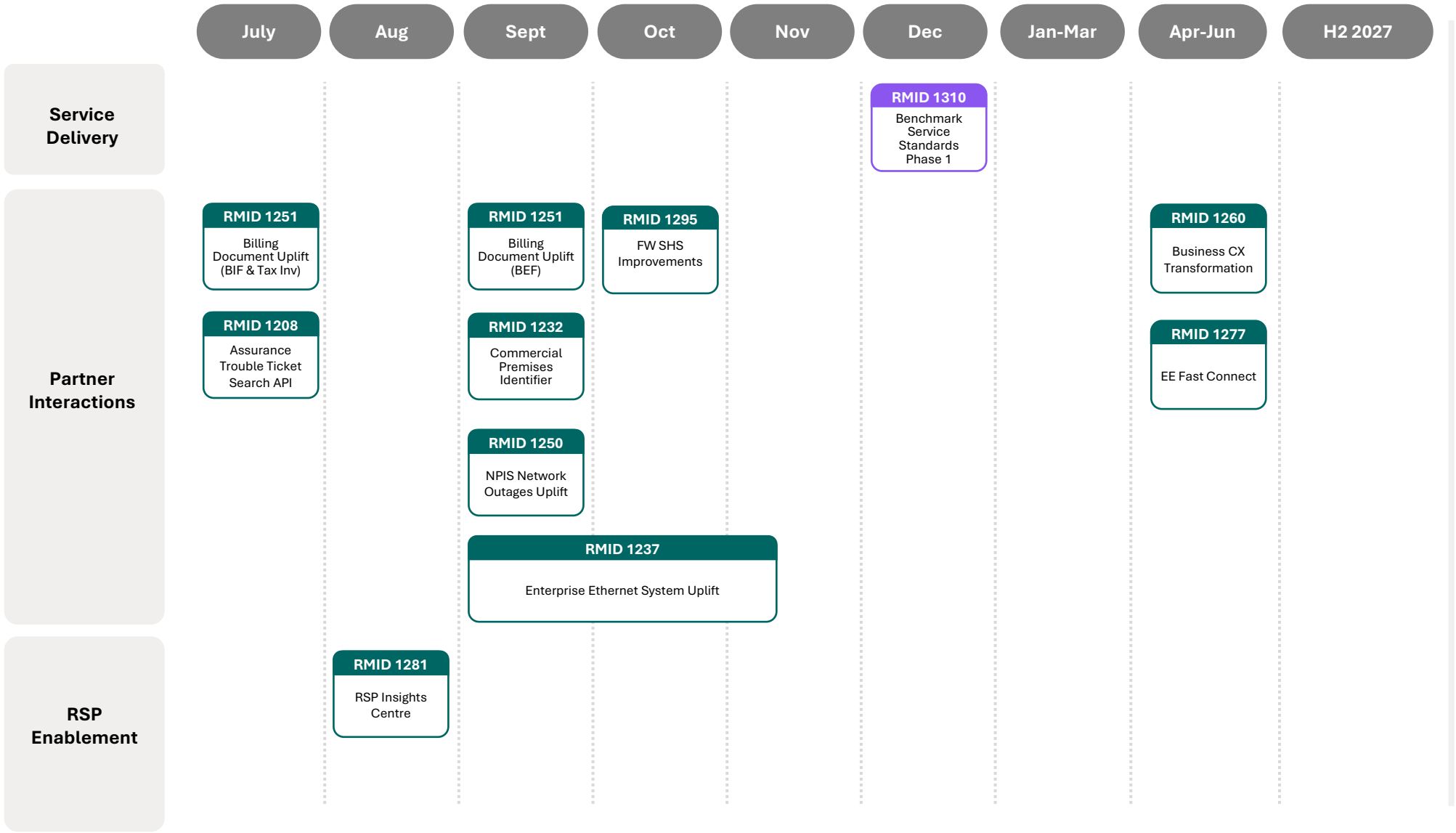

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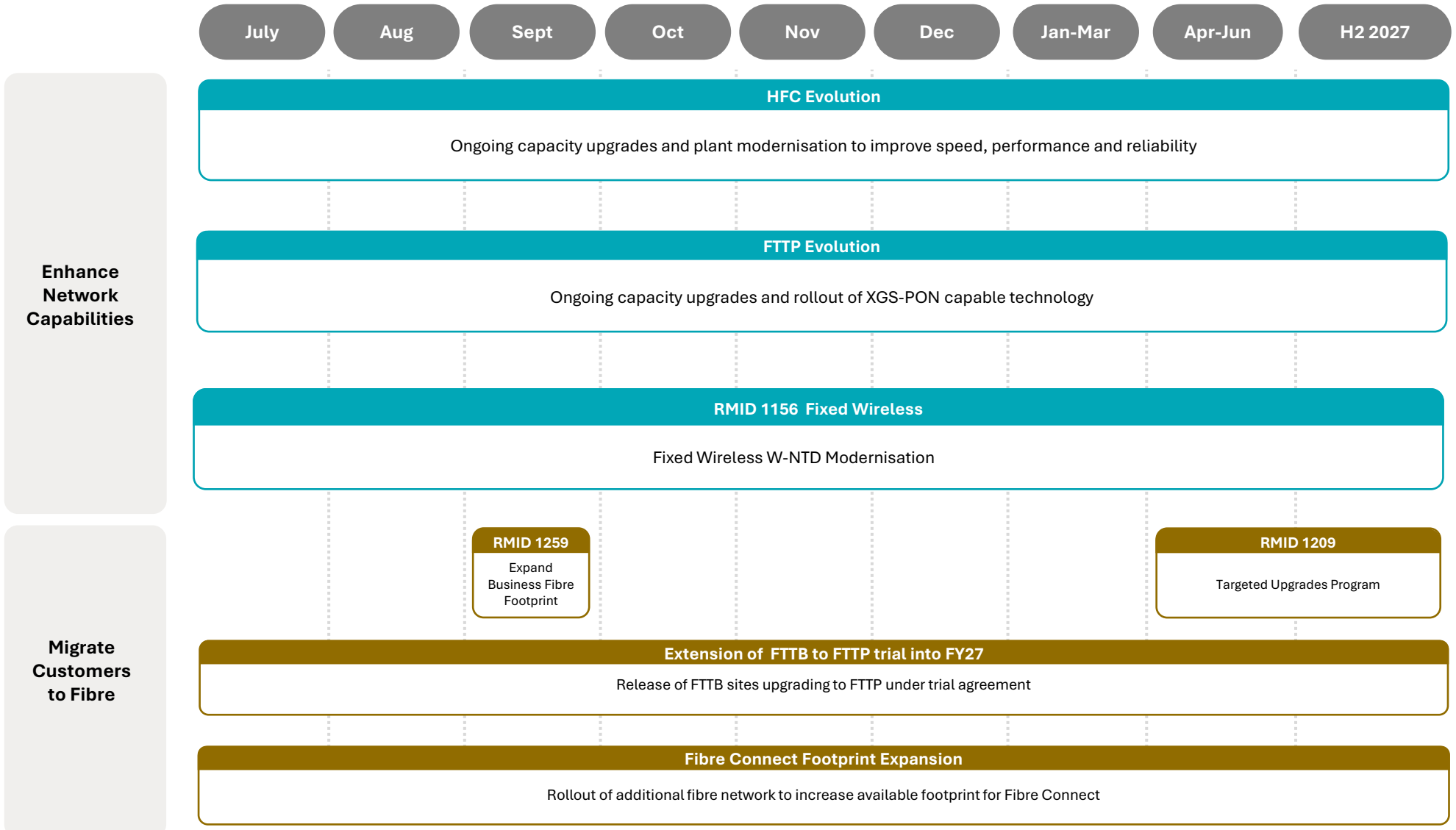
Network, Footprint, Migrations

July 2026



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Roadmap item notes

RMID	Title	Description
1065	Cell Site Access Service	Cell Site Access Service product withdrawal completing 13 Nov 2026
1156	WNTD Modernisation	Program to replace older Fixed Wireless NTD versions (V1 or V2) with newer devices (V3 or V4).
1192	Tarriff List for FY27/FY28 effective	Recurring, non-recurring and other price list effective from 1 July for the financial year
1208	Assurance Trouble Ticket Search API	Trouble Ticket search capability via API enabling attribute-based selection and filtering across trouble tickets
1209	Targeted Upgrades Program	Managing migration of customers to Fibre with RSPs, including location pre-views and migration schedules
1220	Enterprise Ethernet Service Transfer	Enable transfer of an Enterprise Ethernet service from one RSP to another, to enable Merger and Acquisition driven change
1227	Extended NTD Placement Pilot (Business Fibre)	Piloting a limited number of optional installations of Business Fibre with extended fibre runs within the premises
1232	Commercial Premises Identifier	Supports RSP sales, marketing and digital channels with commercial premises identification for Business proposition targeting
1235	nbn FibreOne	Enables Managed Service Providers to support in-building non-broadband applications on segregated wavelengths alongside nbn services
1237	Enterprise Ethernet System Uplift	Uplifting Enterprise Ethernet experience for RSPs with pre-sales, ordering and service delivery processes
1240	nbn LEO Satellite	Consultation with RSPs on the introduction of nbn's Low Earth Orbit satellite product
1248	Overhead Allowance Upstream TC-4	Introducing 15% Overhead Allowance on upstream across all AVC TC-4 tiers on all fixed line access technologies
1250	NPIS Network Outages Uplift	Changes to RSP outage communications including new reporting style aggregating common impact outages
1251	Billing Documentation Uplift	Improved clarity of RSP billing artefacts with a view to simplify consumption and assurance of billing information
1259	Expand the Business Fibre Connect Footprint	Standardising the Business fibre connect experience on eligible orders
1260	Business CX Transformation	Improvements in the Business customer delivery experience when connecting to Business Fibre, Enterprise Ethernet including across multi-sites
1262	Sky Muster and Sky Muster Plus Withdrawal	Consultation with RSPs on the approach to migrating customers and withdrawal of Sky Muster and Sky Muster Plus products
1271	FTTC Fibre Connect Upgrades: HST Requirement	Removes the requirement for premises upgrading to Fibre from FTTC to be on a high-speed tier plan
1277	EE Fast Connect	Enterprise Ethernet Fast Connect enables RSPs to identify and reconnect new occupants onto EE fibre in relocation scenarios
1281	RSP Insights Centre	Uplifting the nbn Customer Centre experience to support improved RSP access to data, insights & incentives information
1295	FW SHS Improvements	Provides RSPs additional service performance visibility via the Service Health Summary for Fixed Wireless services
1310	Benchmark Service Standards Ph1	Proposed improvements across Operations and Networks Service Standards pending the ACCC Replacement Module Determination
EE Pricing	EE Standardised Pricing	Move to standardised pricing for new Connect orders, Term Extension Modify orders, and out of term Enterprise Ethernet services

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