



Price List

nbn[®] Sky Muster[®] Plus Product Module

nbn[®] Sky Muster[®] Plus Interim Agreement

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nbn® Sky Muster® Plus Product Module

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Version	Description	Effective Date
1.0	First issued version of the nbn ® Sky Muster® Plus Interim Agreement	Execution Date
1.1	Amendments to introduce 25GB+ Plan, unmetered inclusions changes, Data Block and Top-Up	Unmetered inclusions changes: 1 April 2020 All other changes: 15 May 2020
1.2	Minor referencing corrections as a result of eligibility restriction notified on 1 February 2021	1 March 2021
1.3	Amendments to shorten Peak Period and changes to Off-peak Period Metered Data	1 July 2022
1.4	Amendments to introduce 24x7 Uncapped Data Usage – Burst 100 Plan	1 June 2023
1.5	Amendments to introduce (1) two new plans: 24x7 Uncapped Data Usage – 25 and 24x7 Uncapped Data Usage –50; and (2) Public 1:1 NAT on request.	1 December 2023
1.6	WBA5 and other amendments	1 December 2023
1.7	Amendments for withdrawal of capped Plans	1 March 2025
1.8	Withdraw a number of non-recurring charges, that are currently not in use or have never been used	12 March 2025
1.9	Amendments to give effect to pricing adjustments	1 August 2025

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Environment

nbn asks that you consider the environment before printing this document.

Introduction

This document sets out the Charges and other amounts payable in connection with **nbn**® Sky Muster® Plus.

Charges in this **nbn**® Sky Muster® Plus Price List are divided into:

- Recurring Charges, periodic amounts payable in each Billing Period that a product or service is supplied by **nbn** to RSP; and
- Non-recurring Charges, payable only when certain activities or events occur (e.g. installations, disconnections, Top-Up).

Discounts, credits and rebates to Charges in this **nbn**® Sky Muster® Plus Price List may be offered from time to time, as set out in the Discounts, Credits and Rebates List.

This document forms part of the **nbn**® Sky Muster® Plus Interim Agreement.

Roadmap

A roadmap describing the structure of this document follows for the assistance of RSP.

Part A: Recurring Charges

Part A sets out the recurring Charges that apply in connection with the supply of **nbn**® Sky Muster® Plus.

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Part B: Non-recurring Charges

Part B sets out the non-recurring Charges that apply in connection with the supply of **nbn**® Sky Muster® Plus.

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Part A: Recurring Charges

*Section 1 sets out the recurring Charges that apply to the Product Components that RSP must acquire as part of **nbn**® Sky Muster® Plus and any Plan Sub-feature where RSP has selectable options.*

1. Recurring Charges for Product Components

1.1 Plan

The recurring Charges per Billing Period for the Plan Product Component are:

Plan	Recurring Charge
24x7 Uncapped Data Usage – 25	\$35.84
24x7 Uncapped Data Usage – 50	\$46.08
24x7 Uncapped Data Usage – 100	\$66.56

Note: To be read in conjunction with the [nbn® Sky Muster® Plus Product Description](#) and subject to section 8 of the [nbn® Sky Muster® Plus Product Terms](#) in relation to the Plan Test Service.

1.2 UNI-D

The recurring Charges for the UNI-D Product Component for **nbn**® Sky Muster® Plus are included in the recurring Charges for each Plan mentioned above.

1.3 Selectable Plan Sub-feature – Public 1:1 NAT

- (a) Subject to section 1.3(b), the recurring Charges per Billing Period for the Public 1:1 NAT supplied pursuant to a request under section 5.4(b) of the [nbn® Sky Muster® Plus Product Description](#) are:

IP Address Scheme	Recurring Charge
Public 1:1 NAT	\$5

Note: The recurring Charges for Public 1:1 NAT set out above do not apply where section 5.4(d) of the [nbn® Sky Muster® Plus Product Description](#) applies.

- (b) If the Public 1:1 NAT IP Address Scheme described above is applied in respect of an Ordered Product for part of a Billing Period, the recurring Charge described in section 1.3(a) will apply on a pro rata daily basis by reference to the date on which **nbn** commences, or ceases, to apply that IP Address Scheme in respect of the relevant Ordered Product (as the case may be).

*Section 2 sets out the recurring Charges that apply to the optional Product Features that RSP may elect to acquire as part of **nbn**® Sky Muster® Plus.*

2. Recurring Charges for Product Features

There are no optional Product Features where recurring Charges apply.

Part B: Non-recurring Charges

Section 3 sets out the non-recurring Charges for installations and activations in connection with the supply of **nbn**® Sky Muster® Plus.

3. Installation and Activations

(a) The Charges for installation and activation of **nbn**® Sky Muster® Plus are:

Activity	Non-recurring Charges		
Initial Standard Installation	\$0.00 Incidentals may apply for Limited Access Areas		
Initial Non Standard Installation	Satellite Labour Rate + Materials + Incidentals over and above Initial Standard Installation		
Subsequent Installation in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$692.00	\$1,057.00	\$2,226.00
Subsequent Installation in Isolated Area	0.8m NTD outdoor unit dish	1.2m NTD outdoor unit dish	1.8m NTD outdoor unit dish
	\$1,559.00	\$1,751.00	\$3,732.00
Subsequent Installation in Limited Access Area	Satellite Labour Rate + Materials + Incidentals		
Access Component Reactivation	\$5.00 Incidentals may apply for Limited Access Areas		
Service Transfer	\$5.00		
Transfer Reversal	\$5.00		
Non Infrastructure Transfers (per Service Transfer)	\$1.50		

Note: To be read subject to section 8 of the [nbn® Sky Muster® Plus Product Terms](#) in relation to the Plan Test Service.

(b) Despite section 3(a), no Charge applies under this Agreement for any Service Transfer between an **nbn**® Ethernet (Satellite) Ordered Product and an **nbn**® Sky Muster® Plus Ordered Product (or vice versa) in respect of which RSP is both the Losing RSP and the Gaining RSP.

Section 4 sets out the non-recurring Charges for service modifications in connection with the supply of **nbn**® Sky Muster® Plus.

4. Service modification

The Charges for service modifications relating to **nbn**® Sky Muster® Plus are:

Activity	Charge per Activity
Access Component Modification (no attendance at Premises required)	\$0.00

Activity	Charge per Activity		
Equipment Modification (NTD indoor unit)	\$420.00 Incidentals may apply for Limited Access Areas		
Equipment Modification (NTD outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish \$754.00	1.2m NTD outdoor unit dish \$1,119.00	1.8m NTD outdoor unit dish \$2,288.00
Equipment Modification (NTD outdoor unit) in Isolated Area	0.8m NTD outdoor unit dish \$1,621.00	1.2m NTD outdoor unit dish \$1,812.00	1.8m NTD outdoor unit dish \$3,793.00
Equipment Modification (NTD outdoor unit) in Limited Access Area	Satellite Labour Rate + Materials + Incidentals		
Equipment Modification (NTD indoor and outdoor unit) in Urban Area, Major Rural Area, Minor Rural Area or Remote Area	0.8m NTD outdoor unit dish \$783.00	1.2m NTD outdoor unit dish \$1,149.00	1.8m NTD outdoor unit dish \$2,317.00
Equipment Modification (NTD indoor and outdoor unit) in Isolated Area	0.8m NTD outdoor unit dish \$1,650.00	1.2m NTD outdoor unit dish \$1,842.00	1.8m NTD outdoor unit dish \$3,823.00
Equipment Modification (NTD indoor and outdoor unit) in Limited Access Area	Satellite Labour Rate + Materials + Incidentals		
Equipment Repair	Satellite Labour Rate + Materials + Incidentals		

*Section 5 sets out the Charges which apply to service management in connection with the supply of **nbn**® Sky Muster® Plus.*

5. Service management

The Charges for service management relating to **nbn**® Sky Muster® Plus are:

Activity	Charge per Activity
No Fault Found (No Truck Roll Required)	\$50.00
No Fault Found (Truck Roll Required)	\$420.00 Incidentals may apply for Limited Access Areas
Late Cancellation (Site Visit Required) in Urban Area or Major Rural Area	\$150.00
Late Cancellation (Site Visit Required) in Minor Rural Area or Remote Area	\$200.00
Late Cancellation (Site Visit Required) in Isolated Area	\$225.00
Late Cancellation (Site Visit Required) in Limited Access Area	\$225.00 + Incidentals
Missed Appointment (Urban Area or Major Rural Area)	\$150.00
Missed Appointment (Minor Rural Area or Remote Area)	\$200.00
Missed Appointment (Isolated Area)	\$225.00

Activity	Charge per Activity
Missed Appointment (Limited Access Area)	\$225.00 + Incidentals

Section 6 sets out the non-recurring Charges for travel, labour rate and materials as part of **nbn**[®] Sky Muster[®] Plus.

6. Satellite Labour Rate, Materials and Incidentals

In this Part B:

- (a) **Satellite Labour Rate** means \$98.00 for each of the total number of labour hours required to perform the relevant activity (rounded up to the next full hour);
- (b) **Materials** means the cost of materials necessary to perform the relevant activity; and
- (c) **Incidentals** means the following charges (as applicable and as notified to RSP by **nbn** from time to time):

Incidental	Charge
Travel – Land (\$/km)	\$1.40
Travel time – Labour (per Installer \$/hour)	\$98.00
Purchased Travel	At cost (by quotation)
Car Hire	At cost (by quotation)
Travel – Freight	At cost (by quotation)
Accommodation	At cost (by quotation)
Equipment Rental	At cost (by quotation)
Other Expenses	At cost (by quotation)