

1 May 2025

MEDIA STATEMENT

nbn wholesale price changes from 1 July

From 1 July 2025, there will be changes to the wholesale prices that nbn charges phone and internet providers. This is a part of nbn's annual pricing review.

The changes we're making are in line with the regulatory framework in nbn's Special Access Undertaking, which was accepted by the ACCC in October 2023 following two years of consultation, ensuring that our pricing remains fair and transparent.

Broadly, nbn's wholesale prices will be adjusted, on average, by just under the annual percentage change in the Consumer Price Index (CPI), measured over the 12 months to 31 December 2024. On our most popular residential speed tiers across the fixed line network, average wholesale prices are forecast to increase by between \$0 and \$1.71 per month.

The retail price customers pay for their nbn broadband service is set by their internet retailer.

For services targeted at business customers, nbn will introduce discounts on selected plans to encourage small and medium businesses to adopt plans that may better suit their needs compared to a standard residential service. With these discounts, effective prices will remain stable from 1 July 2025 and come down from 1 September 2025.

Anna Perrin, Chief Customer Officer at NBN Co, said:

"We recognise that customers expect value, choice, and transparency.

"Changes to our wholesale prices are always carefully considered to ensure we continue delivering value to homes and businesses across Australia, while investing in a network that will help meet Australia's growing digital demands.

"We have seen average household data use increase tenfold over the past decade and it's projected to double again by 2029.

"There are over 150 phone and internet providers Australia-wide that offer a variety of nbn plans with different inclusions and prices.

"We encourage people to regularly check with their nbn provider for specific details about any changes to their bill and ensure they are on the right plan for their needs and budget."



The table below outlines the monthly price changes across our most popular residential fixed line wholesale speed tiers. For the full list please see [nbn's FY26 Tariff List](#).

ENDS

SPEED PLAN (WHOLESALE PEAK INFORMATION RATE)*	AVERAGE WHOLESALE COST PER MONTH (FY25)	FORECAST AVERAGE WHOLESALE COST PER MONTH FROM 1 JULY 2025	NBN® FIXED- LINE ACCESS TECHNOLOGY
12/1 Mbps (Basic Bundled Offer)	\$12.01	\$12.01 (no change)	FTTP, FTTB, FTTN, FTTC, HFC
12/1 Mbps (Non-Basic Bundled Offer)	\$32.57	\$33.47 (increase of \$0.90)	FTTP, FTTB, FTTN, FTTC, HFC
25/5 and 25/10 Mbps	\$33.96	\$34.64 (increase of \$0.68)	FTTP, FTTB, FTTN, FTTC, HFC^
50/20 Mbps	\$53.59	\$55.19 (increase of \$1.60)	FTTP, FTTB, FTTN, FTTC, HFC^^
100/20 Mbps	\$57.22	\$58.53 (increase of \$1.31)	FTTP, FTTB, FTTN, FTTC, HFC^^^
100/40 Mbps	\$60.22	\$61.53 (increase of \$1.31)	FTTP, HFC
250/25 Mbps	\$62.22	\$63.93 (increase of \$1.71)	FTTP, HFC
500 to ~1000/50 Mbps	\$72.22	\$73.93 (increase of \$1.71)	FTTP, HFC

Disclaimers

* Until FY27, the 12/1, 25/5, 25/10 and 50/20 Mbps speed tiers have a fixed bundle price, with overage charged on a per-service basis for CVC TC-4 capacity utilised above the CVC included in the bundle. For those speed tiers, the table sets out the forecast average wholesale cost in FY25 and FY26, comprised of the fixed bundle price and the forecast CVC overage charge per service. In



contrast, the speed tiers of 100/20 Mbps and above are charged on a ‘flat-rate’ basis (without CVC TC-4 overage charges) – and those flat-rate prices are shown in the table.

^ On the FTTB and FTTN networks, these speed plans have a wholesale peak information rate of 25/5 Mbps and 25/5-10 Mbps.

^^ On the FTTB and FTTN networks, these speed plans have a wholesale peak information rate of 25-50/5-20 Mbps.

^^^ On the FTTB and FTTN networks, this speed plan has a wholesale peak information rate of 25-100/5-20 Mbps. On the FTTC network, this speed plan has a wholesale peak information rate of 50-100/20 Mbps.

1. nbn is a wholesaler and does not control prices charged by service providers.
2. The wholesale prices and costs in this document are exclusive of GST.
3. References to speeds or bandwidth profiles in this document are not to end customer speeds; they are wholesale layer 2 peak information rate (PIR) bandwidth provided to retail providers unless stated otherwise.
4. An end customer’s experience, including the speeds actually achieved over the nbn network, depends on the nbn network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy period, and some factors outside of nbn’s control (like the end customer’s equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network). Refer to nbn’s website and the Wholesale Broadband Agreement for further information.
5. This document does not set out wholesale price or cost information in relation to services supplied over nbn’s Fixed Wireless and Satellite networks. Please refer to nbn’s Tariff List and Pricing Roadmap for that information.

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