

WHY FULL FIBRE IS A SMART CHOICE FOR YOUR BUSINESS



An nbn® full fibre connection using Fibre to the Premises (FTTP) can support your business with fast and reliable internet. It's designed to help improve performance for activities like video conferencing, cloud-based tools, and online services by reducing lag and improving responsiveness, when compared with nbn copper-based technologies. Eligible business plans offer wholesale download speeds from 100Mbps up to 2000Mbps*, giving your service provider the flexibility to offer a solution that suits your business needs.

Business-grade full fibre

Streamline your business operations with wholesale download speeds up to 2000Mbps* and wholesale upload speeds up to 500Mbps*. Download large files in minutes and upload efficiently to the cloud.

Great service options

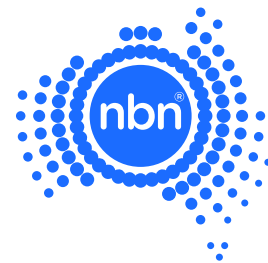
Discover business-grade installations, fast fault restoration and expert support through your provider. Ask what options may be available to you* and stay connected in the moments that matter.

A connection you can trust

As a full fibre network, FTTP delivers consistent speeds with minimal interruptions, ideal for tasks like online video calls, and collaborating with staff, clients and customers.

*Wholesale speeds quoted are not end user speeds. They represent the maximum speeds nbn provides to internet providers. Your experience (including speeds) depends on factors such as your nbn® access technology, chosen internet provider, configuration over which services are delivered to your premises, internet plan, usage during busy periods, your equipment, setup and number of concurrent online devices at your premises. *nbn Business Service is not available on the nbn Fixed Wireless or satellite network. Not all providers offer plans based on the full range of wholesale nbn business products, product features and services and availability depends on your access technology and area.

Installation and support designed for business customers



Experience an installation specifically designed to support Australian businesses when you order nbn Business Service with your nbn full fibre plan through your provider.

Installation designed for business

- Installation by business-grade technicians
- Flexible appointment options, including after-hours
- Extended equipment placement (up to 30 metres radial for eligible orders)⁺



Seamless activation

- Your provider will activate your service, typically on the same day as installation
- You can continue using your existing nbn service during the transition
- Connection monitored for 30 days after installation



Support that keeps you connected

- Case-managed support via your provider
- Fault restoration targets of 4 or 12 hours[^] depending on your plan



Extended Equipment Placement

With eligible nbn Business Plans offering wholesale download speeds of 250Mbps or higher,^{*} your nbn connection box can be installed up to 30 metres from the external utility box. This flexibility can be useful if your connection box should be located in a server rack or IT room, or simply should be placed out of sight, subject to installation guidelines.

* nbn provides wholesale services to internet providers. Your experience, including the speeds actually achieved, depends on factors outside of nbn's control, like your equipment, chosen plan and how your provider designs its network. + Available on orders with eligible nbn Business Plans and nbn Business Service through your service provider. ^ Business-grade technicians: nbn aims to always use business-grade technicians, however on occasion, may need to route work to a non-business grade technician in order to meet connect and assurance targets. Faults: The fault restoration times described are applicable for urban areas or where no site visit is required. Fault rectification time may vary depending on the location of the premises; and all times refer to what we offer to providers – which may differ to the times they offer you. Not all providers offer plans based on the full range of nbn's enhanced service levels. Faults may relate to matters in your provider's network, your premises equipment or network resources being accessed rather than a fault with the nbn network.

© 2025 nbn co ltd. 'nbn' and nbn logos are trade marks or registered trade marks of nbn co ltd | ABN 86 136 533 741.